

# Sunny Days El Palacio Resort

**Dear Valued Guest,**

**We are delighted to welcome you to Sunny Days Hotels & Resorts. We hope you have a wonderful stay filled with relaxation and unforgettable moments. Our team is here to ensure you experience the highest level of hospitality and comfort. Please take a moment to review the following information to make the most of your stay. Wishing you a fantastic time with us!**

## **Main Restaurant:**

Breakfast	07:00 -10:00 O'clock	Main Restaurant
Lunch	12:30 - 15:00 O'clock	Main Restaurant
Snacks	12:30 - 17:00 O'clock	Beach Restaurant
Dinner	19:00 - 21:30 O'clock	Main Restaurant

## **Dinner at A La Carte Restaurants (3 Seats):**

<b>Restaurant Name</b>	<b>Cuisine</b>	<b>Location</b>	<b>Seating Times</b>
1. Mamma Mia	Italian	El Palacio Hotel	18:30-21:30 O'clock
2. Fish Restaurant	Sea Food	El Palacio Hotel	18:30-21:30 O'clock
3. Chop Stick	Asian	Palma De Mirette Hotel	18:30-21:30 O'clock
4. Four Corner	Oriental	Mirette Family Aqua Park	18:30-21:30 O'clock
5. El Mahrousa	Egyptian Flavor	El Palacio Hotel	18:30-21:30 O'clock

- **À la Carte Restaurant Reservations must be made at least one day in advance via the touchscreen tablet located next to the reception, using the room number and departure Date**

## **Beverage Outlets & Timings:**

Main Lobby Bar (2 <sup>nd</sup> floor)	Lobby 2 <sup>nd</sup> floor	10:00 -00:00 O'clock
Premium Reception Bar (Against Charge)	Reception	10:00 - 00:00 O'clock
Pool Bar	Pool Area	10:00 - 17:00 O'clock
Beach Bar 1& 2 & 3	Beach Area	10:00 - 17:00 O'clock

**Kindly to pay attention for the following below General Information:**

Egypt

**Address:** Corniche Road, P.O. Box 427, Hurghada, Red Sea,

**Telephone:** +2 (065) 3616 100 -7

**Email:** info@sunnydaysegypt.com

## Sunny Days El Palacio Resort

- **Check-in starts at 14:00, and check-out is at 12:00 noon. Late check-out is subject to hotel availability and may be subject to an additional charge per room**
- **the all-inclusive system operates from 10:00 to 00:00. The bracelet must be worn at all times throughout your stay**
- **The bracelet will be collected during checkout at 12:00 noon. Any additional meals after checkout will be available at an extra charge according to the hotel's meal price list**
- **Guests receive one towel per day at the Towel Center and must return it daily in exchange for the towel card.**
- **A fee of 400 L.E. will be applied for lost or missing towels. Moreover, for hygiene and security reasons, hotel towels should not be left unattended on balconies or terraces**
- **Each room is issued one key card. In case of loss, a replacement fee of 150 EGP will be applied. This policy is included in the hotel's all-inclusive terms and conditions**
- **The hotel provides free Wi-Fi under the network " Lobby Free " which is valid only in the lobby  
Moreover, there is a free Wi-Fi valid in the rooms under the network "Sunnydays Premium "**
- **Guests of El Palacio are entitled to enjoy the privileges of our sister hotels, Palma De Mirette and Mirette Family Aqua Park**
- **Safe Deposit Box is available in your room, with instructions provided inside the wardrobe door. Please ensure the safe door is left open before checkout. The hotel is not responsible for valuables left outside the safe box**
- **The minibar is not pre-filled. If you would like it to be stocked, it will be available at an extra charge according to the hotel's price list**
- **Reservation of sun loungers "chaise lounges" is not allowed. For any further information or assistance, please refer to our recreation members**
- **The Kids' Club operates from 10:00 to 12:30 and from 15:00 to 17:00, except on Fridays. A Kids' Disco with daily themed activities takes place at 20:00**
- **The hotel features a billiard court located on the second floor of the lobby. It is managed by the bar and available for use at an additional charge**
- **A ping pong table is available next to the towel station, which is located behind the aqua park. The court is managed by the towel station**
- **The hotel features a gym that is free of charge for all guests. All other facilities (Massage, Sauna, Jacuzzi, steam, etc.) are available at an Additional charge**
- **The hotel features a 24/7 clinic located in the lobby, available at an additional charge**

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## Sunny Days El Palacio Resort

- The hotel offers a laundry service at an additional charge. Please use the laundry bag and requisition provided in the wardrobe of your room
- Turkish coffee, fresh juice, popcorn, ice cream, and premium alcoholic beverages are not included in the all-inclusive package
- We kindly request that guests refrain from wearing swimwear in the restaurant during meal times. Additionally, slippers, sleeveless shirts, and shorts are not permitted during dinner
- The details about our animation program and kids' club are available on the info board located in front of the main restaurant. Enjoy a variety of daily themed activities and entertaining shows
- Late check- out Supplement:

<b>1- From 12:00 to 16:00</b>	<b>30 \$ per Room</b>
<b>2- From 12:00 to 18:00</b>	<b>40 \$ per Room</b>
<b>3- From 12:00 to 20:00</b>	<b>50 \$ per Room</b>

**Please Note:** that check-out after 20:00 will be charged as one full night according to the hotel's published rate

**Wishing you a memorable stay at Sunny Days  
Hotels & Resorts!**

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