



# FACTS AND INFORMATION

WINTER 2025 - 2026



# Welcome to Regnum The Crown

### Location

Located on the Mediterranean coast in the Antalya-Belek tourism center

### Distance

The hotel is 30 km from Antalya International Airport, 500 m from Carya Golf Club, 3,5 km from National Golf Club and 2 km from The Land of Legends Theme Park

### Airport Transportation Types

VIP Transfer, helicopter or taxi

### Check-in and Check-out Time

Check-in time 15.00 | Check-out time 12.00

### Regnum Lounge

If you arrive early (until your room is ready) or if you wish to check out late, we would be delighted to accommodate you in the Regnum Lounge, which is equipped with showers and lockers. Certain room type requests may not be available prior to 15.00 hotel time. (Not guaranteed due to high volume of occupancy)

### Early Check-in & Late Check-out Policy

Early arrival before 8.00 or late departure after 18.00 will be charged as one night's room fee (subject to availability). After 15.00 on the check-out day, continued use of the hotel will be subject to a daily usage fee.

### Spoken Languages

Turkish, English, Russian, German

### Currency

Turkish Lira (TRY/ ₺) is the currency of Türkiye. Euro (EUR/€), US Dollar (USD/\$) British Pound Sterling (GBP/£) are accepted as cash.

### Accepted Credit Cards

Visa, Master Card, Eurocard, American Express

### Climate

Typical Mediterranean climate.

### Voltage

The hotel operates on 220 volts / 50 hertz

### Wireless Internet Access

Complimentary wireless internet service is offered to all guests in their rooms and within the hotel area.

### Pet Policy

Pets are not accepted in the rooms or in the common areas of the hotel

### Smoking Policy

Smoking is prohibited in all the rooms and all public areas of the hotel. Smoking is only allowed outdoors, on the balconies or the terrace.

### Responsible Drinking Policy

Alcohol will only be served to guests who are over the age of 18. If a guest seems younger than 18, a photo identification will be requested. Any guest who appears to be drunk will not be served any alcohol or admitted to any public areas of the hotel.

### Age Requirement Policy

Guests must be 18 years or older and must have valid identification to reserve and check into a room alone.

### Non-Hotel Services

Except for business partners of Regnum Hotels, products or services purchased or rented outside the facility are not permitted for use or service within the facility.

### Visitor Policy

Visitors are permitted in the lobby for up to 30 minutes between 10.00 and 18.00. They must present a passport or ID upon arrival and are not allowed in guest rooms. Guests are responsible for their visitors at all times. Stays over 30 minutes will incur a daily usage charge.

### Other Policies

Riding bicycles, rollerblades, skateboards, skates, in-line skates, hoverboards, or other conveyances in all indoor spaces is not allowed. Use of drones or camera drones in hotel areas are prohibited.



Lobby





Lobby

Regnum The Crown

## Services and Facilities

### Welcoming Services

- Handcrafted cocktail, fresh orange juice and sparkling wine during check-in
- Chocolate-covered strawberries
- Accompanying all guests to their rooms
- Food & Beverage room amenities on arrival day
- Luggage service
- Valet parking service
- Car wash service (upon request)
- Complimentary bottled water, wet wipes and hanging car air freshener for the guest's vehicle at departure time.

### Guest Services and Facilities

- **Full Access to Regnum Carya\***  
Bamboo Kids World, all bars, patisserie, restaurants and a la carte restaurants (Köz Ocakbaşı, Tramonto, Kushimoto, Seahorse, Sevk-Et Steakhousea)
- **VIP Airport Transfer**  
Round trip (1 arrival & 1 departure) VIP transfer is valid for guests staying a minimum of 7 nights in the Crown Horizon Suite and Crown Signature Suite.
- **Helicopter Transfer**  
Helicopter Transfer is a paid service and not included in the "All Inclusive" accommodation.
- Regnum Lounge for early check-in and late check-out
- 24-hour Regnum Assist Services (Call Center & WhatsApp services)
- Multi-lingual staff
- Daily housekeeping and turn-down service
- Mini bar restocked daily
- Complimentary birthday cake for 2 pax
- Safety deposit boxes at reception
- Umbrella service on rainy days
- Wireless Internet access
- Shuttle to Regnum Carya, Carya & National Golf Clubs

