

### Restaurants & Bars

Rihana Main Restaurant	Breakfast Buffet	07h00 – 10h00
	Lunch Buffet	12h30 – 14h30
	Dinner Buffet	19h00 – 21h00

### Beach & Pool Bars

Mamluk Lobby bar	Open	24h
	Tea time & selection of cakes	16h00 – 17h00
Sakia Pool Bar	Open	10h00 – 17h00
	Late Breakfast	10h30 – 11h30
	Snacks & Ice Cream	12h30 – 17h00
Tamrhenha Beach Bar	Open	10h00 – 17h00

### À la carte Restaurant (One free visit per stay)

Sayadeya Restaurant – International specialties	19h00 – 21h00
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\*Opening and closing hours of outlets can be changed according to the season.

### Free of charge:

- One large bottle of water for the deluxe rooms and 2 large bottles of water for the superior family rooms.
- Tea & coffee facility refreshed daily
- Safe box (in the room)
- During the day tennis court and tennis rackets
- The hotel features 2 refreshing pools (one is heated during winter)
- Gym
- Daily animation and sport activity
- Towel centre (free towels, sun beds and sun shades)
- Kids pool heated during winter
- Kids club for children from 4 to 12 years, and Kids playground
- Beach volleyball court
- Live Music & Entertainment
- ATM machine & Exchange
- Table tennis
- Bocce
- Beach football court
- Multipurpose court
- Water aerobics
- Water polo
- Beach tennis court

### Additional Charge:

- Room Service
- Tennis court lighting during night time
- Limousine services and transfer to the airport
- Beauty salon and hair dresser
- Massage treatments and Turkish bath
- Health club (sauna, steam & Jacuzzi)
- Late check-out; please check the availability with the front desk
- Fresh juices, bottled drinks, imported wines and imported alcoholic drinks
- Doctor consultation: The clinic is open from 11h30 to 12h30 & 19h30 to 20h30 (doctor on call 24 hours)
- Shops (including souvenirs, books, post cards, travel accessories, and local handcraft, etc.
- Laundry services
- Diving center
- Water sports
- Snacks and beverages in the mini bar
- Pharmacy (open from 10h00 till 22h00)

### Important to know:

- Breakfast & lunch Boxes:** Breakfast & Lunch Boxes are to be ordered one day in advance before 20h00 in the reception.
- Beverages:** Our "All Inclusive" formula is from 24h, Soft drinks, Mineral water from dispensers, local beer, Egyptian wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
- Safe Box:** Free of charge, for your valuable as the hotel isn't responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- Beach use:** sea shoes are recommended.
- Beach towels:** will be found in the room upon arrival and to change it, please call the reception on number 0
- Internet connection:** Free Wi-Fi anywhere in the Hotel
- The reservation of sun beds is not allowed.** The hotel reserved the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by lost & found office).
- Dress Code:** Smart casual is recommended shorts and flip flops are not allowed.
- Check-out:** at 12:00 noon, please return your key and the towel cards during the check out. Kindly note that you will be charged extra for missing towels & late checkout according to hotel availability and please contact reception.
- Food Allergy:** available on your request, please refer back to the restaurant manager and kitchen chef for assistance.
- Items you can borrow upon your request:** Iron, and Iron board.

For any maintenance or housekeeping request, please refer to our front desk (dial 0)  
wishing you a nice stay with us and for more information please do not hesitate to contact the reception