

## Arabia Azur Resort

Category	Telephone	Address	E-mail
3 stars	+20 65 3615000/1/2/3/5/7 +20 100 1713001/2/3	El-Cornich St, Hurghada, Red Sea - Egypt	<a href="mailto:arabiaazur@azur.travel">arabiaazur@azur.travel</a>
Reservation	+20 2 33357569 +20 2 33358589	48 B Giza St. Orman building - Dokki, Giza 12411, Egypt	<a href="mailto:arabia-res@azur.travel">arabia-res@azur.travel</a>

Website	P.O. Box	Bank Details	Bank Name & Swift Code
<a href="http://www.azurhospitality.com">www.azurhospitality.com</a>	17007	<b>L.E.</b> 11018180286751	Credit Agricole Bank Hurghada ,Red Sea , Egypt Account Name ARABIA AZUR RESORT Swift code: AGRIEGCX \$IBAN: EG440036000100011018400061216 € IBAN: EG060036000100011019780027938 L.E IBAN: EG070036000100011018180286751
		<b>USD \$</b> 11018400061216	
		<b>Euro</b> 11019780027938	

General Manager	Mr. Mohamed Abdel-Fattah	E-mail: <a href="mailto:m.abdelfattah@azur.travel">m.abdelfattah@azur.travel</a>
Hotel Manager	Mr. Emad El Sebai	E-mail: <a href="mailto:e.elsebai@azur.travel">e.elsebai@azur.travel</a>
Area Financial Controller	Mr. Samir Abu El-Seoud	E-mail: <a href="mailto:s.abouelseoud@azur.travel">s.abouelseoud@azur.travel</a>
Rooms Division Manager	Mr. Islam Haroun	E-mail: <a href="mailto:i.haroun@azur.travel">i.haroun@azur.travel</a>
Reservation Manager	Mrs. Elham Heshmat	E-mail: <a href="mailto:e.heshmat@azur.travel">e.heshmat@azur.travel</a>
Guest Relations	Ms. Cordula Walter	E-mail: <a href="mailto:gr.arabia@azur.travel">gr.arabia@azur.travel</a>

### Distance

From Airport	8 Km
From Down Town	3 Km

### Rooms

Total No. of Units	526
Total No. of Beds	838

### Categories of Rooms

Total No. of Standard Rooms	502
Total No. of Junior Suites	24
No. Pool View Rooms	92
No. of Connecting Rooms	09

Room Facilities	Av.	N/Av.	Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓
Heating	✓		Shower	✓
Bathtub	✓		Hair dryer	✓
Bidet		✓	Satellite TV	✓
Mini Bar	✓		Mini Bar ( <i>Soft drinks &amp; Water</i> )	✓
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓
Toilet	✓		Local & International calls ( <i>Extra Charge</i> )	✓
Voltage	220v		Twin Bed	✓
King Size Bed	✓		Extra Bed	✓

<b>Hotel Facilities</b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Safe Deposit Box in all guest rooms	✓			✓
WI-FI access is available in all public areas ( <i>Free of charge</i> )	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus ( <i>Down Town</i> )		✓		
Car Parking	✓			✓
Car Rental	✓		✓	
Doctor	✓		✓	
Currency Exchange Service ( <i>ATM machine</i> )	✓			✓
Credit Cards ( <i>Visa, MasterCard</i> )	✓			
<b>Entertainment</b>				
Live Band	✓			✓
Animation Programs	✓			✓
Folkloric Shows	✓			✓
<b>Sports Facilities</b>				
Gym Room	✓			✓
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Massage	✓		✓	
Bicycle		✓		
Billiard	✓			✓
Horse Riding		✓		
Swimming Pool ( <i>Fresh Water</i> )	✓			✓
Swimming Pool ( <i>Sea Water</i> )		✓		
Heated Swimming Pool - <i>Winter season only</i>	✓			✓
Indoor Swimming Pool		✓		
Tennis Court	✓		Flood Light	✓
Football Court		✓		
Squash Court	✓			✓
Volleyball court		✓		
Table Tennis	✓			✓
Water Sports Center	✓		✓	
Pedal Boat	✓		✓	
Banana Boat	✓		✓	
Windsurf	✓		✓	
Diving	✓		✓	
Snorkeling Equipment	✓		✓	
<b>Beach &amp; Pool Facilities</b>				
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
Beach Football Court		✓		

