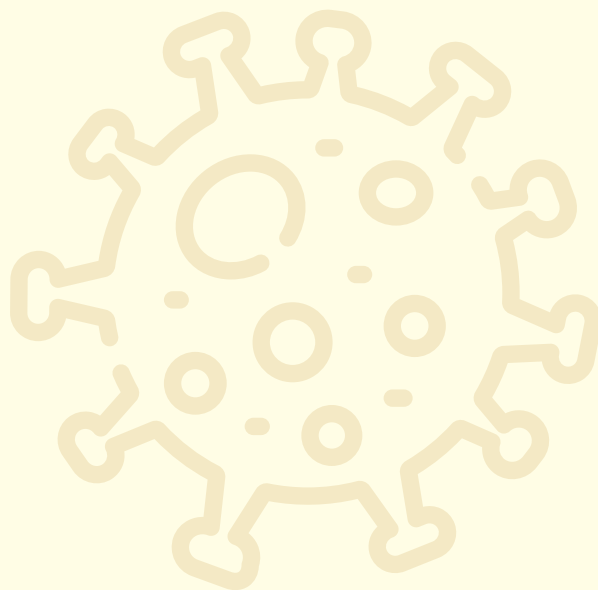




AFTER COVID-19

Hotel Info Guide



Adin Hotel Missed Holiday Pleasure

www.adinhotel.com



Content of the Introductory Booklet

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A message from our General Manager

Dear Guests,

As Adin Beach Hotel, we are very honored to host you again during your holiday. During your hospitality you will see that we are ready to serve with greater dynamism and new and strong flexibility. We believe that what we experience connects us more consciously, more consciously and with respect. Our life force and thoughts are grateful to the devoted healthcare professionals, local organizations and governments that have led the war against Covid-19, with humanity affected by this unprecedented epidemic, and around the world.

Today, we understand better how important the value of existence and life is, we see how unique is the magnificent nature that surrounds us and we remember once again that we need to approach each other and with love and respect for nature.

I would like to thank you once again for the trust and loyalty you have not forgotten and cannot forget, putting us at a different point in your preferences, and for the trust and loyalty you have missed with our name.

You have shown once again that the empathy, respect and extraordinary care we have shown to you make a real difference in this challenging period where we have left behind the Turkish hospitality and traditions that we have represented for near 10 years as Adin Beach Hotel.

As the Adin Beach Hotel family, we will continue to provide you with the usual Adin Beach Hotel service quality holiday experience by adding the experiences we have learned and still learning from this epidemic that deeply affects our lives.

We really miss you to be here again with your choice of accommodation at our hotel and the services we provide to you. It gives us peace to know that you are healthy and safe, that you have a chance to have a good time with your relatives, that you have changed the flow of your life while setting these issues and that you have the chance to look back at your future with hope.

From now on, we hope that we will value each other more, protect our values of life, live in a world where people are more kind to society and society, and we will look at a future where we feel and feel the value of being human.

Our first priority is to protect our guests as the Adin Beach Hotel family and ensure that they spend their holidays in a healthy and safe manner.

Therefore, in this informative booklet, according to the World Health Organization and the Ministry of Tourism Turkey Covidien-19 certification standards specified in the framework of the program, you'll find detailed information and application changes our concept. All of my teammates will be at your service to offer the hospitality of Adin Beach Hotel in our facilities to ensure you meet your needs easily and have a more comfortable and enjoyable holiday.

We are grateful to have experienced every Adin Beach Hotel accommodation adventure with you again.

We are proud to see you here again.

Happy Holidays
Adin Beach Hotel Management



You Are Valuable For Us

Dear Guests;

As Adin Beach Hotel, our highest priority is the safety and health of our guests and employees.

From the first day when the news about Covid-19 virus was reflected to the public, our group closely followed the developments through the World Health Organization and T.C.Ministry of Health and evaluated all possible scenarios at the highest level and took all necessary precautions.

We would like to point out that very serious precautions have been taken at border gates regarding Corono virus cases occurring worldwide. ABTA, you can observe the World Health Organization and the Ministry of Tourism Turkey Covidien-19 certification programs in the framework of our work on cleaning and disinfection in accordance with the high standards of our hotel. Due to the increase in outbreaks in the world, while our standard applications continue in the same way, the frequency of application has been increased. ULV sterilization procedures have started to be implemented throughout our hotel.

