

FOOD & BEVERAGE



1 BUFFET RESTAURANT

VELENA

4 A LA CARTE RESTAURANTS & BARS

JOSEPHINE İSTANBUL

GOWDEN CLUB

VELENA

VELENA BY THE SEA

2 LOBBY LOUNGE & CAFE

HALCYON DAYS (CAFE)

GODIVA CAFÉ (CAFE)



RESTAURANTS

RESTAURANT	SERVICE	TYPE OF MEAL	OPENING/CLOSING	DESCRIPTION
VELENA	Breakfast All Day Dining Afternoon Tea Patisserie	Asian Anatolian Italian	07:00 AM - 11:00 PM	Inspired by Istanbul's unique identity, where East meets West, Velena invites guests on a rich culinary voyage. Merging Istanbul's heritage flavours with the vibrant diversity of Asian, European, and Anatolian cuisines, Velena delivers world-class epicurean experiences. With Velena's live breakfast service, you can observe the preparation of meals and enjoy table side service with pass around service without interruption. Velena, with a guest capacity of 650, also offers unique experiences on its heated open garden terrace overlooking the Golden Horn.
JOSEPHINE İSTANBUL	Breakfast All Day Dining Bar	Fine Dining Exclusive Beverages	08:00 AM - 00:00 AM	Josephine İstanbul is a contemporary dining destination overlooking the Golden Horn, where local residents and travellers come together. Featuring a terrace with panoramic views, meticulously crafted cocktails and refined European cuisine, Josephine introduces a new concept of hospitality to the city, offering guests an elevated yet welcoming dining experience.



BARS & LOUNGES

BARS & LOUNGES	SERVICE	OPENING/CLOSING	DESCRIPTION
GOWDEN CLUB	Cigar Lounge Bar	14:00 PM - 01:00 AM	Gowden Club is an exclusive club offering the opportunity to enjoy fine cigars, delectable tapas, and vintage spirits in an elegant atmosphere. Our mixology team presents our distinguished cocktail menu alongside cigars to our guests. Along with our essential cognac and whisky selections, we gather the most niche products at our bar and offer them for our guests' experience.
VELENA BY THE SEA	Pool Bar & Restaurant	08:00 AM - 08:00 PM	Velena by the Sea offers a unique open-air experience in Istanbul with its infinity pool overlooking the Golden Horn, signature cocktails, and exquisite flavors.
GODIVA CAFÉ	Cafe	09:00 AM - 09:30 PM	Established in 1926, the renowned Belgian chocolate brand Godiva welcomes guests on a sweet journey. During its service hours, guests are invited to explore its gift items and indulge in these delightful flavours.
HALCYON DAYS	Cafe	09:00 AM - 09:30 PM	As one of the official suppliers to the British Royal Family, Halcyon Days has earned worldwide acclaim for its exquisite handcrafted porcelain, elegant accessories, and rooted heritage while combining its 18th-century heritage with modern designs. The sophisticated designs of Halcyon Days merge with traditional English aesthetics. Crafted both as a gift or for personal use, these products reflect Halcyon Days' dedication to art and attention to detail. The Halcyon Days store at Rixos Tersane Istanbul transforms elegance and quality into a lifestyle, offering guests a unique experience infused with Turkish hospitality.



NOTES

According to the hotel concept, check-in is at 3.00 PM and check-out is at 12.00 PM. Our Waiting Lounges are at your service with Premium Service. Depending on room availability, an early check-in fee will be charged for guests who wish to check in early between 5.00 - 9.00 AM, and a full day room fee will be charged for guests who arrive before 5.00 AM. Assistance for Early C/In and Late C/Out can be provided at the prices determined by the hotel, depending on availability.

During the season, the hours and service location of the pool, outdoor units (restaurants - bars), and entertainment programs may be changed or cancelled due to weather conditions, the number of guests, and operational rush.

According to Law No. 4207 on the use of tobacco and tobacco products, smoking and hookah use are not permitted in enclosed areas.

All served beverages are those permitted for import by the Customs Office.

In case of any issues with the brands listed in the beverage concept related to customs, original substitute products will be used.

The hours and locations of the services specified in the fact sheet may be changed or canceled without prior notice.

The promotional text must be approved by the hotel management before any hotel information is printed anywhere (catalog, magazine, advertisement, etc.). The responsibility for any written documents presented without approval lies with the distributing institution. The facility is not responsible for any unexpected situations that may arise.

Air conditioners operate according to weather conditions.

Internet Service: You will have free access to our high-speed Wi-Fi internet service in the facility.

Disabled and Pregnant Guests: In all areas of our hotel, service privileges and priority are provided in facilities designed for our disabled and pregnant guests.

When attending Exclusive Sports Club classes, please bring your own towel and be in the activity area 5 minutes in advance.

Pet Procedure:

- Only dogs are accepted as pets; no other animals are allowed.
- Except for guide dogs, no other pets are allowed to enter the lobby, restaurants, bars, pool areas, and fitness center.
- Dogs weighing 7 kilograms or less are accepted as pets. However, guide dogs are not subject to weight restrictions.
- All dogs must be leashed while inside the hotel premises.
- Upon arrival, a fee of 150.00 EUR + VAT is charged from the guest for deep cleaning of the room.
- For reservations longer than 13 days, an additional charge of 300.00 EUR + VAT will be required for deep cleaning.