<b>Food &amp; Beverage facilities</b>	Av.	N/Av.	Charge	Free	<b>Kids Facilities</b>	Av.	N/Av.	Charge	Free
Lobby Bar	✓		✓	✓	Kids Club	✓			✓
Snack Bar	✓			✓	Kids Pool	✓			✓
Breakfast Buffet	✓			✓	Kids Animation – Mini Disco	✓			✓
Lunch Served Buffet	✓			✓	Kids Menu	✓			✓
Dinner Served Buffet	✓			✓	Kids Restaurant Seat	✓			✓
Specialty Restaurant	✓		✓		Baby Cot	✓			✓
Specialty A La Carte Menu	✓		✓		Baby Sitting		✓		
Room Service	✓		✓		<b>TV Channels:</b>			Av.	N/Av.
Disco	✓			✓	Arabic Channels			✓	
Oriental Corner with Shisha		✓			English Channels			✓	
Meeting Room	✓		✓		French Channels			✓	
<b>Total No. Of Restaurant</b>				<b>04</b>	German Channels			✓	
					Russian Channels			✓	
					Polish Channels			✓	

### Food & Beverage Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive
		From	To				
Breakfast	Main Restaurants	7:00	10:30	Daily	Main building	Open Buffet	All Inclusive
Lunch	Main Restaurant	12:30	15:00	Daily	Main Building	Open Buffet	All Inclusive
	Marina Beach Restaurant	12:30	15:00	Daily	Beach	Light served Lunch	All Inclusive
Snacks	East Bar	11:00	12:00	Daily	Swimming Pool	Light Snacks	All inclusive
		15:00	17:30			Hot Snacks	All inclusive
Ice-cream	Marina Beach Restaurant	12:30	15:00	Daily	Beach	Ice-cream	All Inclusive
Dinner	Main Restaurants	18:30	22:00	Daily (Winter only)	Main Building	Open Buffet	All Inclusive
	Pattaya Thai Restaurant	18:00	22:00	Daily	Main Building	A La Carte Extra charge	Beverages are All inclusive
	Bordiehn's Restaurant	18:00	22:00	Daily	Ali Baba Bazar	A la carte Extra charge	02 course menu inclusive
	Main Restaurant No. 1	22:00	Midnight	Daily	Main building	Midnight snacks	All Inclusive

## Bars Schedule

Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive
	From	To				
Lobby Bar	09:00	Midnight	Daily	Lobby	Non-Alcoholic Beverages	All Inclusive
	10:00	Midnight	Daily	Lobby	Local Alcoholic Beverages	All Inclusive
	Midnight	09:00	Daily	Lobby	Beverages	Extra charge
View Bar	17:00	Midnight	Daily	Lobby (2nd Floor)	Beverages	All Inclusive
White Bar	17:00	Midnight	Daily	Main building	Beverages	All Inclusive
East Bar	10:00	17:30	Daily	Swimming pool	Beverages	All Inclusive
	19:00	23:00				
Marina Beach Bar	10:00	17:00	Daily	Marina	Beverages	All Inclusive
Lagoon Bars A & B	10:00	17:00	Daily	Lagoons	Beverages	All Inclusive
Havana Bar	20:00	Midnight	Daily	Main building	Beverages	Adults only (+18 years). Smoking bar.
Lawrence's Pub	22:00	01:00	Daily	Next to Lobby Bar	Beverages	From midnight till 01:00hrs all beverages served against extra charge.

**Outlets opening days & hours can be changed according to seasonality & hotel occupancy**

### **Restaurants rules & Dress code policy**

#### **Dress code policy:**

Arabia Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest Dress Code standards of service to all guests of all nationalities. The following attire is expected to be worn:

**Breakfast:** Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

**Lunch:** Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

**Dinner:** Smart casual dress code. Men are required to wear shorts or trousers, decent shirts or polo's, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

#### **Restaurant rules:**

Arabia Azur is an All-inclusive Resort, providing a large choice of food & beverage to guests inside each outlet. Taking out the food from the restaurants is strictly prohibited. Special food requests are handled by the Restaurant Manager on individual basis & to be charge to the guest room.