According to this;

- **Proper and frequent handwashing is vital to combat the spread of viruses. In our daily meetings, we remind our teams that cleaning starts with this simple move.**
- **In addition to housekeeping and hygiene protocols training, our hotel employees are regularly provided with advanced COVID-19 awareness training.**
- **Adin Beach Hotel teams are available 24/7 to support hotels and coordinate with local and regional authorities.**

If you and your relatives have high fever, cough and respiratory problems, we ask you to meet with the doctors of our hotel without delay.

Thank you for your sensitivity to this issue, which is important for the health of both you and others in our facilities.

The Covid-19 outbreak presents a situation that requires harmonious effort at the national and international level.

For this reason, Adin Beach Hotel is in close contact with all relevant institutions and organizations and carries out the measures it takes to ensure your safety and health. Therefore, after our guests leave our hotel, using all our general areas, including our accommodation, using antimicrobial and antiviral products containing Hydrogen peroxide and colloidal silver. It is disinfected with ULV device and prepared for our next guest.

Your preferences and health are important to us Adin Beach Hotel

COVID 19

GENERAL INFORMATION

» WHAT IS EPIDEMIC DISEASE?

It is a disease that has an effect in a wide area seen in multiple countries around the world. "There may be a significant increase in cases compared to the most commonly observed.

» HOW TO SPREAD?

When an epidemic occurs, the spread of the infection from one person to another can take many forms;

- **Touching the same surfaces (elevator buttons, door handles etc.)**
- **Common materials (towels, buffet equipment etc.)**
- **Breathing in close range**
- **It is transmitted by inhalation of droplets scattered by sick coughing and sneezing. (These droplets can fall on nearby surfaces, desks, door handles, computers, money, credit cards or phones.)**
- **The virus can be transmitted by touching the surfaces of the people in the common areas and taking them to the face, eyes, nose or mouth without washing their hands.**

Some diseases follow a specific curve on the chart and indicate contamination from one possible person to another; Like COVID-19...

» WHAT IS COVID-19?

Corona viruses are a large family of viruses called in this way due to the crown-like spikes on their surface. They usually cause mild to moderate upper respiratory disease in humans. However, they can also cause more serious infections, such as pneumonia and other lower respiratory infections. There are some Corona viruses that can be transmitted from animals to humans, and there is also strong evidence of secondary transmission from person to person of this new Corona virus. The incubation period is 2-14 days. However, in some cases it may rarely be longer.

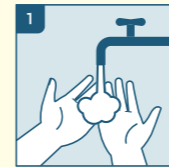


MEASURES TO PREVENT DISEASE

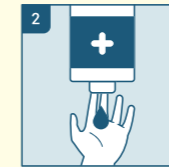
For your personal hygiene both in our hotels and outside our hotels;

- Wash your hands frequently, wash them with soap and water for at least 20 seconds and then disinfect with disinfectant.

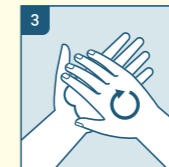
HOW TO WASH OUR HANDS



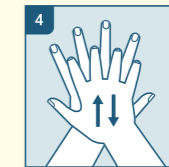
Hands are moistened with water before using soap.



A dose of product is taken to the hands by using a dispenser with a disinfectant liquid hand soap.



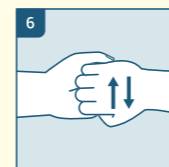
Palms are rubbed.



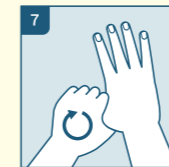
The top of the left hand and the fingers between the right hand are rubbed. Repeat the same moves for the other hand.



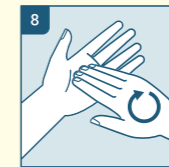
The top of the left hand and the fingers between the right hand are rubbed. Repeat the same moves for the other hand.



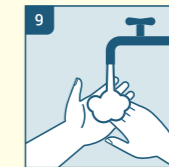
Clamp your fingers, with your fingers on your palms.



Rub the thumb of the left hand with the palm of the right hand.



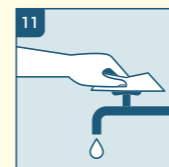
Join the right hand fingertips and rub the palm of the left hand palm.



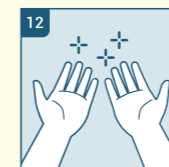
Rinse your hands with water.



Dry your hands thoroughly with a paper towel.

