

General Information & All - Inclusive Program

Restaurants

Magico – Daily changing buffets with indoor and outdoor seating

- Breakfast 07:00 - 11:00
- Lunch 12:30 - 14:30
- Dinner 19:00 - 21:30 summer
18:30 - 21:30 winter

Green Curry - authentic Indian cuisine

- Sandwich Corner 11:00 - 17:00
- Snacks 12:30 - 16:00
- Dinner 18:30 - 21:30

Trattoria - classic Italian Cuisine

- Dinner * 18:30 - 21:30

Mini-Bar

Mini-Bar:

Mini-bar items, including beverages and snacks, are subject to an additional charge. An exception applies to the *six soft-drink items* designated as the “free corner,” which are provided once per stay on a complimentary basis.

Water: A complimentary bottle of water is provided daily for each guest. Should you require additional bottles, please contact the Reception by dialing extension **0** for further assistance.

Levante - serve local favorites with authentic flavors

- Dinner 18:30 - 21:30

N.B:- Prior reservation is required at least one day in advance. Kindly note any allergies or special dietary preferences when making your reservation- One Visit per each restaurant per week

Bars

Wunder Bar – Lobby Bar serving 24/7 delicious cocktails & drinks

- Grap & Go(Sandwiches) 22:00 - 07:00

Redsina Lounge (English Sport Bar)

- Opening Hours 18:00 - 01:00

Coffee House Enjoy freshly brewed coffee and daily baked treats

- Cake & Desserts 15:00 - 18:00
- Opening Hours 15:00 - 00:00

Beach Bar - Take a dip, relax, and soak up the laid-back vibes.

- Opening Hours 10:00 - 17:00

Terrace Bar- Enjoy your drinks while our team fills the night with music

- Opening Hours 18:00 - 00:00

Pool Bar - refresh yourself between dips in the pool

- Opening Hours 09:00 - 17:00

Relax Bar - Sip your cocktail and soak up the sun at our serene adults

- Opening 09:00 - 17:00

Snacks Bar Enjoy a delightful selection of fresh snacks and refreshing drinks- perfectly located right beside our Aqua Park.

- Opening Hours 10:00 - 16:30

GENERAL BAR INFORMATION

- Wunder Bar 24 Hours
- Redsina Lounge 18:00 - 01:00
- Coffee House 15:00 - 00:00
- Tower Coffee 18:00 - 00:00
- Terrace Bar 18:00 - 00:00
- Beach Bar 10:00 - 17:00
- Pool Bar 09:00 - 17:00
- Relax Bar 09:00 - 17:00
- Snacks Bar 10:00 - 16:30

All Inclusive - Sport, Entertainment & Services

- **Sports & Games:** Pickle ball Court – Tennis court- Archery-Bocce- Ping Pong-football Court-Beach Volleyball.
- **Fitness:** Yoga - Aerobic – Aqua Gym – Pilates-Stretching and other fitness activities.
- **MyMo Kids Club** from 4 years old every day Except Sunday.
- **Gym:** From 08:00 till 20:00
Kindly follow our daily activities and events through the TUI Magic Life mobile application

IMPORTANT INFORMATION

Beach towels are provided and can be changed through the Houseman assigned to your room. .Meanwhile Should you wish to change your towel directly, kindly contact the Reception by dialing extension **0**.

available against charge

Doctor-Mini Bar – imported alcoholic beverages – Sauna- Steam – Spa & massage treatments – Diving –Laundry-Shisha.

Hotel A-Z Information

Archery: Next to Aqua Park for 16+

ATM is available in the hotel lobby

Animation and entertainment: For daily activities, kindly follow our daily activities and events through the TUI Magic Life mobile application

Beach Towels are provided and can be changed through the Houseman assigned to your room.

Billiard free of charge is available in Redsina Lounge second floor.

Bathrobes available free of charge upon request. Please contact Reception.