- Walk-in restaurants and bars
- Entertainment shows and activities
- Tennis and basketball courts
- Kids club
- Indoor and outdoor pools
- Hammam and sauna
- Fitness club
- Computer, photocopying, printing and scanning service in Business Center
- ATM machine

### Extra Charge Guest Services

- All Wellbeing therapies and services
- Beauty center services and cosmetics
- Laundry & dry cleaning services
- In-room dining services
- Wine list & selected spirits
- Restaurants requiring reservation for dinner
- Private coaching lessons
- Private butler and chef service
- Babysitting (It's valid for children over 2 years of age and only in the Bamboo Kids World)
- Game Center
- Lunch box
- Meeting rooms / banquet facilities
- Electric car vehicle charging station
- Court and pitch lighting
- Retail shops, hairdresser, market, shisha
- Photography and florist services
- Vip airport transfer
- Helicopter transfer
- Helicopter & yacht rental
- Car, bicycle and golf car rental
- Private medical services
- Pharmacy services
- Visitors of hotel guests

\*Teppanyaki, dry aged steaks, premium food and beverages are extra charged  
For more information please refer to the Regnum Carya 's winter 2025-2026 factsheet



# Services and Facilities

## Honeymoon Services

- Private greeting & check-in with fresh flowers
- Romantic room decoration
- Romantic bathtub with rose petals and scented candles
- Complimentary bottle of sparkling wines, chocolate-dipped strawberries and macarons
- Complimentary in-room breakfast service at preferred day
- Romantic table decoration for dinner at the preferred reservation-only restaurants in Regnum The Crown
- 15% discount on wellbeing therapies

## Les Clefs d’Or® Concierge

- Concierge services are provided by Les Clefs d’Or® International Members
- Travel arrangements
- Scheduled and charter flights ticket arrangement
- Airport transfers
- Extra charge Airport CIP & Fast Track access reservations
- Luxury car and supercar rental
- Private jet and helicopter
- Formal limousine, yacht charter
- Concert & festival tickets
- Marriage proposal organization
- Special events transportation
- VIP reservations
- Mail or luggage delivery management

- Appointments with the doctor or other specialists.
- Chauffeur services
- Personal shopping
- Personal concierge (errand services)
- Private butler service
- Private security service
- Information about local attractions, activities, tours, night clubs, hotels, restaurants or places

## Luxury Transportation Service

- Private jet (10 seats)
  - Helicopter (4 seats)
  - Mercedes-Maybach (2 seats)
- (Please contact our concierge service for more information.)

## Disability & Accessibility Services

- Wheelchair and electric wheelchair allocation
- Unpacking and packing service to single disabled guests
- Free of charge in-room breakfast service to single disabled guests
- Assisting the guests by serving the food in buffet restaurant
- Reserved tables at Daphne Restaurant
- In-door shuttle with two seater mobility scooter
- In-door pool lift chair
- Wheelchair-accessible restrooms
- Elevator to all floors
- In-resort shuttle with wheelchair ramp
- Vibrating pillow alarm in case of emergency



Lobby



# Suite Benefits

## Services & Amenities

	Seascape Suite	Family Suite	Amber Lagoon Suite	Grand Family Suite	Panoramic Suite	Horizon Suite	Amber Lagoon Villa	Crown Horizon Suite	Crown Signature Suite
Full access to all Regnum Carya facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓
Moët & Chandon® Champagne (on arrival day)				✓	✓	✓	✓		
Dom Pérignon® Champagne (on arrival day)								✓	✓
Antalya Airport round trip VIP transfer (1 arrival & 1 departure)*									✓
Laundry services / washing, ironing						✓	✓	✓	✓
Laundry services / dry cleaning									✓
PlayStation** (upon request & daily allocation)						✓	✓	✓	✓
Free In-room dining service							✓	✓	✓
Golf car allocation							✓	✓	✓
Private butler (09.00-21.00)								✓	✓
Private in room check-in								✓	✓
Assistant service						✓	✓	✓	✓
Shared butler (09.00-21.00)							✓		
Private luxury car transportation service with chauffeur									✓

