

All-Inclusive Formula

All-Inclusive	With the All-Inclusive package, you can enjoy the following services free of charge : Hot and cold, local alcoholic and non-alcoholic drinks in designated outlets. <i>(Fresh Fruit Juice and Turkish Coffee available with additional charges)</i> Alcoholic beverages are served only for 21+ years.	
Dress Code	All guests are requested to wear appropriate swimming apparel upon entry into the pool and beach areas	
Dining Options		
Rostrata Restaurant	Breakfast	07:00 - 10:30
	Lunch	13:00 - 15:00
	Dinner	18:00 – 21:30
	Beverages	During meals: Local House Wine by Glass, Draft Beer, Local Spirits and Cocktails, Soft Drinks. During breakfast, no alcoholic drinks are served in the restaurant.
Coquina Lobby Bar	The All-Inclusive drinks menu is served from 11:00-Midnight. <i>Charges apply for beverage service from Midnight-02:00.</i>	
Poseidon Café	Operating from 08:00 until 23:00. <i>Charges apply for all services at this outlet.</i>	
Bluefin Pool Bar	From 09:00 – 17:00 Beverages: Draft Beer, Local Spirits and Cocktails, Soft Drinks.	
Delphine Pool and Bar <i>Adults Only</i>	From 09:00 – 17:00 Beverages: Draft Beer, Local Spirits and Cocktails, Soft Drinks.	
Sands Beach Bar	From 09:00 – 17:00 Beverages: Local Beer, Local Spirits and Cocktails, Soft Drinks. Food: Breakfast pastries served from 11:00 – 13:00, Snacks from 13:00 – 17:00. Ice-Cream from 15:00 – 17:00.	
Lophelia Seafood Restaurant	Every day from 18:30 - 22:00 (Last orders 21:30) (chargeable). With Prior reservation	
Wok Asian Restaurant	Every day from 18:30 - 22:00 (Last orders 21:30) (chargeable). With Prior reservation	
Turkuaz Restaurant	Every day from 13:00 - 22:00 (Last orders 21:30) (chargeable). With Prior reservation	
Anaconda Bar and Lounge	Every day from 23:00 - 02:00 (chargeable)	
Plaza Theatre	Located beside the beach, nightly mini disco operates from 20:30 with live entertainment and shows from 21:30.	
Haneen Tent (3 rd Party)	Located at the Plaza Marina, operating from 12:00 – Midnight, for an authentic, relaxed Oriental atmosphere	
In Room		
Tea and Coffee	Replenished daily upon consumption.	
Mini-bar	Please press the Magic button to place your order (chargeable) .	
Takeaway Packs	Please order one day in advance (until 20:00). Please press the Magic button to place your order.	
In-Room Dining	24 hours - Menu and ordering service available via QR code in the room. (chargeable) .	
Services		
Entertainment	Daily live shows at the Plaza Theatre from 21:30. Live Singer Every day from 19:30 at the Coquina Bar. Daily Mini Disco from 20:30 at the Plaza Theatre Please see the Reception Desk for the full schedule.	
Sports and Recreation	Fitness Centre - Operating 24/7 via key card access. Gym instructor is available from 7:30—22:00 daily. <i>The gym operates under 24 hours CCTV surveillance and is only accessible over 18 years. Appropriate sports shoes must be worn at all times.</i> Tennis, Padel & Squash – (Chargeable) please contact the Concierge desk for details and reservations. Billiards Table – (Chargeable) please contact the Concierge desk for details and reservations Table Tennis – Located at Bluefin Pool	

Towels	Beach Towels are available at the Towel Centres, and can be exchanged daily. <i>*Only one towel card per person is provided, and exchange of towels should be done individually.</i>
Beach	Animation activities take place on the left side of the beach, or you can enjoy our quieter area on the right side of the beach for rest and relaxation. Swimming is strictly prohibited after 17:00 as per Red Sea Coastguard regulations. Failure to comply may result in police arrest.
Clownfish Kids Area	Clownfish Aqua Park and Kids Area from 10:00 – 17:00
Internet	Free Wi-Fi access (standard speed) // Hilton Honors Diamond members can enjoy premium speed free of charge.
Red Flag	To enjoy your day without interruptions, you are kindly requested to tie the red flag on your umbrella or sunbed. The red flags are available at the Towel Center.
Sunbed Reservation	Kindly note that it is not permitted by the hotel association committee to reserve sunbeds. Any towels left unattended on the sunbeds, will be removed by our Recreation Team.
Safe Box & USB Chargers	There is a safe box and USB charger available on your umbrella on the beach free of charge. Please check with the recreation team for any assistance. The Management of Hilton Hurghada Plaza takes no responsibility for valuables left in/outside the safe box or in an open safe box.
Room Cleaning	Room servicing will be upon request at your preferred time and frequency. Please press the Magic button to arrange timing of servicing your room. Please keep your safe box locked all times.
Do Not Disturb	In your room, you will find a switch beside the bed to notify our team Do Not Disturb , or Clean Room .
Linen/ Bathrobes	Linens, Pillows and Bathrobes may not be taken on excursions due to hotel hygiene regulations.
Services at a Charge	
Spa	Available from 09:00 A.M to 18:00 P.M (chargeable)
Laundry	Available upon request (chargeable)
Romantic Dinner	Available upon request (chargeable, reservations required 24 hours prior)
Aqua Centre	Available from 09:00 A.M to 17:00 P.M (chargeable)
Shopping	Gift shop and jeweler in the lobby area (chargeable)
Limousine	Available upon request (chargeable)
Doctor Services	On-call doctor available 24-hours (chargeable)
Tattoos/ Henna	Not recommended for safety. Hotel management will not be held responsible for any damage or injury related to these services.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country. Please follow and pay close attention to the safety instructions placed in the hotel.
Health & Safety	Please be advised that it is not permitted to bring food, drinks or water from outside the Resort for food safety reasons.
Tenants	The Hotel accepts no liability and will not pay any compensation for incidents or complaints caused by Third Parties such as hotel vendors (shops, water sport centers, sport activities etc.).
Outside Visitors	Outside visitors are permitted in the hotel outlets and lobby area only.

- The All-Inclusive package is designed for your personal consumption only – it is not transferrable to a third party.
- All beverages are served one glass per person for consumption inside the outlets only. Please refrain from taking any glass or chinaware around the pool and beach areas, to prevent any health and safety risks.
- No swimwear is allowed to be worn inside the bar and restaurant outlets during meal service. For dinner, the dress code is smart casual.
- Should you have any further questions or would like to make any reservations for the above activities, please contact the concierge team at the reception desk.