



Welcome to Novotel Marsa Alam

Dear Guest,

It is our great pleasure to welcome you at **Novotel Marsa Alam Resort**. We will do our best to offer a pleasant and comfortable stay. We take this opportunity to introduce to you some information about your **All Inclusive Concept** you may find useful to make your stay with us more enjoyable.



Meals

Breakfast (Set Menu)

At La Palme Restaurant daily from
07:00 am until 10.00 am

Snacks

At our pool bar daily from 11:00 am
until 03:00 pm

Lunch (Set Menu)

At La Palme Restaurant daily from
01:00 pm until 03:00 pm

Dinner (Set Menu)

At La Palme Restaurant daily from
6:30 pm until 9:30 pm

Al Dente A la Carte Italian restaurant
(included one time per week min.
stay 7 nights)

Open everyday from 07:00 until 10:00
pm. Prior reservation one day in
advance is requested at the lobby
(from 11:00 am to 1:00 pm)

Night Snacks (extra)

Sandwiches in extra. To be served in
Lounge Bar after midnight



Bevreges

Ramla Beach bar

open from 10 am until sunset

Island Pool bar

open from 10 am until sunset

Papyrus Lounge Bar

open 24/7 (drinks included until midnight)

Soft Drinks (by glass)

Coca Cola, Diet Cola, Sprite, Fanta, juices,
hibiscus juice, Soda, Tonic and Natural Water

Hot Drinks

Tea, American coffee and herbal tea.

Local Alcoholic Drinks (by glass)

House Wines (served in main restaurant
only) & Local spirits (Vodka, Gin, Rum,
Brandy, Ouzo), Local Beer.



Mini bar with one small bottle
of water per person daily.



Tea and coffee facilities are
available in the room free of
charge.




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Services



* **Free Wi-Fi** in all rooms and public areas


- **Premium Wi-Fi** extra charge 90 LE per day (2 Devices).




Pools and Beach open from 09:00 until sunset. Please, it is not allowed to reserve sunbeds.



Laundry Service (special offer: 8 euros for 10 pieces)



3 outdoors swimming pools (1 heated in winter time) open from 09:00 am until sunset



A Safe box is available for free in the room (the hotel is not responsible for any valuable items left in the safe)

- All Inclusive will be served from 10 am until midnight.
- No alcoholic beverages will be served to guest under 18 years old.
- Shorts and Sleeveless shirts are not permitted during dinner in the restaurant.
- Shisha is not included in the formula.
- To order breakfast or lunch box for any excursions, kindly request it to the reception one day before by maximum 9pm.



Reception : 0
Quality host : 888
Room Service : 833
Housekeeping : 861
Laundry : 890