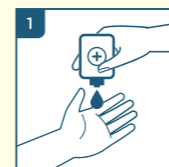


Turn off the tap with a paper towel.

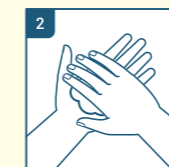


Your hands are now safe

HAND DISINFECTANT APPLICATION



A dose of product is taken to the hands by using a dispenser with alcohol-based liquid hand disinfectant.



Palms are rubbed



Let your hands dry for 20 seconds. Your hands are now safe

MEASURES TO BE TAKEN

- Always sneeze into a napkin and cough or sneeze into your arm (if your napkin is not present) (protect your hands).
- Avoid touching your eyes, nose, and mouth with your hands.
- Avoid activities such as shaking hands, hugging and kissing.
- Avoid crowds, big meetings and events.
- Leave a distance of at least 1.5 meters between you and other people.
- Please use a mask within our facilities.
- When returning home, measures should be taken to protect family members.



OUR PREVENTATIVE MEASURES AND EXPECTATIONS FROM YOU

IN CASE OF DOUBTFUL OR REAL CASE IN OUR HOTEL

- If you or one of your relatives show signs of disease (cough, fever, pneumonia, shortness of breath, vomiting, diarrhea), do not leave your room and please contact our Guest Services or Front Office department.
- Do not forget that all kinds of diseases will be overcome more quickly when intervened early.
- The suspect and the accompanying persons must stay in their rooms. Please heed the warnings.

• If you see a suspicious guest or employee inside our facility, please let us know so we can check it. (To our Guest Service or Front Office Department)

HYGIENE AND INSPECTION TEAMS IN OUR FACILITIES

A hygiene and inspection team has been established in our facilities. In addition, this team is responsible for Covid - 19 crisis action planning and supervision. There is a statement that these teams are from the hygiene and inspection team on the badges so that you can get to know them and communicate easily within our facilities. Please pay attention to the warnings of this team.

Hygiene and inspection team

Covid -19 / Our team responsible for crisis action planning



DISINFECTION AND OBSERVATION EQUIPMENTS IN OUR FACILITIES

Our list of disinfection and observation equipment we use in our facilities:

1. Hand disinfectant dispensers: It is found in all elevator entrances, restaurant entrances and public area toilet exits. Please disinfect your hands frequently at these points.

2. ULV Device: It is used for disinfection process with fogging method. Disinfection with Nano Ag is effective against all viruses and bacteria.

3. Ozone disinfection device for the environment: It is used for ambient air disinfection in closed areas such as Fitness Center. It is also used for ambient disinfection and vegetable / fruit disinfection in all our kitchens and warehouses.

4. Thermal Camera: Through the thermal cameras located at the guest entrance door, our guests will undergo a fire measurement and in case of a negative situation Pursuant to the KVKK laws, this situation will be shared only with them and the necessary actions will be done as written in our action plans.

5. Thermometer : It is used to measure fire at the entrance of the guests and staff. Thus, people with disease symptoms are prevented from entering our facilities.

6. Gloves: Our different color coded gloves below are used by our employees within the determined rules.

7. Mask & Face visor: Our employees use mask or face visor when necessary.



Blue – Kitchen Workers



White Housekeeping Workers



Transparance -F&B Workers



MEASURES TAKEN AFTER COVID-19 ACROSS OUR FACILITIES

GENERAL AREAS

- General area toilets are cleaned and disinfected at the times determined by our employees.
- There are soap, disinfectant and paper towel dispensers in all our public toilets.
- Door handles, handles lighting switches in all general areas are constantly disinfected.
- Elevators surfaces, balustrades are disinfected every half hour.
- The disinfection team travels constantly to perform disinfection followed by ULV sterilization.

- If there is not the same family in the elevators, there is a warning message about not getting more than four people.
- Warning letters should be observed, if not necessary, stairs should be used instead of elevators.
- Be careful not to touch the surfaces as much as possible. If you have to, please disinfect your hands before and after.
- Please comply with the social distance rules and warnings in all general areas for your own health.

ENTRANCE AND SECURITY

• There are thermometers at the security doors. According to the measured body temperatures of the guests and staff, if a risky situation is detected, they will be directed to the hospital and cannot be taken into our facilities.

• All guests entering the facility are inspected by a thermal camera. Possible risks and determinations are evaluated by our team responsible for Covid -19 / Crisis action planning and are decided upon in accordance with the relevant procedures and instructions.

