

RAMIRA CITY HOTEL

ALL INCLUSIVE CONCEPT

FOOD SERVICE

➤ Breakfast	7:30 - 9:30	Open buffet	Main restaurant
➤ Late breakfast	9:30 - 10:00	Open buffet	Main restaurant
➤ Lunch	12:30 - 14:00	Open buffet	Main restaurant
➤ Tea, coffee and cakes	16:00 - 17:00	Open buffet	Pool-Bar
➤ Dinner	19:00 - 21:00	Open buffet	Main restaurant

BEVERAGE SERVICE

➤ Restaurant	Local alcoholic and soft drinks at meal times
➤ Pool Bar	10:00 - 24.00 Local alcoholic and soft drinks (hot-cold), local cocktails
➤ Minibar	2 units 1,5 Lt water (daily filled)
➤ Kettle & sorts of tee in room	(catering set at arrival)

OTHER FREE SERVICES AND ACTIVITIES

- Shuttle service to Kleopatra Beach and back to the hotel in specific hours of day
- Sun chair, mattress, umbrella at s. Pool & beach
- Wireless internet service in rooms and all public areas
- Evening animation 2 x Weekly in season
- Table Tennis
- Fitness center (Between 8:00 am, 7:00 pm)

SERVICES AND ACTIVITIES WITH EXTRA CHARGE

- Fresh fruit juices, Turkish coffee
 - Telephone, fax, Printing
 - Safe in rooms
 - Doctor
 - Laundry service
 - Beach towel service (Every day between 5.00 - 6.00 pm at the reception)
 - Food & drink on the beach
 - Sauna (please inform before 1/2 hours before use)
 - Massage (Please reserve)
- **All inclusive service begins at 1:00 pm on arrival day and continues till 12:00 am on departure date**
- **Check in time is 2:00 pm, check out time is 12:00 am**
- **You must be wearing all-inclusive band during your stay**
- **The hotel may change the service points and times according to the weather conditions**
- **Please do not forget to give your room card to the reception**

Ramira City Hotel; Saray mah. Atatürk Bulvarı no: 60 07400 ALANYA - TURKEY

TEL: 0090 242 512 52 52 (PBX) - FAX: 0090 242 512 52 62

www.ramirahotels.com

E-mail: info@ramiracityhotel.com

RAMIRA CITY HOTEL КОНЦЕПЦИЯ ВСЕ ВКЛЮЧЕНО

Сервис питания

➤ Завтрак	7:30	-	9:30	Шведский стол	Главный ресторан
➤ Поздний завтрак	9:30	-	10:00	Шведский стол	Главный ресторан
➤ Обед	12:30	-	14:00	Шведский стол	Главный ресторан
➤ Чай, кофе и выпечка	16:00	-	17:00	Шведский стол	Бар около бассейна
➤ Ужин	19:00	-	21:00	Шведский стол	Главный ресторан

Сервис напитков

- Ресторан местные алкогольные и безалкогольные напитки во время работы ресторана
- Бар около бассейна 10:00 - 24.00 Местные алкогольные и безалкогольные напитки (холодные и горячие), местные коктейли
- Минибар 2 * 1,5 л воды (ежедневное пополнение)
- Чайник & виды чая в комнате

ДРУГИЕ БЕСПЛАТНЫЕ УСЛУГИ И РАЗВЛЕЧЕНИЯ

- Трансфер до пляжа Клеопатра и обратно в отель в определенные часы дня
- Шезлонги, матрасы, зонтики около бассейна и на пляже
- Беспроводной интернет-доступ в конатах и на территории отеля
- Вечерняя анимация 2 раза в неделю на протяжении сезона
- Настольный теннис
- Фитнес-центр (08:00 - 19:00)

ДОПОЛНИТЕЛЬНЫЕ ПЛАТНЫЕ УСЛУГИ И РАЗВЛЕЧЕ

- Свежевыжатые соки, турецкий кофе
- Телефон, Факс, Принтер
- Сейфы в комнатах
- Услуги доктора
- Услуги прачечной
- Пляжные полотенца (Ежедневно с 17:00 до 18:00 на ресепшн)
- Питание и напитки на пляже
- Сауна (пожалуйста, проинформируйте за полчаса до посещения)
- Массаж

