



Welcome to Hawaii Riviera Aqua Park Resort All-Inclusive Program

All Inclusive Privileges & Bracelet	<p>With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. The bracelet has to be worn the whole stay and to be shown if requested. The all-inclusive program starts from 10:00am Until 00:00 midnight. No alcoholic drinks are served between 06.00am - 10.00am. Alcoholic drinks are served for adult only (18+).</p> <p>All Restaurants and all indoor bars are non smoking. The official check-in time is 14:00, the check-out time 12.00noon.</p> <p>Please do not pay cash in our F&B outlets, but upon check-out at the Reception.</p>
Main restaurant The view restaurant 2 nd floor	<p>For All-Inclusive buffet style</p> <p>Breakfast from 07:00 till 10:00 (No Soft Or alcoholic drinks are available during breakfast)</p> <p>Lunch from 13:00 till 15:00</p> <p>Dinner from 18:30 till 21:00</p>
(Bon Appetite) Ground floor	<p>For All-Inclusive buffet style</p> <p>Breakfast from 07:00 till 10:00 (No Soft Or alcoholic drinks are available during breakfast)</p> <p>Lunch from 13:00 till 15:00</p> <p>Dinner from 18:30 till 21:00</p>
Italian /Asian Restaurant (at Le Jardin)	<p>Serving set menu Italian food (with prior reservation, extra charge)</p> <p>Dinner Time from 19:00 till 21:00</p> <p>For reservation please contact the Guest Relation Desk..</p>
Fish Restaurant at the beach	<p>Serving al a-carte seafood (with prior reservation, extra charge)</p> <p>Dinner Time from 19:00 till 21:00</p> <p>For reservation please contact the Guest Relation Desk.</p>
Beach Bar at the beach	<p><u>Beverage</u> from 10:00 till 17:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, and tea & Coffee).</p>
Pool Bar at the Pool	<p><u>Beverage</u> from 10:00 till 17:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, and tea & Coffee).</p>
Splash Snacks Bar	<p><u>Beverage</u> from 12:30 noon till 16:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, and tea & Coffee).</p> <p><u>Snacks</u> from 15:00 noon till 17:00 (Snacks)</p>
Bistro Bar ground floor	<p><u>Beverage</u> from 17:00 till 23:00midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, and tea & Coffee).</p>
Lobby Bar at the lobby area	<p><u>Beverage</u> from 10:00 till 00:00midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, and tea & Coffee).</p> <p>Tea time from 16:00 till 17:00.</p> <p>Open 24 hrs. Please note that after midnight till 10:00am all drinks (alcoholic and non-alcoholic) are against extra charge.</p>
Food & Beverage	<p>All above Beverages drinks are served glass by glass from dispensers.</p> <p>Wine is only served at the main Restaurant and Specialty Restaurant during meals time.</p> <p>For your own safety all beverages around the pool bars and the beach are served in plastic cups.</p> <p>All bottled and Cans Beverages ,bottled water, Fresh Fruits, Fresh juices, Turkish coffee Milk Shakes, Shisha and sparkling wine are available against extra charge.</p> <p>The all-inclusive items (food & drinks) to be used only in the specific places (Restaurants or bars).</p> <p>It is not recommended to take any glasses to the rooms for safety reasons.</p> <p>In case of any allergies to any of the Food or Beverages please inform the Restaurant Manager.</p>
Dress Code	<p>Please note that swim wear is not to be worn in the Lobby & Reception areas or in the Restaurants during breakfast, lunch or dinner.</p> <p>Smart casual is recommended to be worn during the Breakfast &Lunch meals.</p> <p>Elegant wear is recommended to be worn during the Dinner meal.</p>
Guest Relation / Reception	<p>Maintenance order, room service order, special requests in your room or any special occasions please contact the guest relation or the reception or dial Ext 1, 2</p>
Sport & Leisure	<p>Daily day entertainment program with boccia, beach volleyball and aerobics. All information available about the day time and evening entertainment program on the info boards located at the entrance of the main restaurant.</p> <p>Table tennis available at the Games Room near the lobby bar free of charge in sister hotel Le Jardin.</p> <p>Kids Club beside the zoo & Kids playground on the beach free of charge.</p> <p>Tennis Court available near the amphitheater against charge.</p>



	Mini golf and croquet field available on the beach (against charge) Billiard available at the Games Room against charge (Le Jardin). Diving center, Aqua center, Water sports and Beauty salon against charge.
Fitness Center (GYM) In Health Club	Open from 09:00 till 17:00 (free of charge). It is not allowed to use the GYM without sport shoes.
Tattoos	Please be advised not to use "Black Henna Tattoos" as it is not recommended for safety reasons. The management is not responsible for any personal injury or damage of hotel property (i.e. linen, towels, etc.) due to having a tattoo. This is on the guests' own responsibility.
Towel Card / Towel Center	The towel card which you have received upon check-in entitles you for one towel exchange per day. Kindly be advised to give the towel cards back upon check-out at the reception. Lost towel card or beach towel will be charged with 150 EGP. From 12 pm till 1 pm towel center is closed.
Quite Area	Beach Bar is quite area: no sales, no music, and No disturb.
Topless	It is not allowed to sunbath topless.
Sunbed Reservation	Kindly be informed that it is not allowed to reserve a sunbed on the beach or pool
Mini-Bar	Please be advised that a mini-bar is available in the room. One small bottle of mineral water per adult will be provided on daily basis free of charge.
Safe Box	A digital safe Box available in your room free of charge. The instruction in different languages is located on the door of the safe box. Kindly keep your safe door open before you check out from the hotel. The Management of Hawaii Riviera Aqua Park Resort has no responsibility for valuable items left outside the safe box or in an open safe box.
Laundry	At your service against extra charge. Please use the price list and the laundry bag in your room. For more information please dial Ext. #1 (Payment at the Reception upon check-out).
Breakfast & Lunch box	Please contact your tour-leader to make an order at the reception for your excursions. It should be done at least one day in advance until 08.00pm. Ext. 1
Limousine Service	Against extra charge. For the Limousine Service and Price-list, please contact the Limousine Desk at the lobby.
Clinic	The doctor is available 24hrs against extra charge
Internet Service (Wi-Fi)	Free WIFI access in the lobby area. For paid wi-fi in rooms/pools/beach please contact reception.
Telephone calls	To make any external phone call, please contact the reception (price list is available at the reception). For calling to other room please dial 5 and room number.
Room Cleaning	Room cleaning takes place on daily basis between 09:00 and 17:00. If you prefer a certain time for cleaning, please contact the Reception. Ext. 1
Wake-up Call	Please contact the reception For your wake-up call request. Ext. 1
Check-out time	Please note that the latest check out time is 12.00 noon. You are kindly requested to bring back the room key card to the reception and settle your account if you have any extras to pay. Please note that we do not accept the payment with coins. If you would like to stay longer in the room (According to availability) it will be extra charge . For more information please contact the Reception Ext. #1 Kindly note that lost room key card will be charged with 100 EGP.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country.
Health & Safety	Please note that for your own safety you should refrain from swimming for 2 hours after a long flight
Aqua Park	The minimum height of children is 120cm. (For Your own Safety ,Please Follow Aqua Park Rules And Regulation)

We recommend that food, drinks and water are not brought into the hotel from outside for Health & Safety reasons. Should you wish to invite visitors into the hotel, please speak to reception staff first as this will incur a charge. Visitors can be only at Lobby area.

Please contact Reception for any further information.