

## **Charmillion Club Resort INFORMATION & GUIDELINES**

### **Dear Guest**

Thank you for choosing our resort for your holiday. Please allow us to provide for you Hard All-Inclusive concept:

#### **Buffet Restaurant**

- Breakfast Buffet from 7.00 Till 10.00
- Lunch Buffet from 12:30 PM till 14.30
- Dinner Buffet: from 18:30 till 21:00

(lavish dinner Buffet with Daily Different Themes)

#### **Snacks**

Full Hot snacks menu will be served at:

Pool Bar From 10:30 till 12:00 (late Breakfast at Club resort, Aquapark).

Pool Bar from 13:00 till 16:00 (Club resort)

Aqua Park Bar from 13:00 till 16:00 PM

Tea time served in Lobby Bar from 17:00 till 18:00 PM

Night Snacks at lobby bar from 01:00 till 03:00 Am

#### **Ala Carte Restaurants**

- French Restaurant -Dinner from 18:30 till 21:30 (Club resort)
- Il Pescatore Restaurant (Sea Food menu) from 18:30 till 21:30 (Club resort)
- El Diwania Restaurant ( Oriental Lebanese cuisine) from 18:30 till 21:30 (Sea Life resort)
- Teppanyaki Restaurant (Japanese ) from 18:30 till 21:30 (Sea Life resort)

Twice per stay out of the 4 restaurants for a minimum stay of seven nights. Prior reservation is required one day before, The reservation depending on the restaurant's availability that time .

### **Kids**

-Kids buffet corner at main restaurant for three meals.

-Kids Club is opened daily from 10:00 till 13:00 and

From 15:00 till 16:30 for 3 to 12 ages only located by Beach area.

-Baby sitter available upon request against extra charge.

-Mini disco from 20:30 till 21:30 at Club theater located in front of the reception.

### **Vegetarians and Food allergic**

For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area.

### **Beverages**

- Lobby Bar works 24 Hours / except the local wine
  - Pool Bar from 10.00 A.M till Sunset
  - Beach Bar from 10.00 A.M till Sunset
- Shipwreck-Beach Bar from 10:00 AM till Sunset
- Aqua Park Bar 10.00 A.M till Sunset (Soft Drinks only )
- Barracuda Bar 18:00 till 23:00 (TV screen) (only summer time)

### **Hotel services available Via charge**

Turkish Coffee, Ice Cream, fresh Juices, Imported spirits, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Diving center, water sports, Spa, Sauna, Jacuzzi, Massage, Hairdresser and Beauty salon, Billiard, Tennis Court from 17:00 are against Charge.

### **AQUA PARK (Chargeable)**

Slides are operating daily from 10:00 till 12:00 and from 14:00 till 16:00. Kids zone from 10:00 till 12:00 and 14:00 till 16 :00 Please follow the Aqua Park rules & make this adventure Safe for You and Your children

### **WAKE-UP CALL**

Dial "00" for Operator

R E C E P T I O N

Check-in time 14.00 Check-out time 12.00PM

Late checkout chargeable & upon hotel availability please contact the Reception one day in advance.

### **Safe Deposit Box:**

Available in all rooms free of charge.

The Management is not responsible for the loss of Any Valuables which have not been locked in the safe box.

### **Key system:**

The key card is a power saver; it should be inserted in the spot next to your front door to connect the power.

### **Beach Towel:**

Please take your towels from room cupboard, in case of losing your towel you will be charged with 15.00 Euro Per each one.

### **Your Bracelet :**

Return your bracelet back to the reception on your departure day maximum by 12.00 Non time  
BANK: Cash machine is located in the lobby area.

### **Shuttle Bus**

Shuttle bus available free of charge to Neama Bay only  
Pre-booking is a must at the Reception desk.  
From hotel at 10:00 AM from Neama bay at 12:00 Noon

### **Departure**

Our All-Inclusive concept is ended at 12 PM on departure day. The Lunch is included if on arrival day you arrived after lunch.