

Dear Valued Guest,

We are delighted to have you as our guest at Rixos Premium Dubai and would like to extend you a very warm welcome. Our team is here to serve and provide you a truly memorable and safe holiday.

FOOD AND BEVERAGE OUTLETS' OPERATING HOURS:



Tue: 18:00 – 23:00
Wed: 18:00 – 01:00
Thu: 20:00 – 23:00
Fri: 14:00 – 17:00 & 19:00 – 22:00



Timing:
Breakfast: 07:00 – 11:00
Buffet breakfast
Dinner: 19:00 – 21:35
Buffet menu



Timing:
12:00 – 23:00



Timing:
12:00 – 22:00



Timing:
Sunday - Thursday
16:00 – 23:00.
Friday - Saturday
12:30 – 23:00.



Opening
08:00 Am
Soft drinks only
11:00 AM Food and alcohol service
Beach closing is 19:00
Lounge closing is 20:00



Timing:
13:00 – 02:00



Timing:
14:00 – 01:00



MINIBAR
Minibar is excluded from room inventory due to precautionary measures. If you wish to order please contact room service on 8045



Timing:
24 Hours



'ALL SAFE' HEALTH & SAFETY MEASURES IMPLEMENTATION

Welcoming, safeguarding and taking care of others is at the very heart of what we do and who we are. As we work on new and improved processes to ensure the safety and wellbeing of our guests and team members, I wanted to share a few new updates we have implemented at Rixos Premium Dubai with you.

We are pleased to share that the new operational standards being implemented at Rixos Premium Dubai and at Accor properties across Middle East & Africa were developed in partnership with hygiene solutions specialist Bureau Veritas, a world leader in testing, inspections and certification. Furthermore, a global partnership has been forged with global insurance giant AXA in order to provide guests with free medical support that includes consultations with medical professionals by phone or in the location where they are staying.

At each touchpoint along the guest journey through Rixos Premium Dubai, extensive measures are being taken to protect guests and team members:

- Hands-on training for all employees, a dedicated on-property rollout committee and a formal audit program, validated under the global ALLSAFE Cleanliness label, ensure initial and continued compliance.
- The appointment of specially trained 'ALL Safe Officers' to oversee all cleaning-related hotel operations, preventative measures and to handle guest enquiries.
- Free health support with AXA, including access to medical professionals and consultations by phone or on the location.
- Physical distancing marks throughout the hotel and dining outlets.
- Masks and gloves provided to guests and worn by all employees (changed every 4 hours)
- Assisted contactless check in and check out.
- Virtual restaurant and in room dining menus.

As we welcome our friends, family and community back to Rixos Premium Dubai, please be assured that we are also looking ahead, through and past the COVID-19 pandemic, to ensure that our valued guests and team members will always be looked after with the highest degree of safety, care and comfort.

For additional information on Rixos Premium Dubai and Accor's commitment to helping its community stay safe and stay well, please visit: <http://spkl.io/60434Jwtb>.

For any related Covid-19 enquiries or concerns please contact our dedicated hotel 'ALL SAFE' hotline number **+971 56 524 2990**

Have a wonderful and memorable stay at Rixos Premium Dubai!

We would like to kindly let you know our standard check-in and check-out timings as below:

Check-in: 15:00

Check-out: 12:00

Room turn down service is from 09:00 until 16:00.

Please contact our Operator Team by dialling '0' on internal phone for any assistance or advice you may need during your stay.