

Dear Guest,

Welcome to:

The Village at The Cove Rotana Resort.

Please find inside the most important information for your stay and your package.

Should you need any further assistance, please dial 0.

We wish you a pleasant stay with us.



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The Village at The Cove
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Your package

Ultra All-Inclusive Package

- Breakfast, lunch & dinner in the All-day dining restaurant **Veranda**.
- All Inclusive beverages will be served in glass from 11:00 am to 02:00 in designated outlets.
- Non Alcoholic Beverages will be served 24 Hours in The Lounge.
- Daily Ultra All-Inclusive selected snacks in Breakers Bar from 12:30 to 15:30, as well as in The Lounge from 22:30 to 7:00.
- High tea in Veranda from 16:00 to 17:30.
- Any all-inclusive beverage consumption will be billed with “zero” amount which we kindly ask you to **sign** for internal control purposes.
- You will be given a blue bracelet which is required to be used for the entire stay to avail your package benefits in a smooth and easy way.
- Shisha, Breeze Bar and Sunset Pool are not part of the Ultra All Inclusive package.
- Sunset Pool bar will be accessible from 19:00 to 23:00 for drinks only as per your package entitlements.
- All Inclusive package starts at **15:00hrs on the check-in day** & ends on the day of **departure at 12:00 noon**.

All-Inclusive beverages

Non-alcoholic beverages:

Chilled juices: Mango, Orange, Apple, Pineapple, Grapefruit & Cranberry.

Hot beverages: English breakfast tea, Earl grey tea, Green tea, Chamomile tea, Filtered Coffee, Espresso & Cappuccino.

Soft drinks: Pepsi, Diet Pepsi, 7up, Diet 7up, Mirinda, Soda Water (sparkling water), Tonic Water & Ginger Ale.

Alcoholic Beverages:

House wine: Hardys Stanley Claret Red Wine & Hardys Stanley Chablis White Wine.

Beers: Beck's 50cl & Carlsberg 50cl.

Selected House Straight Spirits: Gin, Tequila, Whisky, Vodka, Rum, & Brandy.

Long drinks: Combination of above listed spirits with any listed soft drinks or juices.

Cocktails: Gimlet, Vodka Cranberry, Tequila Sunrise, Piña Colada, Whisky Sour, Brandy Creamer, Long Island Iced Tea, Cuba Libre, Screwdriver & Tom Collins.

Due to hygienic and health measures, food from outside is prohibited inside the Resort premises. Food & beverage items are for consumption in the restaurants/bars only, and cannot be taken outside.

We would like to inform you that any consumption side from your all-inclusive Package entitlement will be considered as extra charge.

Extra charges can be closed to your room bill and settled on the departure day, when keeping a deposit on your room at the Front Desk; or can be settled directly by cash/credit card upon consumption.

Veranda, Cinnamon & Basilico Dress Code:

Swimwear is not allowed.
Smart casual wear mandatory



Restaurant & Bars

Cinnamon Restaurant:

Breakfast from 7:00 to 11:00

Lunch from 12:30 to 15:00

Dinner from 18:30 to 22:30

Veranda Restaurant:

Late-night snack : 23:00 – 07:00

Non Alcoholic beverage: 24 hours

Alcohol beverage : 11:00 – 02:00

The Lounge:

Non Alcoholic beverage: 24 hours

Alcohol beverage from 11:00 – 02:00

Breakers Beach Bar:

All inclusive Beverage daily from 11:00 to 19:00

Selected Snacks from 12:30 to 15:30

Beverages Service from 19:00 to 21:00 Thursday / 19:00 to 23:00 Friday (Chargeable)

Food Service from 12:30 to 19:00 Sat – Wed / 12:30 to 21:00 Thu, 12:30 to 23:00 Friday (Chargeable)

BBQ NIGHT from 19:00 to 23:00 Friday(Chargeable)

Shisha Services from 15:00 to 19:00 Sat to Wed / 15:00 to 21:00 Thu / 15:00 to 23:00 Fri (Chargeable)

Laguna Bay Pool Bar:

All Inclusive Beverages daily from 11:00 to 19:00

Food Service from 12:30 to 19:00 (Chargeable)

Sunset Pool Bar:

All Inclusive Beverages daily from 19:00 till 23:00hrs

Food Service from 12:30 to 19:00 (Chargeable)

Shisha Services from 15:00 to 22:00(Chargeable)

Recreational Facilities

Bodylines Health Club:

Daily from 06:00 to 22:00

Avitane Spa: (Chargeable)

Daily from 10:00 to 21:00

Gym:

Daily from 06:00 to 22:00

Flippers Kid's Club:

From 10:00 to 18:00 Sat – Wed

From 10:00 to 22:00 Thu – Fri

Beach:

Daily from 07:00 to sunset

The Village Pool:

Daily from 07:00 till sunset

Aqua Fun:

From 09:00 till 18:00 (Closed from 12:00 – 16:00 daily, except Friday 13:00 to 14:00).

Laguna Pool:

Daily from 07:00 till sunset

Check-in & out

Check-in time: 15:00

Check-out time: 12:00

Late check-out: **Chargeable** (subject to availability)

Shuttle Service

Dubai Mall – Every Sunday and Wednesday

Departure from Cove: 11:00

Departure from Dubai Mall: 19:30

Cost : 150 AED (+5% VAT) per person, 2 ways.
Reservations is required – Kindly contact Front Desk or Guest Services office.

For internal transportation via buggy or vehicle, kindly dial "0". It may take 15–20mins.