• Daily guest acceptance and the acceptance of guests' visitors are suspended for a certain period of time. It will not be possible to take your visitors to our facilities in this process.

• Cleaning and disinfection of vehicles before and after each transfer is requested from the company providing personnel transfer.

• Security personnel continue to measure fire at the entrance of our facilities by using masks and gloves, and we recommend you to use a mask.

• These works will be carried out including receiving cargo or mail from our hotel, delivering the cargo to departments after disinfection or waiting, and personal cargoes.

• Supplier company employees will be taken into our facilities with a mask. It will be ensured that it is followed by security guards, warehouse and delivery guard.





FRONT DESK

- Our guests are kindly requested to bring their own masks to our facilities. Our guests who do not bring their mask or need a new mask can obtain it from the front office in return for signature.
- Following your check-in process, you will be informed about the measures taken by our facilities regarding the Covid-19 global epidemic, and you will be provided with an information booklet on the changing concept, holiday concept and practices expected from you. We kindly ask you to read and confirm this booklet.
- Since the front office is in contact with the guest face to face, we provide service with our protective counters.
- Arrangements have been made to protect the social distance between employees and guests throughout the desk for entry and exit procedures. Attention should be paid to our tailor-made tapes for you showing the waiting points to ensure social distance.
- Due to the extraordinary situation, we kindly ask you to sign the Guest Declaration and Commitment Form given to you. It is important to fill it out completely. These forms contain mandatory information prepared according to KVKK rules and compulsory by the Ministry of Health.
- Information is received from our guests by providing a survey of the last fourteen-day travel movements in addition to the entrance procedures.
- After your suitcases are disinfected, they are left in your rooms. We remind you once again that baggage handling is optional. If you do not want to take advantage of this service, you can take your luggage with you to your room.
- The room cards and towel cards are collected in disinfection boxes and taken from the guests and given to the guests by disinfection. Please leave your cards in disinfection boxes during the exit.
- For your health, your check-in time is 15.00 and check-out time is 11.00, and we open our rooms for 12 hours after waiting. For this reason, we ask that you do not insist on giving your rooms early.
- An independent block or floor according to the location of the facilities is reserved for possible emergency applications. In this area, the guests or personnel showing Covid-19 symptoms are taken to the isolation room immediately, the first determination is made by the medical teams of our hotel
- , and an ambulance is requested from the relevant department of the Ministry of Health and transferred to the pandemic hospital.
- Reception continues routine cleaning operations with additional disinfection and sterilization measures.
- Our reception staff works by wearing masks. Please do not forget to use your masks.
- The contactless payment system has been put into practice. Choose contactless payment with the card as much as possible. Otherwise, necessary disinfection is provided at the reception after money and credit card transactions.
- Transfer vehicles (Club Car etc.) belonging to our facilities are ventilated before and after each transfer, and vehicle disinfection is provided, especially in areas with hand contact, and the operations performed are recorded.

GROUP LOGIN OPERATIONS

- Group entry is not permitted for more than 2 guests at the same time. Group entry is done only with the support of the Tour leader and guest relations.

GUEST SERVICES

- Due to the extraordinary situation, we kindly ask you to sign the Guest Declaration and Commitment Form given to you. It is important to fill it out completely. These forms contain mandatory information prepared according to KVKK rules and compulsory by the Ministry of Health.
- Guests who do not feel well and have one or more symptoms related to COVID-19 should call the Guest Service department from their rooms and continue to stay in the room and wait for the doctor.
- All the information of the guests who are rented out or rented out of our hotel by the Guest Service department is obtained.
- We welcome you with gestures and gestures instead of handshaking as a greeting for the health of our guests and employees.
- Guest Service department provides 24/7 service.

GUEST ROOMS

- Our routine cleaning in the guest rooms continues with additional disinfection and sterilization measures within the scope of Covid-19.
- Our cups are made from recyclable disposable materials.
- The room emptied by the guest is not given to a new guest for 12 hours after the detail cleaning and disinfection, and during this time it is well ventilated. When new guests enter, they are delivered to the guest after disinfection and ULV sterilization.
- If any, the room emptied by the sick guest is not given to another guest for at least 7 days. In this process, the room is aired abundantly, disinfection and sterilization processes are repeated.
- Decoration materials such as throw pillows and over bed shawls were removed.
- All the pads in the rooms have been removed and the printed documents in the rooms have been reduced.
- The amenities included in the kit have been removed.
- Mini bar products will be disinfected in the rooms.
- Tea and coffee setups in the rooms; Disposable cups with tea bags will also be given in tea and coffee setups. A colonial tissue will be placed next to it.
- Our staff in room cleaning uses protective equipment and replaces protective equipment when moving to the next room.
- Detailed cleaning and disinfection of the jacuzzi in the suite rooms is done as usual.
- House Keeping and technical department personnel who will enter the rooms will be allowed to enter the rooms with disposable protective equipment.
- Cleaning of ventilation filters in the rooms, control of legionella tablets, fan-coil cleaning is done regularly. In addition, AC air conditioners are cleaned to the same standards.
- People who stay in the same room (Family, etc.) under the terms of social distance rules are not considered as a group.



