



Dear Guests,
Welcome to AMC Royal Hotel, we wish you a happy stay in our hotel.

1. Restaurants

Restaurant	Time	Notes
<u>Blue Lagoon</u>	<u>Breakfast: 07:00–10:00</u> <u>Lunch: 13:00–15:00</u> <u>Dinner: 19:00–22:00</u>	Main restaurant
<u>Caesar</u>	<u>Dinner: 19:00–22:00</u>	Reservation via Guest Relation from 12:00–14:30
<u>Palm Island</u>	<u>Dinner: 19:00–21:00</u>	Reservation via Guest Relation from 12:00–14:30 Closed on Tuesdays and Fridays
	<u>Snacks: 15:00–17:00</u>	Open daily
<u>Teppanyaki</u>	<u>Dinner: 19:00–22:00</u>	Extra charge, prior reservation required

✦ **Breakfast or lunch box:** please order via Guest Relation before 20:30 one day in advance.

! **Food allergies:** please inform us in advance.

2. Bars

Bar	Time	Notes
Lobby Bar	24 hours	From 00:00–10:00 soft drinks only
Pool Bar	10:00–18:30	-----
Beach Bar	10:00–18:30	-----

3. Entertainment & Sports

Activity / Service	Opening Hours	Notes
Swimming Pools	08:00–18:30	Please follow safety rules
Large Aqua Park (across the road)	10:00–13:00 break 15:00–18:00	Free for hotel guests, please bring your beach towels. <i>Please follow safety rules</i>
Small Aqua Park near the pool	10:00 –12:00 break 14:30 –16:00	Please follow safety rules
Gym	08:00–20:00	1st floor
Game Room	12:00–22:00	1st floor
Playground & Mini Club	-----	Located outside at the end of the building
Spa Center	09:00 – 20:00	Extra charge
Shisha Corner	16:00 – 00:00	Extra charge, 1st floor

4. Important Phone Numbers

(Press the number on your room phone)

Guest relation	Reception	Doctor
7	0 or 3	5050

! To call another room, simply dial the room number

5. Key Card & Safe

- Keep the key card away from water and mobile phones.
- Lost key card fee: \$1 / €1 / 50 EGP

Safe: free of charge, instructions are on the safe door.

Important Information About Personal Belongings:

The hotel is not responsible for lost or damaged personal belongings left in the room or hotel area if they were not stored in the safe. For your safety, please keep all valuables things inside the safe.

6. Beach Towels & Laundry

- Please leave beach towels in the room on departure day. Lost towel fee: \$8
- Beach towel replacement is available in the room (*press 4 or 3 from your room phone and request a towel change*)
- Laundry service: laundry bag and price list are in the closet. Leave the bag in the room; housekeeping will collect it. Delivery is the next day.

7. Internet

- Free Wi-Fi: network **AMC ROYAL**
(Open the page on your phone and press "Free WiFi")
Available throughout the hotel, including rooms.
- High-speed Wi-Fi: extra charge, please ask reception for details.

8. Rules & Dress Code

- Check-in: from 14:00
 - Check-out: at 12:00
(Room extension prices are available at reception)
 - Smoking in closet areas not allow (lobby, restaurants, etc.)
- Dress Code:** T-shirt/shorts or dresses are required in public areas;
! Swimwear is not allowed in the lobby or restaurants.

Wish you best time & a safe stay!
Hotel Administration