

Welcome to Radisson Resort Ras Al Khaimah!

We are delighted to welcome you and invite you to experience the best of hospitality at our hotel and on Marjan Island. For your comfort, please take note of the following information:

During your stay, you can enjoy our leisure and entertainment facilities. Connect to our free Wi-Fi and stay in touch throughout the hotel. Whether you're on a business trip or a family vacation, you can take a refreshing dip in the temperature-controlled pool, enjoy refreshing drinks on the beach and terrace, work out in the gym, or engage in active recreation on the island.

Facilities and Services

- **Beach:** 7:30 AM to sunset.
- **Pool:** Sun to Thurs 9am to 6:30 -Fri to Sat 9:00 am to 7:00 pm
- **Blue Coast Water Sports:** 9:00 AM to sunset.
- **Little Islanders Kids Club** from 10 am to 9 pm.
- **Gym:** Open 24 hours.
- **SPA - Sauna:** 12:00 PM to 5:00 PM (by appointment only).

All-Inclusive Package at "RBG" Restaurant:

Breakfast: 6:30am to 10:30am

Lunch: 12:30pm to 03:00pm

Dinner: 6:30 to 10:00pm

All-Inclusive Drinks

- **Shelf Bar by the Pool and Beach:** 11:00 AM to 7:00 PM (last order at 6:45 PM).
- **Beach Bar:** 11:00 AM to 6:00 PM (last order at 5:45 PM).
- **La Med Restaurant:** 11:00 AM to 11:00 PM (last order at 10:30 PM).
- **RBG Bar:** 4:00 PM to 11:00 PM (last order at 10:30 PM).

Beverages

Non-Alcoholic: Bottled water, soft drinks, fruit juice, coffee, tea, iced coffee, iced tea, espresso, cappuccino, latte, macchiato.

Alcoholic: House beer (canned), house wine (red, white, rosé), selected spirits (gin, vodka, rum, whisky, brandy).

Additional Information:

- Room service, minibar, and other dining options not listed above are not included in the All-Inclusive package.
- All-inclusive meals start with lunch on the day of arrival and end with breakfast on the day of departure.
- Lunch and dinner are served at the RBG restaurant.
- If your stay more than 5 nights you can exchange dinner buffet for a selected all-inclusive menu at La Med with a one-day advance reservation at La Med Restaurant or by dialing 3770.
- Takeaway meals from the restaurant are not allowed.
- All-inclusive drinks cannot be taken to the room.
- Please wear your all-inclusive wristband throughout your stay at our resort.



Important Information

- **Sunbed Reservation:** Reserving sunbeds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left on sunbeds. Towels left unattended for more than 30 minutes will be removed (stored in the lost and found).
- **Beach/Pool towels** should be used only at the beach and pool areas and are not allowed to be taken to guest rooms. After use, please return them to the designated towel counter.

Kindly note that beach and pool towels are not permitted to be taken outside the resort premises for excursions. All excursion providers supply towels at their respective locations. The hotel reserves the right to charge AED 100 per towel that is lost, damaged.
- **Takeaway** food and drinks outside the bars and restaurants are not allowed. Please speak with the hostess for any special requests to assist you.
- **Humidity:** Due to high humidity, we recommend keeping windows or the balcony closed and using the air conditioner to maintain comfortable conditions inside.
- **Do Not Disturb:** If the "Do Not Disturb" button is activated in the room; hotel staff are not allowed to enter the room for delivery or cleaning to respect your privacy.
- **Dress Code:** The recommended dress code in restaurants and bars is smart casual (shorts and swimwear are not allowed).
- **Safe:** The safe box in the room is free to use for storing valuables, as the hotel is not responsible for the loss of valuables or personal items left outside the safe. Please leave the safe open before departure.
- **International Adaptor:** Please note that the resort can provide an international adaptor against a refundable deposit of AED 80 per adaptor. For your convenience, each guest room is already equipped with one international power socket, which is suitable for most international plugs.
- **Check-Out:** Check-out time is 12:00 PM. Please return the key and towel cards to the reception. Late check-out is subject to availability and requires an additional fee. However, complimentary changing rooms by the pool and luggage storage services are available upon request.
- **Breakfast boxes:** If your booking includes breakfast but you need to check out before the buffet opens at 6:30 AM, please contact the reception desk at least 12 hours in advance. We will arrange for a breakfast box to be ready for you upon your departure. This service is available only for the departure day's breakfast.

Your comfort, safety, and well-being are our top priorities at Radisson Resort. If there is anything we can do to make your stay more enjoyable, please contact One Touch Service.

We wish you a pleasant stay!