FOOD & BEVERAGE

We combined the fresh ingredients and traditional tastes we produce in our own greenhouses with the health and safety conditions necessary for the application after Covid-19 with modern and sophisticated ideas. In particular, the presentation of fresh fruits and vegetables that strengthen the immune system has been increased. Our kitchen; A world-wide experience in terms of presentation and atmosphere, so you can find detailed food and beverage selections from main restaurants to A'la carte restaurants, from cafes to patisseries in the attached detailed descriptions.

- We have table service application for your beverage selections. You can order your drinks from our menus and ask our employees to help you, or you can get information from the fixed menus in the cafes.
- Cafe desks have been arranged to prevent guests from sitting, your orders will be taken by our cafe staff and served to you.
- We do not apply umbrellas and garnishes in cocktails.
- All beverage self service units have been removed. Our employees will help you with all your orders.
- Cafe routine cleaning procedures will continue with additional disinfection and sterilization measures under Covid-19.
- We ask you to follow the social distance rules set in the cafes and pay attention to the directions.
- Sugar and sweeteners are in single-use packages. It will be served to our guests by our employees to minimize hand contact.
- Breakfast, lunch and dinner are served in the main restaurant with a buffet service.
- In the bread buffet, weighted packaged roll bread is produced, or it is sliced by our staff and served to you in portion packs.
- In our open buffet applications, we kindly request you to follow the social distance rules and pay attention to the directions of our employees.
- Service will be provided by our employees in order to reduce hand contact and buffet contact in open buffets. Pay attention to the guidance of our employees.
- Our salt, pepper and spices are in single-use packages. It will be served to our guests by our employees to minimize hand contact.
- Couch will not be thrown without our guests sitting at the table.
- Presentations were made in the night menu. These presentations will be served by kitchen staff.
- We would like to remind AI that you have A'la Carte restaurant and room service option.
- Coffee break etc. in the meeting room and outdoor activities. service will be provided with our F&B staff. A different service delivery will not be applied.
- Throughout the service, a disposable mask, gloves, apron and a face shield are used when necessary.
- In food production stages, HACCP standards are fully complied with, food safety practices continue in detail.
- Routine cleaning of kitchens and buffets continues with additional disinfection and sterilization measures under Covid-19.
- The kitchen entrance door is planned from one place and a hygiene corridor is created.
- Every material entering the kitchen is definitely disinfected.
- Persons staying in the same room (Family, etc.) in social distance rules and application conditions are not considered as a group. Social distance rule is not observed in food and beverage units.

All our guests are invited to our food venues by our hostesses and invited inside after hand disinfection. Planning was made within the capacities for our guests to benefit from A'la Carte Restaurants primarily for dinner. Programs have been developed for you to try our A'la Carte restaurants during your stay. We kindly request you to comply with the restaurant reservation times that are notified to you during your check-in procedures. If you would like to make changes to these reservations, please contact our guest service department. Our capacities have been determined in all food and beverage units, taking into account the social distances.

RESTAURANTS

Hour	Content	Concepts	Place
07.00 - 10.30	Breakfast	Open Bufftet	Adin Restaurant Selçuklu Restaurant
12.30 - 14.30	Lunch	Open Bufftet	Adin Restaurant Selçuklu Restaurant
11.00 - 17.00	Snack	A'la Carte	Keykubat Snack
11.00 - 17.00	Snack	A'la Carte	Kleopatra Snack
10:00 - 18:00	Snack	A'Carte	Damlataş Snack
19.00 - 21.00	Dinner	Open Bufftet	Adin Restaurant Selçuklu Restaurant
19.00 - 21.00	Dinner	A'la Carte	Akdeniz (A'la Carte) Restaurant
19.00 - 21.00	Dinner	A'la Carte	Osmanlı (A'la Carte) Restaurant
19.00 - 21.00	Dinner	A'la Carte	Tex-Mex (A'la Carte) Restaurant
23.00 - 01.00	Midnight Snack	Continental Buffet	Adin Restaurant Selçuklu Restaurant
01.00 - 07.00	Mini Breakfast Buffet	Open Bufftet	Adin Restaurant Selçuklu Restaurant

Cafe İris : 24 hours open all cold and hot drinks service bey out staf. Fresh juice serving with extra charge.

