



Throughout the renovation period, alternative facilities will be thoughtfully arranged to ensure minimal disruption to our guests' experiences. ***While we aim to provide seamless stays, it's imperative that all your guests arriving during this period are informed about the extent of the ongoing renovation, prior to arrival.***

As we work to improve certain areas, we have arranged alternative options to ensure our guests stays remains enjoyable:

Water Sport Structure: While renovations are underway, a temporary facility will be available for their enjoyment.

Beach Area: To minimize disruption, only one half of the beach will be worked on at a time, so they can still relish the sandy shores.

Main Restaurant: During this time, guests can indulge in meals at our exquisite Italian Restaurant, Sea Breeze Restaurant, and the grand Main Ballroom.

Pool Area & Bar: We've set up a secondary pool facility with all the amenities needed for a refreshing and delightful experience.

Lobby, Reception, Porte Cohere: Our welcoming spaces will be temporarily relocated to the conference center, ensuring check-in and arrival experience is as smooth as ever.

Solar Bar: A pop-up bar facility will be at available, so guests can unwind with their favorite beverages.

Italian Restaurant: Delight in delectable meals at our L'Abydos and Sea View Restaurants while we enhance the Italian Restaurant.

Spa: The rejuvenating Thalassa, only 3 minutes away, will be open for guests (Paid Service) to pamper themselves and unwind.

Gym: Stay active at the nearby Fitness Centre, where guests can continue their fitness routine.

Kids Area: A temporary facility in the Aqua Park will keep the young ones entertained throughout the renovation period. The Aqua Park will remain open during the full renovation period.

Beach Restaurant: Enjoy meals at the L'Abydos and Italian Restaurants while we work on enhancing the Beach Restaurant.

Beach Bar: The Pool Bar and Water Sports Bar will remain fully operational, ensuring guests have delightful options for relaxation.

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This marks a truly exhilarating chapter for Sheraton Soma Bay, and we extend an enthusiastic invitation to you, our esteemed partners, to join us on this remarkable journey. Together, we are forging an exceptional destination that will stand the test of time.

While timelines are set, dates may change if unforeseen circumstances are present. For any inquiries or further information, please don't hesitate to reach out to your account Executive and/or Christine Ragaie, our Director of Sales and Marketing.

With warm regards,

Boris Bornman: General Manager

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