



# HEALTH & SAFETY MEASURES AT THE RITZ-CARLTON, DUBAI



All Ladies & Gentlemen are temperature screened when entering hotel.



All menus in our restaurants are available via QR code for convenience and security.



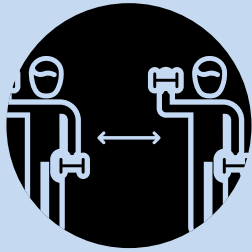
Face mask worn by all our Ladies & Gentlemen at all times, while Service Staff are wearing disposable gloves as well.



All our restaurants follow social distancing in table set-up, as well as meals are served in two seatings.



Guest valet services team ensure that car seats and steering wheel are covered in plastic for safety reasons.



Our gym is restricted to social distancing and equipment is sanitized after every guest use.



No physical interaction required between the guests and our Front Desk associate during check-in



To ensure privacy and sanitation measures, housekeeping service is on an on-call basis.



During check-in, the resort and Club Lounge information is shared with guests through a QR coded letter.



Beach towels are sanitized and wrapped in plastic to ensure safety for guests.



Plastic barriers installed at all the counters in the restaurants, reception, concierge, spa, gym and other internal areas of the resort.



Hotel offers PCR tests via medical clinic for guests at AED 350 per person (24/48 hours).



To ensure safety, guests are encouraged to wear masks in all public areas.



Resort offers sanitization products for guests in all areas and face masks are provided on a complimentary basis.



Breakfast is served as a buffet, where our chefs serve guests from live stations.