\*Terms & conditions apply. Please refer to page 43  
\*\*Please be advised that damage to or loss of the console/player will be charged €150 / € 1000 fee.





# Entertainment & Activities

## Entertainment

• Live music

## Bamboo Kids World

Outdoor, indoor play grounds, activity rooms, workshops, cinema and shows

## Pixel Game Center\*

Bowling, billiards, board games, arcade games and electronic games

## Farm

Visit Ali Baba's Farm for an unforgettable day feeding and interacting with animals!

## Taurus Fitness Club Activities

Healthy back, stretching, skill bike, LesMills body pump, LesMills body balance, LesMills core, mat pilates, functional training, Technogym brand equipment

## Hiking

Trail around the Carya Golf Course (4,6 km)

## Sport Center

- 2 red clay, 4 hard tennis courts
- 1 artificial turf tennis court (extra charge)
- 4 double & 1 single paddle courts (extra charge)
- 1 pickleball court (extra charge)
- 1 full-size basketball court with two hoops
- 1 artificial turf pitch
- Court and pitch lighting (extra charge)

## Private Coaching Lessons\*

Football, tennis, swimming lessons, personal fitness trainer

## Golf\*

Private golf lessons, day & night golf

## Local Attractions\*

Please contact hotel concierge desk



The days or hours of the entertainment program may change due to adverse weather conditions, technical reasons and guest requests.  
\*Extra charges apply.



# Family

## Kids Facilities

- Kids club
- Kids adventure park
- Kids club restaurant
- Kids buffet and dining area in Main restaurant
- Ali Baba's Farm

## Kids Services

- Fully equipped baby food prep corner in Main Restaurant and Kids Club
- HIPP baby food products and healthy milk options at the buffet
- Preparing guest's baby food recipes\*
- High chairs and bibs in the restaurants
- Kids menu at a la carte restaurants\*
- Baby care rooms at lobby floor, water park and beach area
- Disposable swim diapers at the pools & beach\*

## Extra Charge Kids Services

- Babysitting (only available in the Bamboo Kids World for children 2 years and older)
- Swimming lesson
- Private birthday parties
- Parent & child golf session
- Bowling & game center

## Room Kids Amenities

- Shampoo, shower gel, body lotion and bath sponge, bathrobe & slippers
- Drinks and snacks in the mini bar
- Cartoon TV channels in the rooms

## Nursery Items\*

- Baby crib / cot
- Cold mist humidifier
- Baby night lamp
- Safety bed rail for kids
- Baby audio monitor (by deposit)

## Baby Gear\*

- Stroller or twin stroller
- Transfer car seat
- High chairs and bibs

## Health Products\*

- Digital thermometer
- Nasal aspirator
- Baby nebulizer with mask

## Diapering\*

- Baby wipes
- Rash cream
- Changing mat

## Feeding Essentials\*

- Bottle warmer
- Bottle sterilizer
- Baby food jars in the mini bar
- Baby water
- Kids melamine plate & bowl
- High chair & bib

## Bath Items\*

- Baby bathtub and bath net
- Baby bath bucket and rinse cup
- Sink step stool
- Toilet potty seat
- Potty chair

\*Upon request.



# Kids Activities

Bamboo Kids World offers fun-filled activities for children aged 4-12. Children between the ages of 0-3.99 can join the entertainment and activities in the kids club only accompanied by their parents or their own babysitters.

