Welcome to Fiord Club Resort & Spa

Dear Valued Guest,

A very warm welcome to Fiord Club Resort & Spa.

We are honored that you have chosen to stay with us.

You are currently enjoying our Classic – Half Board (H.B) Package, thoughtfully designed to combine the serenity of nature with our signature attentive service. To help you make the most of your stay,

please find below the details of your privileges and resort facilities.

---

1. Dining & Refreshments

Enjoy a variety of culinary experiences across our main and specialty venues.

The Cove Main Restaurant (Included)

Buffet-style international cuisine served for all meals:

- **Breakfast: 07:00 – 10:00**
- **Lunch: 13:00 – 15:00 Chargeable**
- **Dinner: 19:00 – 21:30**

Meet & Mingle Bars

- **Lobby Bar – Open daily from 11:00 – 23:00 *(Chargeable)***
- **Beach Restaurant & Bar – Open from 10:00 until 10 pm *(Chargeable)***
- **The Farm Area – Special breakfast service *(Chargeable)***

Specialty Dining (Chargeable)

Our À La Carte Restaurant offers a gourmet dining experience. Reservations are required; please dial 0 or 3 to book your table.

---

2. in-Room Amenities

- **Complimentary tea and coffee-making facilities, replenished daily**
- **A complimentary bottle of mineral water provided on your day of arrival**

3. Recreation & Wellness

We offer a range of activities to keep you active, relaxed, and entertained.

Complimentary Activities

- **Beach & Pools: Private sandy beach (towels provided), main swimming pool, and dedicated children's pools**
- **Fitness: Unlimited access to the gym at SYN Beach Club**
- **Sports: Beach volleyball, beach soccer, basketball, darts, and table tennis (daytime)**
- **Water Sports: Snorkeling, kayaking, paddle boarding, sea excursions, and windsurfing (subject to seasonal conditions)**
- **Entertainment: Daily evening shows and entertainment programs**

Premium Services (Chargeable)

- **Wellness: SPA treatments at SYN Beach (Dial 0 or 1)**
- **Leisure: Billiards located near the Lobby Bar**
- **Travel: Excursions and limousine services (Dial 0 or 1)**
- **Bridge VIP area (Sun Beds & Lounge (Dial 0 or 1)**

---

4. Guest Services & Facilities

- **Wi-Fi: Complimentary high-speed internet in all rooms and public areas**
- **Shopping: Resort shops, arcade, pharmacy, and beauty salon located in the Downtown area**
- **Medical Care: 24-hour doctor and pharmacy services available (Chargeable)**
- **Laundry: Full laundry service available (Chargeable). Dial 0, 1, or 6507**

---

5. General Information & Policies

- **Check-in / Check-out:**
  - **Check-in from 15:00**
  - **Check-out at 12:00**
- **Dress Code: Smart casual attire is requested for dinner in the main restaurants. Beachwear is permitted in outdoor restaurants during daytime.**
- **Hygiene & Environment: For hygiene reasons, kindly refrain from taking food into guest rooms.**
- **Towel Policy: Please keep track of your beach towel. A charge of 750 EGP will apply for lost towels.**

We are truly delighted to host you. Should you need anything to make your stay more comfortable, our team is only a phone call away?

We wish you a remarkable and memorable stay with us.

Warm regards,
The Management Team
Fiord Club Resort & Spa