

Welcome from the Stella Di Mare Beach Resort & Spa Makadi Bay Team, Wishing you a pleasant and Dear Valuable Guest,

We would like to extend a warm memorable stay with us.

The all-inclusive at Stella Di Mare Beach Resort & Spa Makadi Bay includes:

**MEAL PLAN:** An everyday opportunity to challenge your taste buds...

Breakfast	07:00 - 10:30	Andalus Restaurant	Open Buffet
Late Breakfast	11:00 – 12:00	Sea Breeze (Beach Restaurant)	Danish and Croissant
Lunch	12:30 - 15:00	Andalus Restaurant	Open Buffet
Afternoon snacks	12:30 – 17:00	Sea Breeze (Beach Restaurant)	Pizza, Hot Sandwich, Pasta Selection, Fruits selection, Salad Selection, Danish and Pastries
Dinner	18:30 – 21:30	Andalus Restaurant	Daily open buffet style with daily theme nights
Dinner at the À la carte	18:30 – 19:30 20:00 – 21:00	Casa Mia & Taj Mahal Restaurant	<b>2 Visits only per week in the Italian or Indian restaurant of Stella Beach (Minimum stay 6 nights)</b>

**BEVERAGES:** How great is it that you can drink from 3 bars at Stella Di Mare Beach Resorts & Spa.....

<b>Soft Drinks</b> Cola, Sprite, Fanta, Soda, Tonic, Diet Cola, Cocktails, Juices dispensers and Mineral Water dispensers.	<b>Alcoholic Drinks</b> Beer, local Wine (White, Rose & Red), Cocktails Local Vodka, Gin, Rum, Whisky, Ouzo, Tequila and Brandy.	<b>Hot Beverage</b> American Coffee, Cappuccino, Hot chocolate and Tea selection.	Mazazeek Bar (Lobby Bar)	10:00 - 23:00
			Main pool Bar	10:00 – 18:00
			Beach Bar	10:00 – 18:00

• **In case of lost key card will be against charge 5 Euro or 6 \$ or 100 L-E**

Prior reservation is mandatory for all À la carte restaurants. (Please reserve your table from 09:00 till 14:00 at the Reception desk). **You can choose Italian or Indian restaurants of Stella Beach**

- Beverage service is by glass, to refill only.
- One bottle of mineral water will be provided per person per day at the room, Extra water will be against charge.
- For any extras, please sign the checks and pay at the reception.
- Outlets operation hours and days are subject to change according to hotel discretion without prior notice, and it might vary according to season.
- The all-inclusive package will be ended at the same check out time which is 12:00 at noon.
- This formula is made for personal use, under no circumstances to be misused by inviting others for any of its item; in case it might happen this item will be charged to guest bill.
- Please, order the breakfast or lunch box one day before the trip at the reception till 8 PM.
- Wine Service only at the Main Restaurant, A la carte restaurant & Mazazeek Lobby Bar.

- For any transportation, kindly to contact hotel taxi service

**Gym:** Daily open from 10:00 till 18:00. (Free of charge), upon prior request

**Animation:** The hotel offers big variety of free entertainment and activities every day.

**Additional services:** for a supplement, you can also enjoy the following services and activities.

<ul style="list-style-type: none"> <li>• <b>Tennis Court, Mini Golf &amp; Billiards</b></li> <li>• <b>Laundry service:</b> From 08:00 till 18:00.</li> <li>• <b>Limousine service:</b> Reservation by the limousine desk / reception desk.</li> <li>• <b>Medical centre:</b> 24 hours / 7 days.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Late Check Out:</b> <ul style="list-style-type: none"> <li>From 12:00 till 18:00 PM20 Euros without lunch per room.</li> <li>From 12:00 till 18:00 PM30 Euros including lunch per room.</li> <li>From 12:00 till 21:00 PM35 Euros without lunch &amp; Dinner per room.</li> <li>From 12:00 till 21:00 PM50 Euros including lunch &amp; Dinner per room.</li> <li>Please, check the availability one day before your departure with the Reception.</li> </ul> </li> <li>• <b>Internet:</b> You have the possibility to receive the internet cards on the reception, Terrace, Lobby Bar &amp; rooms (Against extra charge).</li> <li>• In case you need internet against charge in the room please inform the reception</li> <li>• Free Wi-Fi is available in the reception only.</li> <li>• <b>International Telephone calls:</b> 15 L.E per minute, please dial 9 from and then the country code from your room.</li> </ul>
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**General Information:**

- Check-in time is 14:00 and check-out time is 12:00.
- Internal Shuttle bus: (Taftaf) From Stella Gardens to Stella Beach and from Stella Beach to Stella Gardens, free of charge.
- Safe Box: Please, leave your valuables and money in the safe box of your room. The hotel is not responsible for lost things.
- The shop arcade is not under the hotel management, the hotel shall not take any responsibility rewards their attitude and purchases.
- You can receive the beach towel in your room. In case of loss the towel, an amount of 400 LE will be charged. Please leave your towel back to the room before check out time
- To call the reception please press (0) and to call another room please dial the room number.
- Reservation of the sun beds with towels or personal things is not permitted. **First Come – First serve.**
- Children should stay only under supervision of the parents on the balcony on the first or second floor.
- Scooters and bicycles are not allowed.

Again, thank you very much for choosing **Stella Di Mare Beach Resort & Spa Makadi Bay.**