



## Restaurants & Bars

### Palmira (Main Restaurant)

- Breakfast Buffet 07:00-10:00
- Lunch Buffet 13:00-15:00
- Dinner Buffet 19:00-22:00
- Late Dinner 23:00-03:00
- Snacks are available from 12:30 to 18:00 at Aqua restaurant and Splash bar.

### A La Carte Restaurant

- Aqua Restaurant (Mediterranean cuisine) 19:00 - 22:00
- Pomodoro Restaurant (Italian cuisine) 19:00 - 22:00
- Oscar Restaurant (Grill cuisine) 19:00 - 22:00

Each guest is entitled for one visit per week at a la carte restaurants with minimum length of stay one-week, prior reservation is required one day in advance at the reception subject to the availability.

### Bars

- Bar Uno (Lobby Bar) 24 Hours
- Le Coucou 10:00-00:00 Early Breakfast 04:00-07:00 & Late Breakfast 10:30-12:00
- Twist Bar (Pool Bar) 10:00-18:00 Ice cream 12:30-18:00
- Splash Bar (Pool Bar) 10:00-18:00 Ice cream 12:30-18:00
- Mar Bar (Beach Bar) 10:00-18:00
- Oriental Café (Shisha corner) 19:00-23:00

### Free services/Facilities

- Day and evening entertainment activities: Tennis Court (Day time) table tennis, baby soccer, gym, water gym, darts, Boccia.
- Kids club from 4 to 12 years old are welcomed, please contact animation team for registration.
- kid's playground.
- Free internet with limited speed.
- Safe box in the room.
- Free mini-bar refilled daily with soft drinks.
- Complimentary tea & coffee facilities with daily replenished, one large bottle of water refreshed daily.
- Breakfast & Lunch Boxes prior request is required at the reception one day in advance before 20:00.
- ATM machine with currency exchange.
- Gym from 08:00 till 19:00 (from 16 years old).
- Wake-up calls up on request with reception.
- Wheelchair.

The hotel has 6 Luxurious swimming pools with and without animation activities, some is heated in the winter seasons including: 1 breathtaking infinity pool just a few meters away from the turquoise waters of the red sea and 1 adult only pool to enjoy the sun salutations and relax along an unforgettable overview of the resort, in addition of 2 kids pools, heated in the winter seasons

### Chargeable service

- Room service
- Late checkout is subject to availability.
- Car rental & limousine service.
- Doctor on call
- Laundry service.
- Diving & Water sports centers
- Imported alcoholic drinks.
- Airport pick up and drop off.
- Mivida spa: Sauna, Jacuzzi, steam & Massage
- Mivida beauty salon facilities
- Tennis court (floodlight against extra charge)

### Important to know

**Beverages:** Our "Ultra All Inclusive" formula is 24 hours, including soft drinks, local beer, wine, spirits, cocktails, and hot drinks served by glasses, All Alcoholic drinks not for guest under 18 years old.

**Check-Out:** at 12:00 noon, please return your room key during check out. Kindly note that any missing towels or room keys will be charged to the room bill & late checkout is against charge and subject to the hotel availability, please contact the reception one day in advance before departure for more details.

For all extras during your stay kindly settle it through reception desk not through hotel outlets.

**Dress Code:** Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the ala carte Restaurants and Lobby area.

**Food Allergy:** please refer to the restaurant manager and kitchen chefs for assistance at your earliest convenience.

**Room Safe Box:** Free of charge, for your valuables, as the hotel is not responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.

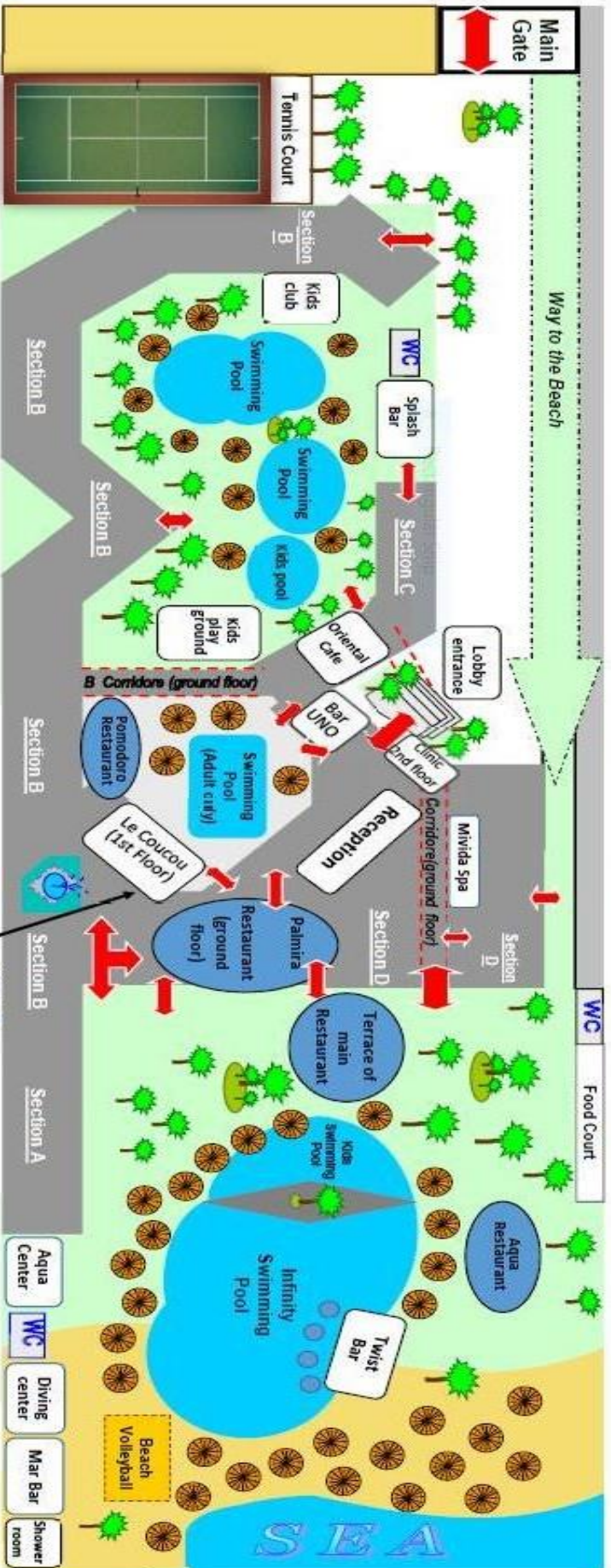
**No outside guests** will be allowed to visit the guests during their stay.

**Don't disturb flag:** For more quietness and relaxation please contact recreation team for do not disturb flags.

The reservation of **sun beds** is not allowed. The hotel has the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept at Lost & Found office).

For more information and assistance please contact the reception desk, dial number 0  
*Wishing you a pleasant stay, Jaz Casa Del Mar Beach Management*

# Jaz Casa Del Mar Beach Map



Buildings	Floor	Room Number
Section A	Ground floor	1001-1021
Section A	1st floor	1101-1125
	2nd floor	1201-1229
Section B	Ground floor	1022 - 1063
	1st floor	1126 - 1167
Section B	2nd floor	1230 - 1269
	Ground floor	1064 - 1075
Section C	Ground floor	1076 - 1081
	1st floor	1168 - 1177
Section D	2nd floor	1270 - 1278

