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| <u>All Inclusive Bracelet:</u> | | With the bracelet, which you received upon check in, you can enjoy all services stated on the card free of charge. Please keep this bracelet always with you. | | | |
| Official time table (A- la- carte restaurants upon prior reservation – once per stay for each) | Restaurant Name | Location | Meal | From | To |
| | Shahrazad | In front of the Main Pool | Breakfast Lunch Dinner | 07:00 12.30 18:30 | 10.30 15:00 22:00 |
| | La Trattoria | | Dinner | 18:30 | 22:00 |
| | Mangrove | Left Beach side | Dinner | 18:30 | 22:00 |
| | Lobby Bar | Lobby | Coffee & Cake/ Midnight Snacks | 15.00 / 23.30 | 17.00 / 01:00 |
| Bars | Lobby Bar | Lobby | Drinks | 10:00 | 10:00 |
| | Sun Bar | Left wing | Drinks | 10:00 | Sunset |
| | Pergola Beach Bar | Beach area | Snacks | 12:00 | 17:00 |
| | | | Drinks | 10:00 | Sunset |
| | Dolphin Bar | In front of Lobby | Drinks | 10:00 | Sunset |
| | Aqua Bar | Right wing | Drinks | 10:00 | Sunset |
| | Bombay Bar | Beside Sultana Cafe | Drinks | 12:00 | 24:00 |
| <u>Beverages:</u> | | Different kinds of local alcoholic & non alcoholic drinks are served at all hotel bars & restaurants. Drinks from 10:00 till 23.00 (after 11 PM all drinks extra charged) and no alcohol will be served in the hotel between 06:00 and 10:00. Self-service at the Pool Bar, Beach Bar and Disco Bar. | | | |
| <u>Sultana Café:</u> | | Shisha is not included in the All Inclusive service. | | | |
| <u>Dress code:</u> | | You are kindly requested not to wear swimming costumes in the Lobby & Reception area, as well as in the restaurants during breakfast, lunch and dinner. Wearing slippers, shirts without sleeves or shorts during the dinner is not allowed for hotel and your good self image. It is not allowed for ladies to stay topless in the official hotel area. | | | |
| <u>Towel card & Beach Towel Centre:</u> | | The towel card, which you received upon check in, entitles you to get one towel each day at our Beach Towel Centre between 08:00 and sunset. At each towel center you will find red flags provided free of charge if you do not want to be disturbed by salesmen around the pools and at the beach. Please refrain from reserving sun beds in the morning hours and leave them unattended, in order to supply all our guests with sufficient beach and pool chairs. | | | |
| <u>Swimming Pools:</u> | | Kindly be advised, that it's not possible to reserve sun beds at the pools and the beach. For your safety you are kindly advised not to use glasses and porcelain tableware at the pool area and on the beach. | | | |
| <u>Day & Evening entertainment, Sport & Animation:</u> | | ,Daylight tennis, foot ball, table tennis, beach volleyball, boccia, aerobic, water polo and mini golf (from 12 years old) are free of charge. 30 minutes introduction dive. You can get all information about our animation program and our kid's club activities from our animation team. | | | |
| <u>Gym:</u> | | Open from 08:00 to 20:00. It's not permitted to use the gym without sport shoes. | | | |
| <u>Spa:</u> | | Open from 09:00 to 19:00. Discount Spa treatment voucher (from 16 years, upon reservation, not transferable), discount treatment voucher for Beauty Center (from 16years, not transferable). Sauna, Jacuzzi, steam bath free of charge. Reservation is requested in advance. Not for children under 16 years. | | | |
| <u>Room cleaning:</u> | | Times for room cleaning: daily from 09:00 to 17:00. If you prefer a special time for cleaning, please use the door sign or call the housekeeping by dialing Ext.4 | | | |
| <u>Minibar:</u> | | Your Mini bar will be filled with (03 Juice) once per week of your stay and daily with water. Other items in the mini bar are extra charged, prices according to the list in your room. The mini bar items will be removed from the mini bar one day before check out. | | | |
| <u>Safe Box:</u> | | Available at your room is a digital safe free of charge. You can find an instructions paper beside the safe. Kindly be advised to keep your safe door open before your check out from the Hotel. The Management of SENTIDO Oriental Dream Resort takes no responsibility for valuables left in your room, which are not deposited in the safe. | | | |
| <u>Check Out:</u> | | Please let the reception desk know, when we can pick up your luggage, one day before your check out. Please notice that the latest check out time is 12:00 noon time. You are kindly requested to bring the room card & the towel cards to the reception and pay your account if you have any extras to pay. If you would like to stay in the room longer, it will be extra charged. For more information please contact the reception (Ext. 1). You have the possibility to choose either to pay cash or by credit card (only Visa, or Master Card). | | | |