

Welcome to Amarina Jannah Resort & Aqua Park - Marsa Alam

All Inclusive Privileges	Enjoy the following services free of charge between 10:00 and 00:00. All Soft Drinks, hot & cold, alcoholic & non-alcoholic drinks are included. After midnight all Alcoholic drinks in bars are chargeable. Alcoholic drinks are served only to adults 18 years old & over. (Fresh Juices & Turkish Coffee chargeable) Please do not pay cash in F&B outlets. Pay at the Reception upon Check-out.
Element (International Restaurant)	For All-Inclusive: Breakfast 07:00 till 10:00 – buffet Lunch 12:30 till 14:30 – buffet Dinner 18:30 till 21:30 – buffet
Luca Toni & Zeina (Italian Restaurant)	Serving dinner from 19:00 till 22:00, A la Carte free of charge once per week. Prior reservation is required, For reservation, please contact the main restaurant .
“Lotus ” (Lobby Bar)	All Soft Drinks, hot & cold, alcoholic & non-alcoholic drinks (from 10:00 till 00:00)
“Hippie Hut ” (Pool Bar)	Beverages from 10:00 till Sunset (Soft Drinks, hot & cold, cocktails, alcoholic & non-alcoholic drinks)
“Dream Catcher” (Beach Bar)	Beverages 10:00 till Sunset (Soft Drinks, hot & cold, cocktails, alcoholic & non-alcoholic drinks) Snacks 12:30 till 17:00
“Free Spirits ” (Pool Bar)	Beverages 10:00 till Sunset (Working times will be based on Aqua Park working times)
Shisha Corner	Shisha and some Oriental items are chargeable
Dress Code	Smart casual is recommended; swim wear is not allowed at all the restaurants and lobby area
Guest Relation	For any assistance or special requests, maintenance orders , please contact Reception (0)
Entertainment	Daily animation program. Kids Mini Disco (20:30) and evening show program (21:00).
Child Safety	Children are responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.
Kids Club	Open Daily from 10:30 till 12:30 & from 15:00 till 17:00 for children 4-12 years old.
SPA	Open daily from 09:00 till 19:00, for 16 and over years old, chargeable.
Tenants	The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops etc.)
Beauty Salon & Hairdresser	Open daily from 09:00 till 19:00, upon reservation, chargeable.
Minibar	All beverages are chargeable upon request.
Safe Box	Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. Management of the Hotel accepts no responsibility for valuable items left outside the Safe Box or in an open Safe Box.
Laundry	Please use the laundry requisition and the laundry bag placed in your room. (chargeable) Payment at the Reception upon Check-out. For assistance please contact Reception (0)
Rooms Towel	Hanging the towel on the rack means: “I’ll use it again A towel on the floor means: “Please exchange “
Room Cleaning	Times for room cleaning: daily from 09:00 till 17:00. Just Use for “Make Up” OR “Do Not Disturb”. If you prefer a specific time for day time cleaning, please contact Reception (0)
Breakfast & Lunch Box	Please order your Breakfast Box or Lunch Box (free of charge) <u>only for excursions</u> One day before, till 20:00. Lunch Boxes at Check-out day not available. For assistance please contact Reception (0)