

Ultra All-Inclusive Concept

DINING

TURQUOISE BUFFET RESTAURANT **(All Day Dining)**

Breakfast 07:00 - 10:00

Late Breakfast 10:00 – 11:00

Lunch 12:30 - 14:30

Dinner 18:30 - 21:30

Late Dinner 23:00 - 02:00

PEOPLE'S Ala Carte** **(International Cuisine)**

Located at the Club House

Dinner 19:00 – 22:00

Reservation required

A la Carte Restaurants* **Lalezar**

(Turkish)

Dinner 19:00 – 22:00

Asian (Far East)

Dinner 19:00 – 22:00

Duccio (Italian)

Dinner 19:00 – 22:00

A la Carte Restaurant Policy

*Reservations here and in a la carte restaurants in our sister hotels can be arranged with Guest Relations. Reservations are subject to availability and must be made one day in advance. **Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 20 minutes or more will result in your reservation being cancelled.

Bars

Lobby Bar: (Drinks & Aperitifs) 24 Hours

Entertainment Pool Bar: 09:00 until sunset

Relax Pool Bar: 09:00 until sunset

Beach Bar: 08:00 until sunset (Snacks from 11:00 till 16:00)

Irish Pub : 18:00 - 00:00

Panorama Bar: 10:00 - 02:00

Pools

Name	Location	Heated (Winter)	Pool Size
Entertainment Pool	Near Turquoise	Yes	3300 sq.m
Relax Pool	Near Building 25	No	2300 sq.m
Kids Pool	Near Entertainment Pool	Yes	100 m2

Minibar

Hotel offers 22 Items included in the Minibar, these items will be refilled once per day free of charge. Should you require this to be refilled more than once in the day you can contact (777) and it will be with extra charge, These items are to be consumed in the room only.

SERVICES NOT INCLUDED IN THE ULTRA ALL-INCLUSIVE CONCEPT (Extra Charge)

Room service, Selected alcohol, Energy drinks, Shisha, Cigar, Phone, Fax, Laundry service & Shops, Massage, Spa Treatments, medical services, Limousine service

ENTERTAINMENT

Light Daily and evening activities are available with our Entertainment Team – please check the information board for further information.

CHECK IN & CHECK OUT PROCEDURE

Check-in at 14:00 and Check-out at 12:00 midday. Please leave your luggage outside your room and contact Concierge (666) to collect it and deliver to reception. Please return your key upon check out to the reception. Your key card will deactivate at midday, if you require a late check-out, please reactivate your card before midday of your departure day with the reception. Please check availability and prices with our Reception Team 1 day prior to departure. Wi-Fi is free and available in public areas and in your room. (Only for browsing) Money Exchange – there is an ATM machine available at the lobby entrance of the hotel (CIB Bank).

***Dress code is required in the hotel restaurants and outlets in the evening time.**

Information Channel – You will find all useful information, Room service menu and upcoming events on IPTV with few functions.

Phone – All rooms are supplied with direct dial telephones – to call from room to room please dial the room number directly – this service is free of charge. To call an outside line please dial 9 followed by the dialling code and phone number – this service is with extra charge.

Laundry Service – All rooms are provided with a laundry bag and price list – price is per item

Very Important Information

The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that left in the room or public areas unattended. Please keep your belongings in the safe box provided in your room. Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out. Kindly note that our rooms are non-smoking rooms. Smoking of tobacco is permitted on terrace or balcony only. Smoking shisha in the room, balcony or terrace is not permitted any outside guests visiting the hotel will pay a fee according to the hotel price list. Kindly contact reception or Guest Relation for any information or assistance

Kindly note, that opening and closing times of hotel facilities can be change at any time through Management and are subject to hotel availability and weather condition.