

"Hard-all-inclusive concept"

Welcome to Parrotel lagoon Sharm el sheikh. Our aim is to ensure you feel the Parrotel touch throughout your holiday. This information sheet is particularly created to enable you having the utmost memorable experience and an unforgettable holiday. Enjoy our services.

<u>Dining</u>	- /	A la carte restaurants, Dinner only
MAIN RESTAURANT LAGOON		19:00 to 22:00
Breakfast	07:00 - 10:00	Pre-Booking via our restaurant staff
Lunch	13:00 - 15:00	BASILICO "Italian cuisine.
Dinner	18:30 - 21:00	LAYALY "Lebanese cuisine
		Prior reservation.
Snacks		Available free once for guest
		staying up to 7 nights
Late breakfast at snacks bar	10:30 - 11:00	Yummy food and refreshing drinks.
Splash water park snacks	12:00 - 16:00	Yummy food and refreshing drinks.
Beach snack bar	12:00 - 16:00	Yummy food and refreshing drinks.
Ice Cream	14:00 - 16:00	Yummy food and refreshing drinks.
Lobby Terrace snacks bar	15:00 – 17:00	Yummy food and refreshing drinks.

<u>Bars</u>

Lobby bar	10:00 - 00:00	Local Alcoholic + Beverages and Soft Drinks.
Rocks pool bar	10:00-17:00	Local Alcoholic + Beverages.
Beach bar	10:00-17:00	Local Alcoholic + Beverages and Soft Drinks.
Splash water park	10:00-17:00	Beverages and Soft Drinks.
Snacks bar	10:00-17:00	Local Alcoholic

Fitness center

Fitness center- available during the day from 08:00 am till 20:00 pm sportswear and athletic shoes should always be worn in the fitness center.

Services not included in the concept

- Beach cabanas, room service (24 hours), tennis courses as well as lighting
- Diving school, spa treatments, phone (**outside call`s**)
- Laundry service, photographs, mini market`s, shops, rental cars, medical services
- Babysitting kids parties

Useful & important information

- Check in & check out procedure: check in at 14:00 and check out is 12:00 midday.
- Please leave your luggage outside your room and our concierge will collect them to the reception.
- You should return your key card and towel cards upon check out. Your key card will deactivate at midday, if you require a late checkout, please reactivate your card before midday of your departure day with the reception. Please check availability and prices with our reception team 1 day prior to departure.
- Money exchange is available at the ATM machine situated in the lobby
- Wi-Fi is free and available in public areas and all rooms
- (Information channel) you will find all the relevant information and coming events on channel of your TV.
- (Telephone) all rooms are supplied with phones to call another room please dial (8) followed by the room number (this is free of charge)
- To call an outside line please dial (9) followed by the number (with extra charge)
- (Laundry service) all rooms are provided with a price list price is per item
- Club cars are available from & to Aqua Park during the day with several bus station.
- Please contact with our guest relation team if you have any allergies or special dietary requirements
- Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out
- For any assistance during your stay please contact our guest service center via (0) or our guest relation via (2)