## Bamboo Kids World

- Located opposite the Aqualantis Aquapark
- Operating hours: 09.00-21.00

## Activities for Age Groups

- Baby : 0-3,99 years old
- Mini : 4-7 years old
- Junior : 8-12 years old

## Bamboo Kids World Features & Activities

- Kids reception & registration desk
- Baby & toddler room (0-2.99 Years old)
- Sleeping room (0-2 years old) and (3-5 years old)
- Preschool room (3-5 years old)
- Atelier and workshop room
- Technology room
- Cinema room
- Parents & kids hobby room
- Books & fun games room
- Music & dance room
- Lego playroom
- Kitchen workshop room
- Princess spa room
- Baby care and nursery room
- Indoor playground
- Eibe outdoor playground
- Eibe kids adventure park
- Daily tournaments and concept parties
- Mini disco

## Dining at Bamboo Kids World

Kids restaurant with special kitchen, fully equipped baby food prep corner, HIPP baby food and healthy milk options at the buffet

- Lunch : 12.00-14.00
- Tea Time : 16.00-17.00
- Dinner : 18.00-20.00



Bamboo Kids World



Bamboo Kids World Restaurant



Regnum The Crown

# Revive Wellbeing Spa

**Features**

- Operating Hours: 09.00-20.00
- The 4500 m² Wellbeing Center is nestled in the heart of the Regnum The Crown Hotel.
- The Recreation Area is located in the private tranquility placed with Turkish Bath and Private Alcoves
- Sauna
- Steam bath & ice fountain
- Himalayan salt sauna
- Longevity center
- 2 bespoke suites
- 3 bespoke revitalizing rooms
- 16 ritual treatments rooms
- Boutique with luxury brands
- Tea & detox lounge
- Cocoone sleeping room

**Complimentary Service Area:**

- Healthy beverage bar
- Turkish bath
- Sauna
- Family sauna
- Steam bath
- Indoor pool (inc.disabled lift)
- Indoor kids pool
- Whirlpool
- Rest area
- Shower tools
- Dressing rooms and lockers

**Services with additional fee:**

- Bespoke face and body care
- Spa pampering massages
- Hammam treatments
- Physical renewal
- Holistic rituals
- Well-ageing & prevention care
- High tech longevity devices
- Cryo therapy
- Sleep therapy



Regnum The Crown Winter Concept 2025 - 2026





# Pools

	POOLS	Heating system	Cooling System	Fresh Water	Sea Water	Jacuzzi	Lift chair	Pool Steps	Depth (cm)	Size (m²)
Indoor	Indoor Wellbeing Pool	✓		✓		✓	✓	✓	140	240
	Indoor Kids Pool	✓		✓					35	10
Outdoor	Crystal Cove Pool	✓	✓	✓				✓	140	490

Regnum The Crown may turn off some of the pool heating systems on certain days due to number of guests, weather conditions and other operational reasons. Pools may be temporarily closed due to adverse weather conditions, pool hygiene, guest safety and technical reasons. Actively used pools may be changed depending on operational requirements.



Crystal Cove Pool





Ash Cigar Lounge

Regnum The Crown

## Adults Only Rooftop Experiences

An exclusive adults-only rooftop featuring an infinity pool, restaurant and bar, fitness club, stunning views, a sunset happy hour deck, and private dining, perfect for enjoying unforgettable experiences.

### Nuage Restaurant & Bar

- Reservation required
- Dinner: 18.30-22.00 | Pricing: Extra charge
- Guests aged 18 and above are welcome

### Ash Cigar Lounge

- Operating Hours 16.00-24.00
- Pricing: Extra charge
- Guests aged 18 and above are welcome

### Taurus Fitness Club

Get ready to crush your goals in our vibrant Cardio Zone, unleash your strength in the Free Weight Area, and maximize your workouts with cutting-edge Weight Machines. Our new fitness center features Technogym Artis series for cardio and strength training, along with Pent Fitness Luxury and Reaxing equipment to elevate your workout experience.