*** The management of our hotel reserves the right to change place and time.

*** Any changes that may occur will be notified to you in advance.

*** We will arrange the service hour of the Food and Beverage units according to the hotel occupancy rates. In this process, we will continue the concept privilege we have created in our food and beverage outlets that serve with social distance rules. We will both reduce the density of food and beverage outlets and once again present to your discretion how privileged you are for us.

CAFES

Cafe Name	Hour	Place
Cafe İris	24 hours	Lobby
Aqua Cafe	10.00 - 24.00	Pools Area (Ladies section)
Golf Cafe	16.00 - 24.00	Lobby Area
Keykubat Snack	11.00 - 17.00	Beach
Kleopatra Snack	11.00 - 17.00	Beach
Damlataş Snack	10.00 - 18.00	Beach
Çay Evi	10.00 - 24.00	Mediterranean restaurant area



BREAKFAST (07.00- 10.30)

• According to the buffet revisions / social distance rules, one-to-one service is provided by our chefs in our transparent separator buffets of our product preparations and presentations.

• Products are cooked instantly. It is served fresh, fresh and hot.

• Delicatessen and bread products are prepared as personal slices. Service is done by our staff.

• Quick breakfast products are prepared daily.

• It is offered with disinfected equipment.

• The products are prepared for the guests with disposable presentations. In our transparent separator kiosks, one-to-one service is provided by our chefs according to the wishes of our guests.

• Products such as jam, marmalade, honey, cream, butter, margarine, nuts and peanut butter are offered in portions. In our transparent separator kiosks, one-to-one service is provided by our chefs according to the wishes of our guests.

• Besides olive buffets, olive oil, olive paste and spices and portioned dishes are prepared and served as desired.

• Salads and cold cuts served at the breakfast buffet are prepared as the guest wishes, served with salad dressings, olive oil, sour, vinegars.

• Omelets, classic egg varieties and waffle & pancake & pancake varieties are prepared and served in the style that guests want.

LUNCH (12.30-14.30) AND DINNER BUFFET (19.00-21.00)

• The following products are prepared in individual slices, according to the buffet revisions / social distance rules, one-to-one service is provided by our chefs in our transparent separator kiosks of our product preparation and presentations, according to the wishes of our guests.

Service is provided by our chefs according to the choice of our guests:

Cold Foods

- Delicatessen
- Dairy
- Cold appetizers
- Cold salads

Hot Foods

- Soups
- Pizza and pita
- Pasta
- Deep fryer and pan foods

Hot Foods

• Meat, chicken, fish and seafood are cooked according to the preferences of our guests and one-to-one service is provided by our chefs in our buffet with transparent separators.

• One-to-one service is provided by our chefs in our transparent separator kiosks of our local cookware preparations and presentations.



» SET MENU

There will also be constant classics of the day

- Starters (optional)
- Salads (optional)
- Pasta (optional)
- Main Dishes (optional)
- Desserts (optional)

» DINNER / A'LA CARTE (19.00 – 21.00)

Our friends in the guest relations department in the lobby section help you with your A 'la Carte reservations. Our guests who want to enjoy the tastes of our A'la Carte restaurants should make a reservation the day before. Minimum of one week stay is required.

Please note that you experience one of our a'la carte restaurants once during the one-week stay.

It will be enriched with specially decorated halls, warm atmosphere, quality carefully prepared presentations, special distinguished menus and beautiful and stylish clothes of our valuable guests, and will provide you with an unforgettable romantic special dinner.

A'la Carte Restaurants;

Our Tex- Mex restaurant, we bring together the unforgettable variety of Mexico at Adin Beach Hotel. It is pre-booked.

Our Ottoman restaurant is our restaurant where the traditional Turkish-Ottoman taste is reached. It is our restaurant A'la Carte, which you should choose to taste our local Turkish dishes, delicious kebab and appetizers. It is pre-booked.

