



All-Inclusive Package

All Inclusive services are valid from 10:00 am on the arrival day / Room check-in time 2 pm
All Inclusive services are valid till 12pm on the departure day / Room check-out time 12 pm

Restaurants & Bars

Main Restaurant "Giadino"	Breakfast	07:00-10:00
	Lunch	13:00-15:00
	Dinner	19:00-21:30
"La Seppia" a la Carte restaurant International cuisine	Dinner (once per stay, with minimum stay 7 nights)	19:00 – 20:00 (previous reservation with Guest Relations is required)
Roof bar "Terrazzina"	Beverages	10:30 – 18:00; 20:00 – 23:00
Lobby bar "Galleria"	Beverages	10:00 -00:00
	Tea time	16:00-17:00

Against charge:

General Information

Free of charge

- Safe box in the room
- Wake up calls
- Internet is free of charge in the Lobby and public areas
- Towel houses (towels, sun beds)
- Kids club (from 4-12 years old)
- Daily animation and sport activities
- Live music
- Gym (7:00AM-20:00PM)
- 4 swimming pools
- Wheel chair
- Darts
- Shuttle bus to/from beach

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- Mini bar in the room/ Upon request
- Bottled beer, fresh juices, bottled & canned beverage, turkish coffee, Italian espresso, Red Bull, sparkling wine
- Room service
- SPA
- Limousine service
- Doctor (clinic)
- Laundry/Dry cleaning service.
- Telephone / Fax
- Baby sitting
- Late check-out, please check availability with the front desk
- Hookah (at the roof bar)

Important to know

Beach	<p>Palma Beach:- Located 1.8 km from the hotel , time by bus 05 minutes, sun bed with umbrella, regular bus schedule between hotel and beach during the day (coral reef & snorkeling Beach). Water in dispenser is available free of charge.</p> <p>IL Fanar Beach :- Located 1.8 km from the hotel, time by bus 05 minutes , entrance fee is 5 \$ per person per day including (kids till 6 y.o. free of charge), sun bed with umbrella (multi entrance is guaranteed during day), bus service between hotel and beach during the day (snorkeling & chill out beach)Ticket to the beach you can buy at Reception.</p> <p>Service at the bars is extra charge</p> <p>Please don't forget to take the beach towel from the towel counter near the bus station.</p>
Dress Code/Restaurant	Smart casuals recommended .Strictly no swimwear in the Lobby and inside all Restaurants. Shirts without sleeves and shorts are not allowed during the dinner. Kindly be informed that it is not allowed to take food or drinks from the restaurant
Breakfast & Lunch boxes	are to be ordered one day in advance before 20:00 h at the reception
Beverages	Soft drinks, hot drinks, local beer, local wine, water and local spirits serving in the restaurant and bars. All the drinks are served by glass. Bottles will be with Extra charge. Drinks are served by one drink per person unlimited.
Mini bar	Refilling is against charge. 1 bottle of water 1.5 l on daily basis is provided. Water in dispensers available at the bars free of charge
Fresh Juice	Seasonal Fresh Juice is available in hotel bars against charge.
Safe box	A digital safe box is available in each room free of charge. IL Mercato Hotel takes no responsibility for valuables left outside the closed safe box. Please leave your safe box open before departure
Internet Connection	Free internet connection in public areas in the hotel, including lobby.
Food Allergy	Special orders are available at your request. Please address the restaurant manager for assistance
Check-out	At 12.00 noontime, please return your room key card and your towel card at the check-out. Kindly note that you will be charged 150 le for missing room key and/or per 125 towel card. Towel/towel card is under your responsibility., Late check-out is available at extra charge and is the subject to hotel's availability. Please contact the reception for more information. Lunch is included on departure day if you arrived after lunch time.
Beach use	Sea shoes are recommended in beaches, please follow beach rules all time.
Fish / Birds	Please note that it is forbidden to feed fish and birds.
Pool	4 swimming pools for use on site: children's pool on the roof (with animation). If you do not wish to be disturbed by the hotel staff, you can pick up a "do not disturb" card from the towel counter.
Entertainment	Daily entertainment and sports program on the beach and in the rooftop pool; vocal performers, bar and evening performances on the roof of the hotel
Children's facilities	Kids club for children from 4-12 years old. Children's pool, mini disco
Health Club	Gym free is of charge
Shisha	At the rooftop bar you can order a hookah for an additional fee (check with the hotel staff). For fire safety purposes, it is forbidden to use your own hookah in the room, on the balcony, as well as on the territory of the hotel.
Laundry	We offer a laundry, dry cleaning services at our hotel. Price list is placed in the wardrobe.
Money exchange	To exchange or withdraw money, ATM machine is located at IL Mercato promenade
Medical center	Our medical center is located close to the SPA. To call the hotel's doctor , please contact the reception, El Ezaby famous pharmacy is located in IL Mercato Shopping Mall , one minute walking from hotel entrance

IL Mercato Hotel & Spa wishes you a great holiday!