

• Reception	0
• All Safe Officer	8888
• Room Service	2407
• Housekeeping	6
• Laundry	5

### **COVID-19 Precaution Measures**

#### **Your Safety First**

**Please follow these steps:**

- Wear Disposable Gloves.
- Wear a Face Mask.
- Social Distance (2 Meters).
- Use Sanitizer.
- Wash Hands Regularly.
- Minimize the contact with highly touched surfaces.
- Body temperature will be checked regularly by the staff responsible.
- Settle any payment by credit card if possible and drop your room key in the box at the reception.
- If you feel unwell, call All-Safe Officer on 8888.

#### **Check Out Instructions**

You are requested to check out of the room before noon time. In case of late departure, we will keep your luggage at the luggage room. If you wish to extend your check out time, please contact the reception for availability and price.

You can keep you bracelet and use the Ultra All-Inclusive services until your departure time.

We thank you & wish you a very pleasant stay.

**Mercure Hurghada Management**

## **Mercure Hurghada**

### **Ultra All-Inclusive Formula**



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**Dear Guest,**

Welcome to hotel Mercure Hurghada, the entire team & management wish you an enjoyable stay & unforgettable vacation.

**Kindly find hereunder all necessary information about Ultra All inclusive:**

**A la Carte “ORIENTAL” Restaurant.**

Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

**A La Carte “ITALIAN” Restaurant.**

Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

**Mini Bar**

One small bottle of water per person daily and 04 canned soft drinks and beer once per week (minimum stay 7 nights)

**Free Leisure Activities (prior reservation is requested):**

- Gym, Tennis (day time), Squash (day time), Mini Golf and Ping Pong ([With the precaution Measures](#))
- Free Wi-Fi at the reception lobby and the Ultra Bar.

**Paid Leisure Activities:**

billiard, water sports, wind surf centers and Horse-riding center. ([With the precaution Measures](#)).

**Bars & Restaurants Rules :**

- All beverages are served from 10.00 am until midnight.
- No alcoholic beverages will be served to guest under 18 years old.
- All beverages are served by glass from the bars counters.
- It is not allowed to take the food outside the restaurant.
- No swimming clothes are allowed in the main restaurant, Ultra Bar and Azur Bar.
- Shisha Corner is not included in the formula
- No beer will be served at the beach bar

### **Meals**

#### **Full Buffet Breakfast**

At Dar El Andalus Restaurant daily from 07:00 am until 10.00 am

#### **Full Buffet Lunch**

At Dar El Andalus Restaurant daily from 12:00 pm until 03:00 pm

#### **Snacks**

Snacks & Ice cream are served at the pool area daily from 01:00 pm until 05.00 pm

#### **Full Buffet Dinner**

At Dar El Andalus Restaurant daily from 06:30 pm until 09:30 pm

### **Ultra All-Inclusive Room Service Menu**

**From midnight until 05:00 am**

#### **Club Sandwich**

(Chicken, Cheese, Roast Beef, Tomatoes, Egg, Lettuce, Onion)

#### **Tuna Sandwich**

(Tuna, Green Pepper, Tomatoes, Lettuce, Onion)

#### **Beef Burger**

(On Sesame Bread Topped with Salads Served with Pickles & French Fries)

#### **Spanish or Plain Omelet**

(Served with French Fries)

#### **Drinks**

Soft Drinks only (Cola, Fanta, Sprite, Mineral Water) beverages served only with food.

### **Ultra Bar**

Opens from 10:00 am until midnight

#### **Snacks and Fresh fruits**

#### **Soft Drinks (by glass)**

Coca Cola, Coca Cola Light, Sprite, Fanta, Juices and Seasonal Fresh Juices, Karcade, Soda, Tonic, Natural Water, Ice Tea

#### **Hot Drinks**

Tea, American Coffee, Nescafe, Espresso, Turkish Coffee, Cappuccino, Coffee Latte, Hot Chocolate

#### **Premium Locals Alcoholic Drinks (by glass)**

, Whiskey, Gin, Vodka, Rum, Tequila, Ouzo, Brandy & Cocktails

#### **Local Wine (by glass)**

Rosé, Red and White