Our Mediterranean restaurant, our seafood that you must taste, is presented to your liking. Pre-booked,

Menu planning is done in accordance with the seasonality and considering the support of the immune system.

The menu includes regionalism, organic products, sustainability, efficiency, popularity and experience.

» MENU PLANNING TOPICS

- Starters (optional)
- Salads (optional)
- Pasta & Risotto (optional)
- Oven (optional)
- Main Dishes (optional)
- Deserts (optional)
- Seasonal Fruits



» DAMLATAŞ AND KEYKUBAT SNACK

We have prepared menus with the following products we have chosen for you.

These menus are prepared according to buffet revisions / social distance rules, our chefs are prepared by our chefs in our transparent separator buffets, and our F&B staff and our guests are served to the table according to their wishes.

Menu contents

- Grills
- Döner Kebab
- Pita
- Hamburger
- Chicken
- Pomes
- Pasta
- Nugget
- Gözleme, pancake
- Wafflee & pancake & kreppe
- Salad
- Seasonal Fruits

» KLEOPATRA SNACK

We have prepared menus with the following products we have chosen for you.

These menus are prepared according to buffet revisions / social distance rules, our chefs are prepared by our chefs in our transparent separator buffets, and our F&B staff and our guests are served to the table according to their wishes.

Menu contents

- Grills
- Pomes
- Pasta
- Nugget
- Gözleme, pancake
- Salad
- Ice cream
- Seasonal Fruits

» PATISSERIE AND FRUITS

According to the wishes of our guests, our prepared products are served one-to-one by our service personnel.

Our product range.

- Tradional Deserts
- Dairy Deserts
- Baklava ve sweets with syrup
- Pastiries
- Desert of the day
- Ice Creams
- Seasonal Fruits

» ROOM SERVICE

- During the entire service, a disposable mask, gloves, apron and a face shield are used when necessary.
- Room service is offered to the guest in front of the door and the vacancies are taken from the door again.

ENTERTAINMENT AND ACTIVITIES

- Daytime activities are organized only outdoors and by social distance.
- In the amphitheater, a seating arrangement suitable for the social distance is provided. We ask you to pay attention to the warnings and instructions.
- Live music activities continue according to the social distance rule.
- Daily activities are organized in accordance with social distance and hygiene rules.
- Team sports activities were canceled.
- Dance floor, pool games, stage activities have been canceled.
- Individual sports reservations will be organized by the animation team and will continue in open spaces.

ADİN KIDS & TEENAGER CLUB

- Routine cleaning operations of Mini Club and Teenage Club continue with additional disinfection and sterilization measures within the scope of Covid-19.
- Our activities in closed areas have been completely canceled.
- Pool activities are suspended for a certain period of time.
- Due to the measures, open space activity programs were made as an alternative.
- Plans were made for our children to adapt to the social distance for outdoor activities.
- Playground disinfection frequency in the garden area has been increased.
- Information posters and activity programs related to all measures taken for your children were hung at Mini Club and Teenage Club entrances.
- Our ball pools have been canceled.
- Mini Club has a thermometer and children are admitted to the mini club garden after fire control.
- Mini Club cleaning and disinfection of general areas / toys are performed before and after each activity.

POOLS, BEACH & WATER PARKS

- Our swimming pools are under the constant control and supervision of the Ministry of Health, our pools are completely safe for Covid-19.
- In each of our facilities, floating person capacity and social distance audits are carried out by lifeguard teams according to the pool square meters.
- Pool measurements are made three times a day and recorded.
- On the boards around the pool, you can see both analysis results and chemical measurements.
- Take a shower before using the pools.
- The sun loungers are placed on the social distance according to the rule.
- Sun beds are disinfected every evening.
- Limited and controlled practices will continue in our water parks within the framework of social distance rules.
- Daily activities are organized in accordance with social distance and hygiene rules.



SPA

- SPA applications continue with additional disinfection and sterilization measures within the scope of Covid-19.
- The use of SPA areas will be entirely through the reservation system. Access without reservation will not be possible. Cleaning and disinfection will be done half an hour between each reservation.
- Our SPA employees work with masks, and it is also important that our guests wear masks in face-to-face applications.
- Our SPA employees carry out their own disinfection before each application. Please take a shower before the application.
- The maximum number of users in our bath and sauna areas are determined according to social distance rules.
- In the towel desk, a hygiene tray has been created for towel cards. Leave your towel cards on the tray and disinfect the cards received continuously.

