



CLEOPATRA

LUXURY RESORT - SHARM EL SHEIKH

— Adults Only —



Cleopatra Luxury Resort Sharm - Adult Only (+16)
All Inclusive Formula

GENERAL HOTEL INFORMATION

Please note that all meals and drinks will be served by Cleopatra Luxury Resort Sharm - Adult Only (+16)

Restaurants:

Early light Breakfast at the Lobby		05:00 – 07:00
Late breakfast (Pool Bar)		10:00 – 11:30
The Palmetto (Main Restaurant): Buffet service style		
	Breakfast	07:00 – 10:00
	Lunch	12:30 – 14:30
	Dinner	18:30 – 21:00
	Late Dinner	22:30 – 00:00
Pool Bar & Restaurant	Lunch	12:30 – 16:00
Pool Bar	Ice Cream	13:00 – 16:00
English Pub	Tea Time & Cakes	15:00 – 17:00

GENERAL HOTEL INFORMATION

A La Carte Restaurants:

10 Teppanyaki Pan Asian Restaurant

(Teppanyaki Table not included to the all-inclusive program and against charge)

Asian Restaurant Reservation in advance is required (next day of arrival) Dinner 18:30 – 21:30

Pool Bar & Restaurant 18:30 – 21.30

Our all-inclusive guests are entitled for 1 time per 4 nights, 2 times per 7 nights stay at our A La Carte Restaurants.

Reservation in advance is required (next day of arrival). For reservation please use the screen at (Available 24h).

We would like to reconfirm the credit we afford to our guests in A La Carte Restaurants as follow:

For guests based on all-inclusive meal plan (applied on Set Menu) in case if you would like to visit the A La Carte Restaurant out of the allowed times included in the all-inclusive formula, you can enjoy that With Extra Chrage .

GENERAL HOTEL INFORMATION

Bars:

Lobby Bar	24 hours
English Bar	15:00 – 02:00
Blue Bar (Night Club)	10:00 – 02:00
Grill Beach Bar located in Cleopatra Front Resort (drinks only)	10:00 – 17:00
Pool Bar	10:00 – 17:00

GENERAL HOTEL INFORMATION

Miscellanies'

Beach Towels: For your own safety towels are sanitized and placed in the room in the bag upon arrival. Towels are changed during daily cleaning or upon request. Please dial ext. 0

Please make sure that the towels are left in the room upon your departure.

Do Not Disturb: For quiet relaxing time at the pools & beach, please, contact pool/ beach attendance to get "Do Not Disturb" sign.

Credit Cards: Cleopatra Luxury Resort – Adults Only accepts Visa, Maestro & Master Card for payment. For currency exchange, an ATM machine is available in the lobby area and/or Bank located next to the hotel premises.

Check In/out: Check out time is 12:00 & check in time is 15:00. Late checkout is at additional charge upon availability. Please, call to Reception Desk one day ahead of your departure.

Dress code: For safety & hygiene reason all indoor restaurants require our guests to wear proper clothing "No barefoot. No bathing suits". In all restaurants dress code is "smart casual/elegant". Dear gentlemen, please avoid short pants in general and please wear trousers.

GENERAL HOTEL INFORMATION

Miscellanies'

Pools: There are 4 different styles swimming pools full of absolute fun for everyone. Starting from the Pool Lagoon area with fresh water, private Cabanas pool, Jacuzzi Deck to complete our guest's relaxation mood, and the Waves Pool which is 410 square meter.

Room cleaning: Daily cleaning from 9:00 to 17:00. For any special request please dial ext.0

Doctor: In case of any needed medical support or developed symptoms, please, contact Reception or Guest Relations. The hotel doctor is available upon call 24 hours a day (ext. "0"), service provided at additional charge.

Outside food and beverage: Due to the hotel health and safety regulations, it is not permitted to bring food from outside in the resort.

Internet: The Hotel offers Wi-Fi service in all rooms and in public area: lobby, pools, outlets, meeting room. Please ask the reception for high speed internet WIFI access (chargeable). For more information, please, dial 0.

Laundry: Laundry service is available 7 days a week, the price list and laundry bag are placed inside your wardrobe. For pick up laundry please dial ext. 0.

NOTE: For all laundry sent before 9:00 AM receiving time will be by 17:00 (same day)
For all laundry sent after 9:00 AM receiving time will be by 17:00 (next day)

GENERAL HOTEL INFORMATION

Miscellanies'

Luggage: We are happy to offer you our luggage service on request. Please, contact Concierge Desk for collecting or storage service (ext.....).

Mini-bar: You are entitled for one bottle of mineral water per person per day. Soft drinks mini-bar refilling is at extra charge and upon request (ext.0)

Room Service is available 24 hours and will be charged on your room bill. Please dial ext.....

Safe- box: Free Safety Deposit Box is available in your room. Please follow the instruction guide on the safe deposit box, to program your own secret code. Free Safe Deposit Box is available as well at the reception desk (Please contact reception). The Hotel Management takes no responsibility for any valuables left unattended in guest rooms and public areas

Transportation: Please, contact Concierge Desk (ext.) in order to check and confirm pick up or drop off to the airport.

Wake up call: for your timely wakeup call, please call operator (ext. 0).

Cleo SPA: Located in Cleopatra Front Resort on the left side of the main building. Opening from 10:00 till 20:00. Sauna & steam room complimentary hours from 14:00 to 16:00 and from 19:00 to 20:00 with pre-booking. For more details please call 136.

GYM: Opening from 08:00 till 20:00 (ext.).

NOTE: the Hotel management reserves its rights to apply any changes in the above concept & time table due to weather conditions, guest requisitions, etc. or any force major development - without prior notification.

GENERAL HOTEL INFORMATION

Kindly to note that the below is not operated yet (we will keep you updated with opening date shortly)

- 10 Teppanyaki.
- Blues Bar
- Sky Café.