Elevate your training with expert Personal Trainings, join the energy of our Group Lessons and refine your skills in the exclusive Performance Room. Guests aged 18 and above are welcome



Taurus Fitness Club





Regnum The Crown

# Regnum Football Center\*

With two football fields designed to meet FIFA’s official standards, Regnum The Crown offers a top-class training facility for sports lovers seeking to become the football stars of tomorrow.

- 2 football fields: one located in Regnum Carya and the other in Carya Golf Club,
- 2 football pitch with floodlit system (extra charge)
- All fields meet FIFA standards (68x105m)
- 2 separate dressing rooms, 1 storage room, 1 referee room
- Grandstand for 475 persons
- VIP lounge for 25 persons
- Rinowo Tifway & British perennial rye-grass
- High absorption surface against rainy weather (fish bone drainage system)
- Rainbird Smart Irrigation Systems
- Four different size goals for each field
- Football filming towers
- 1 circuit and goalkeeper fields (40x25m)
- Branding boards around pitches for privacy of clubs
- Private line drawing service for teams (upon request)
- Separate entrance and bus parking area
- Loading areas providing direct access to the facilities
- Private direct access to the football fields from the dressing room
- 7/24 staff & greenkeeper assistance in football centre
- Complimentary shuttle services
- Training materials (dummy, ground marker etc.)

\* The football fields are shared and used jointly by Regnum Carya and Regnum The Crown hotels.





Regnum The Crown

# Carya Golf Club

The first fully lighted golf course in Europe

**Designer:** Peter Thomson / TPL  
**Course opening date:** 10.11.2008  
**Course:** The first fully lighted golf course of Europe and the one and only heathland style golf course built in Türkiye Mediterranean coast.  
**Location:** Belek - Antalya  
**Area:** 760.000 m<sup>2</sup> | **Grass:** 420.000 m<sup>2</sup>  
**Club rules:** Soft spikes only  
**Handicap (Men):** 36 | **Handicap (Women):** 36  
**Pro Shop:** Bogner, Galvin Green, Rlx, Honma, Taylor Made, Ecco, J. Lindeberg, G-Fore, Adidas, and Alberto brands 350 m<sup>2</sup> proshop  
**Golf Lessons:** Available in Turkish, English and Russian languages by P.G.A qualified and TPI certified Professionals, lessons with Trackman  
**Greens:** Tiff Eagle, Average per green approx. 600 m<sup>2</sup>  
**Tees:** 4 Tees per Hole

**Fairways:** Bermuda 419, challenging and undulating terrain with plenty of strategic options  
**Bunkers:** 84 Bunkers with white quartz sand  
**Lakes:** 4 lakes in 18 holes courses  
**Driving Range:** Double ended with a unique state of the art academy building with and 52 bays with Taylor Made Performance Lab.  
**Putting Green:** 4 putting greens, one of them the largest green in the world  
A) 4100 m<sup>2</sup> – 165 metres long  
B) 950 m<sup>2</sup>  
C) 710 m<sup>2</sup>  
D) 250 m<sup>2</sup>  
**Chipping & Pitching Green:** 4 Chipping greens with 50 people capacity, 4 pitching greens, 7 target practice greens, 4 training bunkers, 1 fairway practice bunker  
**Golf cars:** 70 golf cars  
**Rental Clubs:** 120 TaylorMade Sim Max & Stealth, M6, Qi10



Rooftop Tee







Regnum The Crown

# National Golf Club Antalya

The first and still the best...