- Концепция Все включено начинается с 13:00 в день приезда и продолжается до 12:00 дня выезда
- Время заселения 14:00, время выселения 12:00
- Вам необходимо носить браслет "Все включено" на протяжении Вашего пребывания в отеле
- Место и время предоставления услуг может быть изменено отелем в зависимости от погодных условий
- Пожалуйста, не забудьте вернуть карточку на ресепшн

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MAHLZEITEN

- **Frühstück** 7:30 - 9:30 Offenes BüffetHauptrestaurant
- **Spätfrühstück** 9:30 - 10:00 Offenes BüffetHauptrestaurant
- **Mittagessen** 12:30 - 14:00 Offenes BüffetHauptrestaurant
- **Tee, Kaffee und Gebäck** 16:00 - 17:00 Offenes BüffetPool-Bar
- **Abendessen** 19:00 - 21:00 Offenes BüffetHauptrestaurant

GETRÄNKE SERVICE

- **Hauptrestaurant** Lokale alkoholische- und soft Getränke beim Essen
- **Pool-Bar** 10:00 - 24.00 Lokale alkoholische- und soft Getränke, Lokale Cocktails
- **Minibar** 2 Stück 1,5 Liter Wasser (täglich nachgefüllt)
- **Kettle und Tee sorten im Zimmer**

KOSTENLOSE SERVICE UND AKTIVITÄTEN

- Shuttle Service zum Kleopatra Strand und zurück zum Hotel
- Liegen, Auflagen, S.schirme am S. Pool und am Strand
- Wireless Internet Service: In Zimmern und öffentl. Bereiche
- Abendveranstaltungen 2x Woche in Saison
- Tisch Tennis
- Fitness Center (Zwischen 08:00 - 19:00 Uhr)

KOSTENPFLICHTIGE SERVICE UND AKTIVITÄTEN

- Frische Fruchtsäfte, Türkischer Kaffee
- Telefon, Fax. Printing
- Safe im Zimmer
- Wäsche Service
- Badetuch Wechsel (Jeden Tag zwischen 17.00 - 18.00 Uhr an der Rezeption)
- Arzt
- Essen und Getränke am Strand
- Sauna (Bitte vor eine halbe Stunde bescheid sagen)
- Massage (Bitte reservieren)
- **All inklusive Service beginnt am Ankunftstag ab 13.00 Uhr und dauert bis 12.00 Uhr am Abreisetag**
- **Einchecken 14:00 Uhr; Auschecken bei Abreise 12.00 Uhr.**
- **Armband tragen der Gäste ist Pflicht**
- **Die Hotelleitung hat das Recht die Service Punkte und Zeiten nach Wetterbedingungen zu ändern.**
- **Bitte vergessen Sie nicht bei der Abreise Ihre Zimmer Karte zur Rezeption abzugeben.**

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RAMIRA CITY HOTEL

HER ŞEY DAHİL KONSEPTİ

YİYECEK SERVİSİ

➤ Sabah kahvaltısı	7:30 - 9:30	açık büfe	Ana restaurant
➤ Geç kahvaltı	9:30 - 10:00	açık büfe	Ana restaurant
➤ Öğle yemeği	12:30 - 14:00	açık büfe	Ana restaurant
➤ Çay, kahve, pasta	16:00 - 17:00	açık büfe	Havuz Bar
➤ Akşam yemeği	19:00 - 21:00	açık büfe	Ana restaurant

İÇECEK SERVİSİ

➤ Restaurant	Sıcak-Soğuk, alkollü ve soft yerli içecekler yemek saatlerinde
➤ Havuz Bar	10:00 - 24.00 Sıcak-soğuk, alkollü ve soft yerli içecekler, yerli kokteyller
➤ Minibar	2 adet 1,5 litrelik su (günlük dolum)
➤ Su ısıtıcısı ve çay çeşitleri	

ÜCRETSİZ SERVİS VE AKTİVİTELER

- Kleopatra Plajına gidiş-dönüş; gün içinde muhtelif zamanlarda ücretsiz servis
- Şezlong, minder, şemsiye; havuzda ve plajda
- Kablosuz internet hizmeti: (tüm oda ve genel alanlarda)
- Gece animasyonları (Sezonda Haftada 2 kez)
- Masa Tenisi
- Spor Salonu (08:00 - 19:00 arası)

