

ULTRA ALL-INCLUSIVE CONCEPT / SUMMER SEASON 2024

Check in for the room is after 14:00 p.m.

The latest check-out time is 12:00 p.m.

GASTRONOMY	TIME	PLACE	CONTENTS
Breakfast	07:00 - 10:00	Sensitive Restaurant	Breakfast buffet
Late Breakfast	10:00 - 10:30	Sensitive Restaurant	Late breakfast buffet
Filo Pastry	11:00 - 16:00	Filo Pastry Tent / Beach Bar	Filo pastry varieties
Patisserie	14:00 - 18:00	Lobby	Types of cakes, pastries and cookies
Fast Food	11:00-15:00	Poolbar	Fast Food varieties
Coffee House	09:00 - 12:00 12:30 - 16:00	By the Pool	alcoholic and non-alcoholic coffee varieties
Beer House	20:00 - 00:00	By the Pool	Bottled beer and beer-based cocktails
Snack Service	15:00- 18:00	Poolbar	Fast Food varieties
Snack Service	12:00- 16:00	Strandbar	Fast Food Sorten
Snack Service	12:00- 16:00	Beach Bar	Fast Food varieties
Fruit Buffet	16:00-18:00	Beach Bar	Fruit varieties
Fruit Buffet	11:00-18:00	Poolbar	Fruit varieties
Kids Buffet	12:30- 14:00	Sensitive Restaurant	Lunch buffet
Lunch	12:30- 14:00	Sensitive Restaurant	Lunch buffet
Ice Cream	10:00- 12:30 14:30- 18:00	Pool and Beach Bar Strandbar	Ice Cream varieties
Kinder Buffet	19:00- 21:00	Sensitive Restaurant	Abendessen Buffet
Kids Buffet	19:00- 21:00	Sensitive Restaurant	Lunch buffet
Dinner	19:00- 21:00	Sensitive Restaurant	Dinner buffet
Midnight Soup & Mini Breakfast	00:00 - 02:00	Sensitive Restaurant	Midnight small buffet

Beverage service	Time	Place	Content
Lobby Bar	08:00- 03:00	Lobby	Local alcoholic and non-alcoholic drinks are served free of charge.
Poolbar	10:00 - 24:00	Pool	Local alcoholic and non-alcoholic drinks are served free of charge.
Beach Bar	10:00-18:00	Beach	Local alcoholic and non-alcoholic drinks are served free of charge.
Disco	23:00- 02:00	Disco	Local alcoholic and non-alcoholic drinks are served free of charge.

Sports und Activities

Babysitting	24 Hour	Guest Relations	If you would like to benefit from the babysitting service, please contact Guest Relations.
SPA Center	09:00 - 19:00	SPA Center	Turkish bath, fitness, sauna (massages and cosmetic products for a fee).
Animation Mini-Disco	20:45 - 21:15	Amphitheater	Mini disco for children.
Animation Show	21:30 - 22:30	Amphitheater	Sketch, disco, live music, dance and show groups.
Animation & Sports	10:00- 12:30 14:30- 17:30	Pool Area	Sports activities, types of games, stretching, table tennis, darts.
Children's Playground & Mini Club	10:00- 12:30 14:30- 17:30	Mini Club	Mini Club is for children from 4 to 12 years old.
Shopping	09:00 - 23:00	Ground floor	Our shops on the ground floor are at your disposal.
Doctor	09:00 - 18:00	Doctor-Office	Chargeable (In case of emergencies, please contact the reception).

Free services			Table tennis, Turkish bath, sauna, gym, minibar (soft drinks), in-room safety deposit box, Wi-Fi. (Alakart service is complimentary once for stays of 7 nights or more) Please contact Guest Relations for reservations.
Paid Services			Billiards, game room and internet cafe, massages, exfoliation, personal care services, laundry, telephone, fax, photocopying, all bottled beverages, imported alcoholic beverages, freshly squeezed orange juice, room service (24 hours), hairdresser. Birthday cake, table/room decoration. PAVILLONS ON THE BEACH

OTHERS

In our facility operating under the Ultra All-Inclusive system, an anti-allergic wristband is attached to all guests upon check-in. Due to legal regulations, guests under the age of 18 are not allowed to consume alcohol in our establishment. Therefore, guests under the age of 18 are given wristbands of different colors. We kindly request that you wear your wristband at check-in and check-out at the hotel, as well as in the restaurants and bars within the facility. Please return your wristbands to the Reception during check-out.

Check-in time is 14:00 and check-out time is 12:00. For late check-outs, an additional fee of 15 EURO per hour is charged, starting from the designated check-out time.

Please contact the reception for baggage service, wake-up service, maintenance and repair service, lost property service, and car rental service.

To have your clothes laundered or ironed, please fill out the laundry form found in the wardrobe and leave your laundry on your bed. Then, inform our housekeeping staff. Your clothes will be returned within 24 hours and are subject to an additional charge (prices are in Euros). For dry cleaning, please contact Reception.

The heating and cooling system are central and operate according to weather conditions.

In all the aforementioned services, we reserve the right to adjust the hours according to timing and seasonal conditions under the management of our establishment.

The all-inclusive concept continues until 03:00.

You can obtain pool and beach towels from our Spa Center in exchange for towel cards provided at the reception. (Beach towel exchanges are done once a day.)

We kindly request that guests refrain from wearing short shorts, flip-flops, and sleeveless vests in the restaurant. We reserve the right to request a change of attire if necessary.

Please do not take the white towels from the room outside. Any room towels observed in the pool area or on the beach will be collected by our staff.

A fee is charged for lost room key and towel card. The card fee is 10 Euros.

All the above information, as well as the opening and closing times of the outlets, are not binding and are subject to change depending on the weather. The hotel management reserves all rights.