

Ultra All Inclusive Formula

Food & Beverage

Celestia Restaurant Buffet Style, Main Building	Breakfast Lunch Dinner Late light Dinner		From 07:00–10:30 From 12:30–15:00 From 18:30–21:30 From 22:00–23:00
Bahia Palace, Moroccan cuisine Main Building	A la carte Dinner Pre-Reservation	3 times a week free dinner is included according to availability Please ask the reception for your reservation code	From 19:00, 20:00 or 21:00
Chandrika, Indian Main building 1 st floor	A la carte Dinner Pre-Reservation		From 19:00 or 20:30
Monterrey, Mexican cuisine Main building 1 st floor	A la carte Dinner Pre-Reservation		From 19:00, 20:00 or 21:00
Zhang Qian, Asian cuisine Serenity Alma heights	A la carte Dinner Pre-Reservation		From 19:00 or 20:30
Mâ Ligure, Italian cuisine Serenity Alma heights	A la carte Dinner Pre-Reservation		From 19:00 or 20:30
Andalucia, Oriental cuisine Serenity Alma heights	A la carte Dinner Pre-Reservation		From 19:00 or 20:30
Barroco, Brazilian cuisine On the Beach	A la carte Dinner Pre-Reservation	25% discount on the total bill	From 19:00 or 20:00
Teppanyaki, Japanese Serenity Alma heights	A la carte Dinner Pre-Reservation		From 19:00 or 20:30
Sea Food Menu Any a la carte Restaurant	A la carte Dinner Pre-Reservation and against extra charge		From 19:00 or 20:30
Sunstone Beach Bar Self service	Alcoholics, Cocktails, drinks, tea & coffee Snacks a la carte, Ice Cream		From 10:00–17:00 From 12:00–17:00
Capella Bar (Self Service) Main Swimming Pool	Alcoholics, Cocktails, drinks, tea & coffee Snacks Sandwiches French Pastries		From 10:00–17:00 From 12:00–15:00 From 15:00–17:00
Mimosa Bar (A Buildings) Deneb Bar (C Buildings)	Cocktails, soft drinks, tea & coffee,		From 10:00–17:00
Infinity Lobby Bar (Self Service)	Cocktails, soft drinks, tea & coffee, local alcoholics Premium alcoholics Healthy Bar & Fresh Juices Continental Breakfast		24 hrs. From 10:00–03:00 From 10:00–18:00 From 10:00–11:00
Half-moon Bar Next to Capella Pool	Cocktails, soft drinks, tea & coffee, Premium local alcoholics		From 19:30–23:00
In-Room Service	Bottles of water, Tea & coffee Set Mini Bar Set / Fruit basket		Daily refreshed 2X 1X a week

General Information

- **Check in** at 14:00 and **check out** at 12:00, Late check out is subject to availability and against charge.
 - **Safe boxes** are available in all guest rooms free of charge, the hotel has no liability for personal belongings left unattended in public areas
 - **Kids Club** from 10:00 am till 12:30 ,15:00 till 17:00 5–12 years old under 4 years old must be accompanied by an adult
 - **Beach Towel** are available in the Beach & Pool Cottage (lost Towel, Lost Card will be charged 200 LE)
 - Only **swimming suits** are allowed in the swimming pools. Other clothes, underwear, nudism or topless are not allowed.
 - **Please help us** to save Our Marine Life and Use only the Sea Water Entrance (Jetty) outside the Protected area
 - **Dinner Dress code** is smart casual.
 - All indoor areas are **“No Smoking”**.
 - **“Do Not Disturb”** signs for the beach and the pool areas are available at the towel centers. Salty Pool A is a relaxing Pool
 - All outlets are **cashless**. Please sign any checks and pay to the reception until check out. Room bill **credit limit** is 1000 L.E.
 - For **hygiene reasons**, Food & Beverage items must be consumed within the restaurants or bars.
 - If you have **allergy** against any food item, please ask for allergy card in reception and communicate with the restaurant manager or the head chef
 - **Tennis**: free of charge during the day. Equipment and flood light against charge.
 - **GYM**: opens from 09:00 hrs. – 19:00 hrs. for different Operation Hours Please contact Reception
 - **ATM**: available in the Lobby. **Bank**: is at the main gate.
 - **To call from room to room**, please dial 7.
 - **Wi-Fi Internet**: free in lobby area.
- AGAINST CHARGE:**
- **Medical service**: available onsite 24/7, With a third-party service provider.
 - **Pharmacy** from 10:00 till 21:30.
 - **Taxi Service**
 - **Laundry Service**.
 - **Ross Park and theme Park** in Sister Hotel Serenity Alma Heights
 - **Bottled/canned drinks, Turkish coffee.**
 - **Telephone Calls**: Through the reception.
 - **Shisha Corner and Billiard**.

A la Carte restaurants reservation code: -----



Dear Guest,
We would like to welcome you at Serenity Alpha Beach
Thank You for selecting our hotel to spend your Vacation
and wish you a very nice stay with us.
The whole team of Serenity Alpha Beach will save no
efforts to make your stay a wonderful one.

For any wishes, requests or concerns please contact or
call our Guest Relation Team at 4 or Reception Team at 0.

Wishing you a lovely stay !!
Hotel Management Team