Beach Volley courts are available for free; in order to reserve please contact our animation team

Boccia game is available free of charge at the beach

Coffee House: Enjoy freshly brewed coffee, premium blends, and daily baked treats in a cozy, relaxing atmosphere - the perfect spot to unwind any time of day

Conference Room available in the lobby

Currency Exchange available through the ATM machine

Check-in Time is at **14:00**, Early check in is providing according to the hotel availability

Check-out Time is at **12:00** noon. In case you would like to keep your room longer please contact the Reception one day before to check availability. This service is provided against charge

Diving Center (Egypt international Diving Center) stands for quality and safety when diving in the Red Sea.

Do Not Disturb Sign. If you are seeking for more privacy by the beach or the Pool don't forget to collect our Don't Disturb sign from our Recreation team

Doctor & Pharmacy: The private clinic is located in Building 15 (09:00– 21:00). For emergency cases doctor is available 24 hours on-call (Telephone № 8143). There will be additional charges per consultation and medication

Drinks. According to the Egyptian law alcoholic drinks are not served to people under 18

Darts are available free of charge at Activity Pool.

Electricity Voltage: our electricity standard voltage is 220 V and the frequency is 50 Hz.

Football court is available in Green Sina Area next to Aqua Park.

dynamic and variable and may be amended without prior notice.

Green Curry: Look forward to the rich flavors of **Green Curry**, our specialty restaurant with authentic Indian cuisine.

Green Sina: A beautifully landscaped park that welcomes guests with a touch of natural elegance at the hotel entrance.

GYM is a free of charge hotel facility from 8:00 – 20:00 Next to the Spa Area

Grp & Go Enjoy a selection of freshly prepared sandwiches available during nighttime hours from 22:00 until 07:00 in Wunderbar

Heated Swimming pool Activity Pool is Heated during the winter time

Jetty. Discover direct access to our magnificent coral reef via a well-equipped 112-meter jetty

Kids Club “MyMo”. from 4 years old every day Except Sunday. Please contact Entertainment Team if you wish to register your child.

Levante: Enjoy the taste of Egypt at Levante, where we serve local favorites with authentic flavors.

luggage down service is one of our guest facilities service in order to request please contact reception.

Mini Bar. Mini-bar items, including beverages and snacks, are subject to an additional charge. An exception applies to the six soft-drink items designated as the “free corner,” which are provided once per stay on a complimentary basis

Online App, design your day with the TUI Magic Life app — follow news, browse activities & events, and book tables and services instantly

Photographer A nearby shopping area is available, offering a variety of stores to explore. Freeze those special memories and moments you love, the ones you never want to forget

Ping Pong table available free of charge in tennis House Area.



Scan Me to Download Tui Magic Life App

Relax Zone: Adult only area, Sip your cocktail and soak up the sun at our serene adults-only Relax Pool.

Redsina Lounge: Catch the game, sip your favorite drink, and enjoy great vibes at Redsina Lounge. Our English Sports Pub is where sports fans and friends come together for fun nights, chilled drinks, and unforgettable moments.

Star night in white: stylish prelude is the beginning of StarNight in white – the most exclusive party of the week! Let yourself be enchanted by the magic of the evening and be part of an unforgettable experience in white and silver.

Safe Box hotel takes no responsibilities for valuables left out your Safe Box. for any further assistance please contact Reception.

Shopping center is available next to the guest Service Office.

Spa & Wellness. The team of "Mivida Spa" is available from 8:00 to 20:00 o'clock. Telephone №8116

Sunbed reservations are not allowed before 7 a.m. Before 7 a.m. Personal belongings will be removed from the sunbeds and collected in our Lost and found office.

Trattoria: Enjoy the rich flavors of Italy in the Trattoria, our cozy specialty restaurant with classic Italian dishes.

Tennis Courts is a free of charge facility, please make a reservation with entertainment team of from our App.

Taxi/Limousine service. Should you wish to book a taxi please contact taxi desk in the hotel Reception.

Wunderbar: Day or night, there's always time for a good drink at Wunder Lobby Bar. Open 24/7, serving your favorite beverages in a cozy, friendly setting.

Water slides: Featuring six slides, the minimum required tall is 120 cm. Opening hours are daily from 10:00 to 13:00 and from 14:30 to 16:30.

Wi-Fi & Internet is available in the entire Tui Magic Life Redsina Territories, free of charge. Select Redsina network and enter the required information (your room number and the first name in English).



Guest Service: 8300
Reception: 0