**Designer:** David Feherty / David Jones

**Course opening date:** 18.11.1994

**Course:** 18-hole heathland course set in a pine forest (Irmak And Tuna Courses)

**Location:** Belek - Antalya

**Area:** 1.000.000 m<sup>2</sup>

**Grass:** Bermuda 419, Lolium Perenne, Tifdwarf Bermuda and Poa Trivialis.

**Club rules:** Soft Spikes. National Golf Club is a non – metal spike facility.

**Handicap (Men):** 36

**Handicap (Women):** 36

**Pro Shop:** Bogner, Galvin Green, Rlx, Honma, TaylorMade, Ecco, J. Lindeberg , G-Fore, Adidas ve Alberto Brands 110 m<sup>2</sup> Proshop

**Golf Lessons:** Available in Turkish, English and Russian languages by P.G.A Qualified Professionals, Lessons with Trackman

**Greens:** Tifdwarf Bermuda. Approximately 500 square metres per green

**Tees:** 4 Tees per Hole

**Fairways:** Bermuda 419, challenging and undulating terrain with plenty of strategic options.

**Bunkers:** 31 white quartz sand bunkers

**Lakes:** 11 Lakes

**Driving Range:** One side 260m x 110m, max. 80 pax

**Putting Green:** 800 m<sup>2</sup> – 3 putting greens 40 metres long

**Chipping & Pitching Green:** 1 Chipping green & 1 pitching green, 3 training bunkers

**Golf Cars:** 73 golf cars

**Rental Clubs:** 15 TaylorMade M2, M4, M5, M6





# Health - Safety - Environment

## Hotel Safety And Security

Regnum Hotels are the first and only resort hotels in Turkey to have been awarded the Safehotels Executive Certificate, the highest degree of certification granted by Safehotels, a global hotel safety certification company that performs audits in 60 countries worldwide. Contents of Safehotels certification: Hotel Property and Guest Security / Process, Procedure, Training and Management / Security Equipment/ Fire Equipment / Fire Procedures and Training / Crisis Management

## Hotel Hygiene

Regnum Hotels implements the Safe and Sustainable Hotels Health & Hygiene Risk Management program (the “SSHH Program”). Independent specialists perform periodic audits and formal reporting covering cleaning and disinfection practices, POSI (infectious-disease prevention) protocols, water and pool hygiene including Legionella risk management, staff training, and documentation control. The program follows international FTO/ABTA guidance, and compliant facilities are certified under the scheme.

## Guest Rooms

Within the SSHH Program, guest rooms are audited for room-cleaning and disinfection standards, high-touch surface sanitation, allergen control, safe handling of linens, and housekeeping equipment hygiene. Nonconformities trigger corrective actions and follow-up until full compliance is achieved. Regnum Hotels are certified by the Potema bed cleaning system, the world’s only registered bed cleaning service.

## Food Safety

We apply the ISO 22000 Food Safety management system in our facility where every process from the acceptance of food to its presentation is continuously monitored by the Food and Environmental Engineers in our company. Regnum Hotels have been audited at all stages from the acceptance to presentation of food products and has been certified by ISIS Turkey (International Inspection System).Contents of certification: Bars, kitchens, food production areas and food storage rooms, monthly checks and reports

## Swimming Safety

Fully trained lifeguards are on duty at all times during red & yellow flags at the pool and beach

## Wellbeing Spa Center & Gym-Kids Club Hygiene

Under the SSHH Program, Spa & Hammam, Fitness, and Kids Club areas are assessed for water and pool hygiene (including Legionella controls and laboratory verification), surface and equipment sanitation, toy/equipment safety and cleaning, POSI procedures, and staff competency. Areas meeting requirements are recorded and certified in line with program criteria.

## Laundry Hygiene

Professional laundry service is provided on site. All hotel textiles and laundry are washed by our expert team by taking cross contamination measures. Diversey Clax Personril, a chemo - thermal disinfection product recommended by international authorities for hygienic washing, is used for laundry and for cleaning room textiles

## Electric, Fuel & Power

The hotel operates on 220 volts and 50 hertz. In the event of disruption to the electricity supply, the hotel's total 5.750 KVA emergency generators will automatically operate, to ensure that all fire & life safety equipment will continue to operate. The fuel oil tank of the emergency generator can keep the generator running for 36 hours. Our facility generates a total of 6.519 MWt of electricity with a trigeneration system.

The Solar Power Plant (SPP) project generates approximately 20.000 MW of electricity annually.

