HWAIDAK HOTELS

Dear Our Valuable Guest

It's our pleasure to welcome you to **Titanic Beach.** We are delighted that you have selected our Hotel for your holiday

Ultra-All-Inclusive Concept (Restaurants & Bars)

Locality	Offer	Opening Hours	
		From	Till
(Main Restaurant)	Breakfast Late breakfast Lunch Dinner Late dinner	07:00 10:00 12:30 18:00 22:00	10:00 11:00 14:30 21:00 23:00
(Main Restaurant)	Breakfast Lunch Dinner	07:00 12:30 18:30	10:00 14:30 21:00
<u>Ala c</u>	arte Restaurants (Dinner On	ly)	
The (Grill)	Ala carte restaurant with Reservation desk at reception ground floor. from 10:00 AM till 11:30 AM according to the schedule	18:00	21:00
Cal (Italian)	Ala carte restaurant with Reservation desk at reception ground floor. from 10:00 AM till 11:30 AM according to the schedule	18:00	21:00
Japanese	Ala carte restaurant with Reservation desk at reception ground floor. from 10:00 AM till 11:30 AM according to the schedule	18:00	21:00
Lebanese	Ala carte restaurant with Reservation desk at reception ground floor. from 10:00 AM till 11:30 AM according to the schedule	18:00	21:00
Mongolian	Ala carte restaurant without reservation TitanicBeach	18:00	21:00
Chinese	Ala carte restaurant without reservation Titanic Beach	18:00	21:00
Mexican	Ala carte restaurant with Reservation with reception in Titanic Palace from 10:00 AM till 12:00	18:00	21:00
Indian	Ala carte restaurant without reservation Titanic Palace	18:00	21:00
	Bars		
Pirates (Lobby Bar)	Soft drinks & Alcohol drinks Cold Cuts	Working 00:00	24 Hours
Mocha Bar	Hot drinks & Coffee	08:00	00:00
Oasis (Pool Bar)	Beverages	10:00	16:30
Waves (Disco Bar)	Soft drinks & Alcohol drinks	22:00	02:00
Aqua Bar (Aqua Bark)	Soft & Hot drinks	10:00	16:30
Sailors (Beach Bar)	Soft & Hot drinks	10:00	16:30
	Snacks	12:00	16:30

Food and drinks: For your safety; it's not recommended to take plates of food out of restaurants to avoid any sickness cases.

<u>All Inclusive</u>: Our guests can use all the facilities of our sister hotel (Titanic Palace) such restaurants, bars, pools and outlets.

All Inclusive Bracelet: Please wear your bracelet during your stay to be recognized by our staff and please give it back to the reception upon your check out on the departure day at 12:00, if any extra needs after 12:00 will be with extra charge in case of damage bracelet you can get a free one from reception desk in case of loss it will be extra

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Hotel Information

 Beach Towels:
 You will receive your beach towel from the towel kiosk by the main swimming pool & beach change it from

 beach change it from
 the same place, Please do not reserve sunbeds around the pool & on the beach before 8 am, kindly be informed

 that towels under guest's
 that towels under guest's

 responsibility in case of lose it will be charged by 10 Euros, please do not leave your
 .towel in your room terrace to avoid any missing towels

. <u>WIFI</u>: Free of charge in rooms , outlets and public areas with family name and room number.

Money Exchange: There are 2 ATM machines beside the shopping arcade, changing cash money or using .Visa & master cards .Vip Lounge: Only for adults VIP guests and VIP breakfast in an Italian restaurant from 08:00 to 10:00

<u>GYM</u>: Located at the spa center (Free of charge) working from 09:00 AM till 07:00 PM

Aqua Park & Swimming Pools: Swimming pools working from 8:00 AM till sunset and Aqua Park slides from 10:00 AM till 16:30, slides are closed from 13:00 till .14:00 for break

.Children must be 12 years or older and 1;20 m

Key Card:You will receive your room key from reception upon arrival, broken key can be replaced with a
charge, Lost key will be charged by 5\$

<u>Kids Club</u>: Titanic kids club working daily from 10:00 till 12:30 & from 15:00 till 16:30 for kids between 4 .to 12 years old

Services Extra Charge

Hotel Taxi: Reservation desk is located at the reception area with extra charge please be informed that the hotel do not hold any responsibility for any accidents that could happen outside the hotel .with outdoor taxi

Smoking Shisha: we have shisha bar with extra charge, it is not allowed to smoke shisha in the room or in public areas, from 14:00 till 00:00

.Laundry: Laundry service available with extra charge, laundry list & bag can be found in the cupboard

Doctor & Medical Service: The hotel doctor is available 24/7, Please contact the reception for any assistance. 8303/8302

<u>Check out</u>: Check out time is **12:00** noon, please give reception back room key card and towel cards at 12:00 for late check out after 12:00 will be with extra charge

All inclusive program finish at 12:00 noon please give <u>All Inclusive Bracelet</u> back to the reception before 12:00 noon for any extra needs after 12:00 will be extra charge

Fresh Juice: - Extra Charge .**Spa services:** Sauna. Jacuzzi. Steam Extra charge

For emergency dial: Operator (0) Reception (8302/8303) Luggage services (8301)

Hotel Management team wishes you a nice holiday