



Welcome to Hawaii Caesar Dreams Resort aqua park
All-Inclusive Program

All Inclusive Privileges & Bracelet	<p>With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. The bracelet has to be worn the whole stay and to be shown if requested. The all-inclusive program starts from 10:00am Until 24:00 midnight. Alcoholic drinks are served for adult only (18+). Wine is served only in the restaurants.</p> <p>All Restaurants and all indoor bars are non smoking. The official check-in time is 14:00; the check-out time is 12.00noon.</p> <p><u>Please do not pay cash in our F&B outlets, but upon check-out at the Reception.</u></p>
Dreams (Main Restaurant)	<p>For All-Inclusive buffet style</p> <p>Breakfast from 07:00 till 10:00</p> <p>Lunch from 12:30 till 14:30</p> <p>Dinner from 18:30 till 21:00</p>
Aqua Bar at the Pool	<p><u>Beverage</u> from 10:00 till 17:00(Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p>
Sun Set Snack Bar at the Beach	<p><u>Beverage</u> from 10:00 till 17:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p> <p>Snacks from 2:30 till 17:00</p>
Lobby Bar at the lobby area	<p><u>Beverage</u> from 10:00 till 24:00 midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Coffee).</p> <p><u>Late breakfast</u> from 10:30 till 12:00</p> <p>Tea time from 16:00 till 17:00</p> <p>Open 24 hrs. Please note that after midnight till 10:00am all drinks (alcoholic and non-alcoholic) are against extra charge.</p>
Fun Pub (Disco)	<p>Free entrance from 22:30 to 02:00 Am in daily basis.</p>
Food & Beverage	<p>All above Beverages drinks are served by glass from dispensers.</p> <p>Wine is only served at the main Restaurant and Specialty Restaurant during meals time.</p> <p>For your own safety all beverages around the pool bars and the beach are served in plastic cups.</p> <p>All bottled and Cans Beverages ,bottled water, Fresh juices, Turkish coffee Milk Shakes, Shisha and sparkling wine are available against extra charge.</p> <p>The all-inclusive items (food & drinks) to be used only in the specific places (Restaurants or bars).</p> <p>It is not recommended to take any glasses to the rooms for safety reasons.</p> <p>In case of any allergies to any of the Food or Beverages please inform the Restaurant Manager.</p>
Dress Code	<p>Please note that swim wear is not to be worn in the Lobby & Reception areas or in the Restaurants during Breakfast, lunch and dinner.</p> <p>Smart casual is recommended to be worn during the Breakfast &Lunch meals.</p> <p>Elegant wear is recommended to be worn during the Dinner meal.</p>
Sport & Leisure	<p>Daily day entertainment program with boccia, beach volleyball and aerobics. All information Kids Club & Kids playground on the beach free of charge.</p> <p>Squash Court available against extra charge, Please contact reception desk for prices.</p> <p>Diving center, Aqua center, Water sports and Beauty salon against charge.</p>
Fitness Center (GYM) In Sports Room	<p>For more info please contact the Health Club It is not allowed to use the GYM without sport shoes. Working hours from 09:30 -18:30</p>
Towel Card / Towel Center	<p>The towel card which you have received upon check-in entitles you for one towel exchange per day. Kindly be advised to give the towel cards back upon check-out at the reception, Lost towel card or beach towel will be charged with 150 EGP.</p>
Topless	<p>It is not allowed to sunbathe topless.</p>
Sunbed Reservation	<p>Kindly be informed that it is not allowed to reserve a sunbed on the beach or pool</p>



Red-Flag system	If you do not wish to be disturbed by any sales persons, please take the red flag from the towel center and attach it to your sunbed / sunshade.
Mini-Bar	Please be advised that a mini-bar is available in the room. One small bottle of mineral water per adult will be provided on daily basis free of charge.
Safe Box	A digital safe available in your room free of charge. The instruction in different languages is located on the door of the safe box. Kindly keep your safe door open before you check out from the hotel. The Management of Dreams Resort & Aqua Park accepts no responsibility for valuable items left outside the safe box or in an open safe box.
Laundry	At your service against extra charge. Please use the price list and the laundry bag in your room. For more information please dial Ext. #0, (Payment at the Reception upon check-out).
Breakfast & Lunch box	Please contact your tour-leader to make an order at the reception for your excursions. It should be done at least one day before until 08.00pm. Ext. #0.
Limousine Service	Against extra charge. For the Limousine Service and Price-list, please contact the Limousine Desk at the lobby.
Clinic	The doctor is available 24hrs against extra charge
Internet Service (Wi-Fi)	Free WIFI connection in the lobby area. Contact reception for the internet cards and prices.
Telephone calls	To make any external phone call, please contact the reception (price list is available at the reception). For calling to other room please dial the room number direct.
Room Cleaning	Room cleaning takes place on daily basis between 09:00 and 17:00. If you prefer a certain time for cleaning, please contact the Reception. Ext. #0.
Wake-up Call	Please contact the reception to order your wake-up call. Ext. #0.
Check-out time	Please let the bellman desk know when we can pick up your luggage 1 day before your check out. Please note that the latest check out time is 12.00 noon. You are kindly requested to bring back the room key card to the reception and settle your account if you have any extras to pay. Please note that we do not accept the payment with coins. If you would like to stay longer in the room (as per availability) it will be extra charge 25 USD till 15.00 and 35 USD till 18.00. For more information please contact the Reception Ext. #0. Kindly note that lost room key card will be charged with 100 EGP.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country.
Health & Safety	Please note that for your own safety you should refrain from swimming for 2 hours after a long flight
Aqua Park	Working hours: 10:00 a.m. – 12:00 pm 14:00 p.m. – 16:00 pm The minimum height of children is 120cm.

We recommend that food, drinks and water are not to be brought into the hotel from outside for Health & Safety reasons.

**Should you wish to invite visitors into the hotel, please speak to reception staff first as this will incur a charge. Visitors can be only at Lobby area.
Please contact Reception for any further information.**

Thank you for choosing Hawaii Caesar Dreams Resort aqua park for your holiday and we all wish you a very memorable stay.