FITNESS CENTER

- Fitness practices continue with additional disinfection and sterilization measures within the scope of Covid-19.
- Our fitness areas are constantly disinfected with the ozone device.
- Disinfection of the equipment is carried out after each use.
- The maximum number of users in the fitness entrance is determined according to the social distance rules.
- We ask you to pay attention to the use of masks and disinfect your hands at the fitness entrance.
- Outdoor fitness activity programs for our guests are hung at the fitness entrance. Prefer outdoor activities as much as possible.
- Reservations for fitness use are received and tracked by the fitness officer.

TECHNICAL SERVICES

- Fresh air circulation is provided in all areas.
- Air handling units are disinfected, the cleanliness of the filters is checked and recorded.
- A / C temperatures are kept between 23 °C and 26 °C. It is ensured that the domestic water does not fall below 50 °C.
- Cold water chlorine level is kept at the level of 0,2 PPM -0,5 PPM.
- For the outdoor pool, it is kept at the level of 1 PPM and 3 PPM.
- PH: It is kept at the level of 6,5- 7,8

ADİN SHOPPING CENTER

- It has become compulsory for our shops in and around our facilities to comply with the measures taken.
- Store workers use masks and pay attention to social distance, and provide daily cleaning and disinfection.

DOCTOR OFFICE

- If you and your relatives have high fever, cough and respiratory problems, we ask you to meet with the doctors of our hotel without delay.
- Thank you for your sensitivity to this issue, which is important for the health of both you and others in our facilities.
- Our doctor's office works in accordance with the social distance rules.
- The doctor's office is disinfected after each patient.
- Our facilities provide 24/7 doctor and medical staff service. Provides paid service.



EMPLOYEES

- The health and safety of our employees is our priority.
- Since the start of the Covid-19 outbreak, our World Health Organization has been following our studies and our trainings continue for our employees.
- Our employees have received training on content and application of cleaning agents used within the scope of Covid-19 for cleaning office, general area and rooms.
- As part of the content approved by the world health organization, our employees were informed about how to protect themselves from Covid-19, personal hygiene methods, and the importance of nutrition in this period.
- In this way, awareness of both our employees and their families is ensured. Our 400 employees were trained to share this information with their families and our trainings reached approximately 925 people.
- Covid-19 clean test report results are definitely examined in the recruitment process of all our employees.
- A sufficient number of masks, gloves, face visors and uniforms were provided to all our employees.
- On the other hand, we pay attention to train with the least number of people, considering the social distance and hygiene rules.
- In addition to personal hygiene and social distance training of all employees, Stress Coping training is also provided.
- Strict cleaning and disinfection practices applied in the guest areas continue in our personnel areas, and our employees are checked for compliance with the social distance rules.
- Personal hygiene, COVID-19 and social distance posters are also available in our personnel areas.
- Human Resources practices continue with additional measures under Covid-19.
- It is ensured that the personnel carrying only one of these symptoms are sent to control by informing the department manager or chiefs.
- Department managers always observe the health conditions of the employees and direct them to the HR and workplace physician when necessary.
- The patient who is sick and treated will be able to continue his job by informing his employer with a report (return to work) that he / she does not mind starting work by the healthcare institution.

CAT HOUSE

- The cat house you see in the gardens of our hotel is specially designed for cats. Our cats are regularly checked by vets who recommend feeding on dry cat food, which helps prevent parasites and diseases. Please note that covid-19 can be transmitted from person to cat, but not from cat to person. Therefore, we ask you not to give cats food in our facilities.
- Our experienced staff feed our cats on a daily basis. Thank you for your understanding.



MANAGEMENT OF PERSONAL HYGIENE MATERIAL WASTE AS A DISPOSABLE MASK, GLOVES

- According to the second and third articles of Covid-19 Precautions in the Management of Covid-19 Precautions in the Management of Personal Hygiene Material Wastes such as 07 April 2020 2020/12, Ministry of Environment and Urbanization, individual hygiene materials such as disposable gloves and masks separate from other wastes. It is collected in tear-resistant waste bags in separate waste bins placed. The bags are tied tightly and stored in waste areas where people and animals will not come in contact, and they are removed at the collection time and delivered to municipal authorities.
- For this reason, we kindly ask you to throw your medical waste, such as gloves and mask, into the dustbin with the following labeling.

Please throw your personal hygiene materials such as mask, gloves and bone here.





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