ÜCRETLİ SERVİS VE AKTİVİTELER

- Taze sıkılmış meyve suları, Türk kahvesi
- Telefon, fax. Fotokopi
- Odalarda kasa
- Çamaşır hizmetleri
- Plaj havlusu değişimi (Her gün saat 17.00 - 18.00 arası Resepsiyon'da)
- Doktor (ücreti karşılığında 24 saat ulaşılabilir)
- Plajdaki yiyecek ve içecekler
- Sauna (lütfen yarım saat önce haber veriniz)
- Masaj (Lütfen rezervasyon yaptırınız)
- Herşey dahil uygulaması giriş günü saat 13:00' te başlayıp çıkış günü saat 12:00' da sona erer.
- Odaya giriş saati 14:00; çıkış saati 12.00' dir. Oda kartınızı resepsiyona teslim etmeyi unutmayınız.
- Misafirlerimize girişte kol bandı takma zorunluluğu vardır.
- Otel Yönetimi verilen hizmetlerin yer ve saatlerini değiştirilebilir.
- Lütfen çıkışta oda kartınızı iade etmeyi unutmayınız.

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FACT SHEET	
Name of Hotel	Ramira City Hotel (+16 Adult Hotel)
Official Category	4 star
Destination Name	Alanya
Concept	All Inclusive (+16 adult Hotel)
Address	Ramira City Hotel; Saray mah. Atatürk Bulvarı no: 60 07400 ALANYA - TURKEY
Latitude	36.545044°
Longitude	31.994171999999935°
Web Address	www.ramirahotels.com
E-mail	info@ramiracityhotel.com
Total Number Room/Bed Capacity	84 rooms, 227 beds
Building Quantity	1 Building
Floor Quantity	6
Elevator Quantity	2
Opening Period	Please check the contract
Location Area	Alanya - City Center
Distance to Nearest City (Distance to Alanya)	In City Center Alanya
Distance to Nearest beach	600 m. to Kleopatra Beach (Shuttle service in specific hours of day)
Distance to Airport	45 km to Gazipaşa Airport; 125 km to Antalya Airport
Accepted Credit Cards	VISA & MASTERCARD
Pets	NOT ALLOWED
Airport - Hotel Transfer	Upon to wish (Extra fee)
Doctor Service	24 h reachable by telephone (Extra fee)
Nearest Hospital	200 m

Free Mattresses & u

TOTAL ROOMS	84
TOTAL BEDS	227
FEATURES	STANDART ROOMS
Rooms Quantity	84
Max.Person in rooms	2 or 3
Beds in rooms	1 french, 1 single bed or 1 french bed
CARD KEY	✓
FIRE ALARM	✓
SAT TV	✓
LCD TV	32 inch
Radio on TV	✓
Wi-Fi in rooms and public areas	✓
Individual Air Condition	✓
Safe Box (free of charge in rooms)	✓
Direct Dial Telephone in room and bathroom (fee)	✓
Hair Dryer	✓
WC & Shower	✓
Covered by laminate & ceramic	✓
Balcony	✓
Table and Chairs at Balcony	✓
Mini bar (3 lt water daily)	✓
Kettle catering set	✓
Room cleaning daily	✓
Room squaremeters (toilet and balcony not incl.)	between 18 - 21 m²

ACTIVITIES & SERVICES	
SERVICES	INCLUDED ✓
Main Restaurant (open Buffet)	INCLUDED ✓
Pool Bar	INCLUDED ✓
Beach bar	Extra
Mattresses & umbrellas on the beach	INCLUDED ✓
Shuttle service to Kleopatra Beach / to the hotel	INCLUDED ✓
Parasols & matrasses at pool and on the beach	INCLUDED ✓
TV Corner at Lobby	INCLUDED ✓
Wi-Fi (in the rooms and public areas)	INCLUDED ✓
Beach towels (incl. at arrival; changing extra fee)	INCLUDED ✓
Fitness Center	INCLUDED ✓
Table Tennis	INCLUDED ✓
Safe Box in rooms	Extra
Sauna	Extra
Massage	Extra
Laundry Service	Extra
Swimming Pool	INCLUDED ✓
Meeting Room (50 Seats)	INCLUDED ✓
Doctor	Extra
Telephone - Fax - Photocopying, Printing	Extra
Evening shows in season 2-3 times/Week	INCLUDED ✓

Beach towels at arrival free of charge, for changing with

Please inform 1/2 hours before using

