

## Working hours of the Main Restaurant (ALL Inclusive)

### **Waterfalls Restaurant** Sports Hotel "Hard All Inclusive" Concept Guidelines 2023 **Italian Restaurant**

Breakfast Buffet 07:00- 10:30

Continental buffet 08:00 - 11:00

Lunch Buffet 13:00 - 15:00

Lunch Buffet 13:00 - 16:00

Dinner Buffet 18:30 - 21:30

Dinner A la carte 19:00 - 22:00 (extra charged,

except Sunday)

Only in the "Italian restaurant" the "All inclusive" guests are entitled to 40 % discount on all food and local beverages. Imported beverages will be charged as listed with no discount. Sunday Dinner buffet is from 19:00 till 22:00 (with no extra cost on the food only for "All Inclusive" guests, all the beverages will be charged as listed without discounts).

## Working hours of the Bars and Restaurants with "Extra Charges"

### **Flame Restaurant**

### **"Vendome" Bar**

#### **on the beach**

Breakfast

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Offering Hot and Cold beverages

Lunch  
from 19:00 till 24:00.

Buffet 12:00 till 14:00

From 09:00 till 18:00 and

Dinner

A la carte 19:00 - 22:00

### Working hours of Bars

**Piano Bar and Lobby Bar (All Inclusive):**  
till 24:00.

Offering Hot and Cold Beverages from 10:00

Afternoon tea and snacks from 16:00 till 18:00.

**Main Pools (All Inclusive):**  
Sunset. Lunch is from 13:00 till 15:00.

Hot and Cold Beverages from 09:00 till

**Beach Bar (Beach Level, All Inclusive):**  
till Sunset.

Offering Hot and Cold Beverages from 09:00

**Aqua Gym Pool Bar (All Inclusive):**  
17:00.

Offering Cold Beverages from 10:00 till

- All local alcoholic drinks, including soft drink and mineral water are served by the glass, and one at a time.

- No food or beverage items are to be taken outside from one restaurant or bar to another. No beverages are to be brought from

outside of the bars, discotheque or restaurants. No alcoholic drinks are served to the driver.

### **General Information**

**Check-in** time is after 14:00 hrs.

**Check-out** time is 12:00 noon on the departure day, room key, towel cards, should be returned to the reception. The All Inclusive bracelets should be cut.

**Any consumption after check-out** time will be charged to you as per consumption and should be settled before check out.

**The Shuttle Bus to Naama Bay** services schedule is located on the lobby note board. Seat Reservation is required on the same day in advance through the Concierge.

**The Shuttle Bus** is available between the Front and Sports Hotels, daily, every 10 - 15 minutes from 07:00 till 01:00.

### **Leisure Facilities**

**Entertainment:** Live music and shows performed nightly at the terraces of the Laguna, Italiano, Waterfalls Restaurants, "Normandy II" discotheque. Please refer to daily animation activities and entertainment program in your room.

**Sport facilities:** During daylight time 3 Tennis courts, football pitch, multipurpose court, jogging track, aqua-gym pool, water-slide pool, beach volley.

**Health & Fitness center:** gym, sauna and jacuzzi **(only in the Sports Hotel).**

No alcoholic drinks or smoking are allowed in the Health club.

**Games Rooms :** billiard tables, table tennis, chess, baby foot.

**Children's Care:** Available at the both hotels. For further information apply to Toucan Club, ext. 8080 or ext. 7051.

Two playgrounds - at the Main and Sports Hotels - are available.

### **Safety Rules & Regulations**

- You are kindly requested to keep your valuables inside the safe box located in wardrobe in your room.

- Do not leave any personal belongings in front of your room or on the terrace/balcony as the Hotel management will not be responsible for any loss.

- Any damaged caused in the room or at any outlets by the guest, will be charged to guest' account and must be settled in cash before departure.

- Smoking water pipe in the room, balcony or terrace is not permitted.

- Hanging or displaying of personal clothes, towels on terrace chairs, balcony rails are not permitted.

-Not allowed to take hotel linen outside the hotel.

**For further information please refer to the Guest Service Directory placed in your room. Alternatively, should you require further assistance, please contact Guest Relations on extension**