## Water

The distributed water complies with the World Health Organization standards for water. The hotel has at anytime a 2 days storage supply of water. The hotel has Water Safety certified by ISIS Turkey (International Safety Inspection System) Contents of certification: Pools, water storages, water system and Legionella monthly check and report

## Emergency Care

Emergency ambulance service is available at Regnum Hotels 24 hours a day, seven days a week

## Sustainability & Environment

Regnum Hotels have earned the "Sustainable Tourism Certificate" by fulfilling all the requirements for the certification set forth by the Global Sustainable Tourism Council (GSTC), a leading body in developing international standards for sustainability in the tourism sector under the leadership of the Ministry of Culture and Tourism and the Turkish Tourism Promotion and Development Agency (TGA).

Regnum Hotels is Travelife certified (Accommodation). Under the Travelife Certification Requirements, we complete an annual sustainability review and action plan; record and analyse energy, water and waste to calculate carbon emissions and set reduction targets; protect biodiversity and prevent pollution; comply with applicable laws and licensing; uphold human rights, fair employment and child safeguarding; publish up-to-date sustainability commitments and progress; and engage stakeholders while supporting local community initiatives.

For more information: [Sustainability | Regnum Hotels Antalya, Türkiye](#)  
We are the first hotel business in Turkey to measure and verify our carbon and water footprint as part of the Environmental Sustainability Project. The health of our animal friends in our facility are regularly checked by veterinarians. Regnum Hotels are the first golf hotel awarded with the LEED Gold Certificate of Europe. LEED (Leadership in Energy and Environmental Design) is an internationally recognized green building certification system. Regnum Hotels have received the International “Blue Flag” beach award by TURÇEV and the Green Star award (Environmentally Friendly Establishment) by the Turkish Ministry of Tourism and Culture “ReGreen” with the participation of volunteer staff, «Move-on Regnum / Take action for the future today!» has been involved in many environmental and social responsibility projects since 2018.

## Quality Management System

Regnum Hotels are certified by Bureau Veritas, an international certification body. Our quality certificates include: ISO 9001 Quality Management System, ISO 14001 Environmental Management System, ISO 45001 Occupational Health and Safety Management System, ISO 22000 Food Safety Management System, ISO 50001 Energy Management System, ISO 10002 Customer Satisfaction Management System. In addition, our environmental performance is independently verified by QSI Certification & Inspection: ISO 14064-1:2018 Greenhouse Gas Emissions Inventory and ISO 14046:2014 Water Footprint.



# Privilege Services Terms & Conditions

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Complimentary privilege services are Regnum The Crown’s gifts to guests and not included in the “All Inclusive” accommodation. These services are non-transferable and cannot be exchanged for cash in part or full, and are valid during period of stay For further information, please visit the official website.

## Airport Transfer

Round trip (1 arrival & 1 departure) airport transfer is valid for guests staying a minimum of 4 nights and for bookings made directly through the sales department (+ 90 444 64 23 / direct@regnumhotels.com) or via the Regnum Hotels website.

### Service details:

- Arriving passengers should e-mail their flight information (flight date, arrival time, flight number, confirmation number) to **reservationbelek@regnumhotels.com** and **transfer@regnumhotels.com**
- Outgoing passengers should make a reservation through transfer services with their flight information (flight date, departure time, flight number, confirmation number).
- For international flights, the hotel-airport transfer time is 3 hours prior to the time of departure.
- For domestic flights, the hotel-airport transfer time is 2 hours prior to the time of departure.
- The hotel-airport transfer service will wait a maximum of 15 minutes after the scheduled hotel pick-up time.
- Regnum The Crown shall not be held responsible for delayed flights and cancellations.
- Transfer reservations may be cancelled at least 24 hours in advance, cancellations cannot be made on the same day.
- Free VIP transfer service is only available from/to Antalya International Airport.

## VIP Airport Transfer

Round trip (1 arrival & 1 departure) VIP transfer is valid for guests staying a minimum of 7 nights in the Crown Horizon Suite and Crown Signature Suite.